Service Bulletin

Bulletin No.: PIT6554A

Date: October, 2026

PRELIMINARY INFORMATION

Subject: A11 Radio Setting DTC B19B0 SYM54 Head-Up Display, Missing Setup or Learn

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2026 - 2027		All	All	All	All
Cadillac	Escalade ESV	2026 - 2027		All	All	All	All
Cadillac	ESCALADE IQ	2027		All	All	All	All
Cadillac	ESCALADE I QL	2027		All	All	All	All
Chevrolet	Silverado EV	2027		All	All	All	All
Chevrolet	Suburban	2026 - 2027		All	All	All	All
Chevrolet	Tahoe	2026 - 2027		All	All	All	All
GMC	Hummer EV Pickup	2027		All	All	All	All
GMC	Hummer EV SUV	2027		All	All	All	All
GMC	Sierra EV	2027		All	All	All	All
GMC	Yukon	2026 - 2027		All	All	All	All
GMC	Yukon XL	2026 - 2027		All	All	All	All

Involved Region or Country	North America
Condition	A technician may notice Radio DTC B19B0.54 that has set at some time and may or may not have relevance to the customer's concern.
Cause	The cause of the condition may be a software anomaly.

Correction

Do not replace any parts for this condition.

Both the current and history DTC B19B0.54 can be ignored.

Engineering is currently investigating.

In the meantime, please advise the customer they may continue to drive the vehicle.

The PI will be updated or replaced with TSB once a determination has been made.

Copyright 2026 General Motors. All Rights Reserved.

Version	2
Modified	10/01/2026 Created. 10/19/2026 - Updated to clarify correction and condition.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION