STAR ONLINE PUBLICATION

Case Number: S2608000039

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Models Affected:
2025 – 2026 RAM 1500 (DT)
2025 – 2027 RAM 2500 (DJ)
2025 – 2027 RAM 3500 (D2)
2025 – 2027 RAM 3500 (DD)
2025 – 2027 RAM 4500/5500 (DP)

Symptom/Vehicle Issue: Trailer Reverse Steering Control Radio Soft Button Blinks Even Without a User-Initiated Calibration

Diagnosis: When a trailer is connected, the Trailer Reverse Steering Control (TRSC) radio soft button will blink, even without a user-initiated calibration**.**

Repair Procedure: The radio/ETM should not be replaced as that will not repair this concern. An (ETM) software update is planned for Q1 2027 to address this.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous case details that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.