Service Bulletin

Bulletin No.: PIT6368F

Date: October, 2026

PRELIMINARY INFORMATION

Subject: Garage Door Opener Learn Fails / DTC U118B Loss Of Communication with Universal Garage Door Transmitter

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2024 - 2027		All	All	All	All
Cadillac	Escalade	2025- 2026		All	All	All	All
Cadillac	Escalade ESV	2025- 2026		All	All	All	All
Cadillac	Escalade IQ	2025 - 2027		All	All	All	All
Cadillac	Escalade IQL	2026 - 2027		All	All	All	All
Cadillac	LYRIQ	2024 - 2027		All	All	All	All
Cadillac	OPTIQ	2025 - 2027		All	All	All	All
Cadillac	VISTIQ	2026 - 2027		All	All	All	All
Chevrolet	Blazer EV	2024 - 2027		All	All	All	All
Chevrolet	Equinox	2025 - 2027		All	All	All	All
Chevrolet	Equinox EV	2024 - 2027		All	All	All	All
Chevrolet	Silverado EV	2024 - 2027		All	All	All	All
Chevrolet	Suburban	2025- 2026		All	All	All	All
Chevrolet	Tahoe	2025 - 2026		All	All	All	All
Chevrolet	Traverse	2024 - 2027		All	All	LK0	All
GMC	Acadia	2024 - 2027		All	All	All	All
GMC	Sierra EV	2024 - 2027		All	All	All	All
GMC	Terrain	2025 - 2027		All	All	All	All
GMC	Yukon	2025- 2026		All	All	All	All
GMC	Yukon XL	2025- 2026		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UG1 Garage Door Opener
Condition	Some customers may comment that the virtual garage door opener will not program to their garage door opener. When checking for DTCs a U118B for lost communication with Garage Door Opener Transmitter will be set current.
Cause	The cause of this concern is the Garage Door Opener Transmitter, which is part of the A103 roof console, which may logic lock due to excessive communication traffic on the LIN BUS.

Correction

To correct this concern, replace the Garage Door Opener Transmitter with P/N 13566328.

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Although the part number was not updated, you can identify the revised design by looking for the white dot and label shown in Photo 1. Photo 2 shows the previous design, which will not have the white dot or label. Parts without these identifiers are the older design and should not be used.

To help ensure you receive the latest design revision, order the part directly from CCA stock.



7237860



7237859

Parts Information

Description	Part Number	Qty
Garage Door Opener Transmitter	13566328*	1

* See Photos above and verify you are receiving a part that has the design improvements. To help ensure you receive the latest design revision, order the part directly from CCA stock.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6480608*	Replaced the Garage Door Opener Transmitter	0.3 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	7
Modified	04/15/2025 - Created on. 04/22/2025 - Update to the Warranty section 08/15/2025 - Update to the models and correction sections 03/27/2026 - Updated to clarify direction 08/05/2026 - Update to the Model list 09/28/2026 - Update to the Model list 10/23/2026 - Update to the Models, correction, parts and warranty sections.

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