Limited Coverage Campaign L23G Launch: AVN Software Update for Inoperative Map & Navigation | **Posted Date:** 10/13/2026

26-01-083G - AVN Software Update for Inoperative Map & Navigation (L23G) (posted 10.13.26).pdf

Genesis Motor America (GMA) has launched Limited Coverage Campaign L23G: AVN Software Update for Inoperative Map & Navigation.

A. Campaign Description:
Certain G70 (IK) vehicles equipped with an AVN5W head unit may exhibit the map, navigation, and voice recognition systems not loading after an Over the Air (OTA) software update due to an error in the software update logic.

Technical Service Bulletin (TSB) 26-01-083G provides instructions to use a provided USB stick to perform a manual software update to correct this condition.

B. Affected Vehicles:

1. **VIN Identification:** Use the 'Vehicle Information' screen in WebDCS to verify “Warranty Start Date" and ensure the vehicle is within New Vehicle Limited Warranty (NVLW) prior to any repair work.
    1. Certain 2024-26MY G70 (IK) produced 10/16/2023 – 06/24/2026 equipped with AVN5W Head Unit

C. Parts Information:
1. USB AVN Update Stick – VIN required
a. Order per normal PDC process. Requires a valid L23G VIN.

D. Campaign Document:
1. TSB 26-01-083G
a. GenesisDealerUSA.com > Service > Service Resources > Tech Info > Campaign
E. Action Required:
1. Prior to performing any work, confirm VIN eligibility via WebDCS per 'VIN Identification' noted above.
2. Follow the TSB for the service procedure to update the software.

We appreciate your continued partnership and commitment to our Genesis guests.

Thank you for your patience and understanding.