STELLANTIS
PARTS & SERVICES

Technical Service Bulletin (TSB)

R1H U43.17 Software Update - FOTA

REFERENCE:	**TSB:** 08-373-26 **GROUP:** 08 - Electrical	**Date:**	October 9, 2026	**REVISION:**	—

VEHICLES AFFECTED:

2027 (WD) Dodge Durango
This bulletin applies to vehicles built on or before August 24, 2026 (MDH 0824XX) equipped with Uconnect 5 Nav W 10.1" Display (Sales Codes UBN, UEN and UFN).

MARKET APPLICABILITY:

- ☒ NA
- ☐ MEA
- ☐ SA
- ☐ IAP
- ☐ EE
- ☐ CH

NOTE: This bulletin applies to the North American market.

CUSTOMER SYMPTOM:

Customers may experience the following:

- CarPlay® application crash.
- Intermittent CarPlay® connection or extended connection time.
- Apple CarPlay® radio lagging, freezing or display glitches.
- Audio intermittently cuts out.
- Radio display blank.
- Intermittent Android Auto® / CarPlay® reconnection concern.
- Abnormal radio screen display when adjusting audio volume using the steering wheel controls after extended Bluetooth audio playback from an Android device.
- Unable to add or pair a device to the Head Unit (HU) while the vehicle is in motion.
- Bluetooth-enabled devices cannot be discovered when attempting to pair a phone, even when the device is inside the vehicle.
- Android Auto® launches automatically with a blank screen.
- Radio display goes blank while audio continues to play, and radio functions become inoperative.
- Android Auto® fails to connect.
- Radio resets or reboots while driving.

In addition, the following software enhancement is included:

- Improvement in Android Auto® /Car Play® Projection reconnection issue.

CAUSE:

Software issue

REPAIR SUMMARY:

This bulletin provides information regarding the latest Firmware Over The Air (FOTA) update and provides the service technician an overview of the steps a customer will need to take to complete the update. The radio software will be updated to U43.17.

NOTE: NATIONAL launch date for this FOTA is expected to begin: October 02, 2026.

DISCUSSION:

Vehicles sold in the U.S. and Canada can now receive software updates “over-the-air”. Updates to software will occur in a phased roll-out. The software is updated through a built in cellular modem in the vehicle. Customers will see a notification on their radio screen when new software is available for their radio Fig. 1. The owner will have the option to update the radio or schedule the update for later. There is not an option to decline the update indefinitely, the update must be performed.

NOTE: This is an Information Only Service Bulletin to inform the dealer how the FOTA update is performed. This document does not contain a LOP for reimbursement.

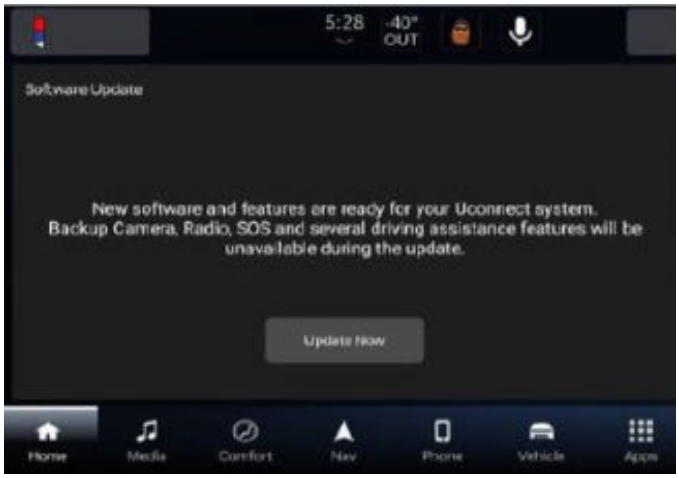


Fig. 1
Software Acceptance Screen

- The vehicle needs to be in ‘Park’. The ignition needs to be in the off position.
- If the customer selects “Update Now” they can shut off the vehicle and leave. The update will be completed automatically.

  NOTE: This step may take several minutes to complete.

- Upon completion of update, the radio will display a confirmation message Fig. 2.

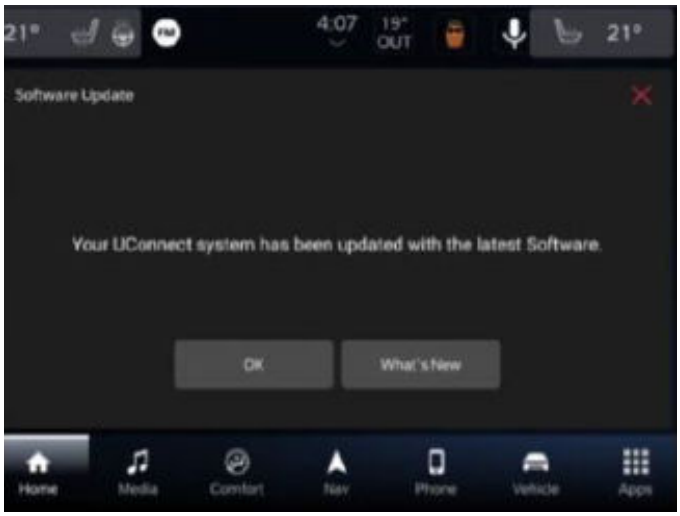


Fig. 2
Software Update Confirmation Screen

POLICY:

Information Only

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