Service Bulletin

Bulletin No.: PIP6127B
Date: October, 2026

PRELIMINARY INFORMATION

Subject: 8-Speed RWD Torque Converter Restriction

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Colorado	2023-2026		All	All	L3B	MQE, MQF
Chevrolet	Silverado	2019-2022		All	All	L84	MQE
Chevrolet	Silverado	2019-2022		All	All	L3B	MQE
Chevrolet	Silverado	2023-2026		All	All	L3B	MQE, MQF
GMC	Canyon	2023-2026		All	All	L3B	MQE, MQF
GMC	Sierra	2019-2022		All	All	L84	MQE
GMC	Sierra	2019-2022		All	All	L3B	MQE

Involved Region or Country	North America
Condition	Some customers may comment on a shudder, vibration, or surge felt during vehicle operation.
Cause	This restriction is intended to assist dealers with determining if the Torque Converter- needs to be replaced.

Correction

1. Is the torque converter being requested for Customer Pay or Warranty?
   - If the part request is for Customer Pay, advise the customer that following the flush procedure outlined in 25-NA-148 may address a shudder concern at a lower cost. Proceed with contacting PQC per the instructions below If the customer still requests part replacement.
   - If the vehicle is under warranty, proceed to step 2
2. Was bulletin 25-NA-148 followed, including the full transmission fluid flush and a 200-mile (320 km) drive afterward?
   - If yes, continue to step 3
   - If no, please review and follow 25-NA-148
3. Is the shudder/vibration concern still present in manual 7?
   - If Yes, contact PQC following the instructions below
   - If No, continue with SI diagnostics.

Important: Prior to considering torque converter replacement, ensure the transmission fluid flush procedure outlined in 25-NA-148 has been completed and all diagnostic paths have been reviewed. If the concern persists after all diagnostic procedures have been completed and part replacement is still required, contact PQC for part authorization. Follow the established PQC process and submission guidelines applicable to your country below. Ensure the request includes the restricted part number and the associated PI (Preliminary Information document).

U.S Dealers only:

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Please contact the Product Quality Center (PQC) by opening a new PQC case via One CRM. In Global Connect, navigate to the Department tab at the top of the screen. Click the dropdown menu and select "Service". Once this page loads, locate and launch the "CX Connect" App.

Canadian Dealers only:

If your diagnosis leads to part replacement, please contact the PQC by email at PQC@gm.com or by calling 1-866-654-7654.

PART	Model(s)
24050271	Silverado/Sierra (L84 and MQE) 2019-2022
24051541 or 24049689	Colorado/Canyon/Silverado/Sierra (L3B and MQE or MQF) 2023-2026
24050270	Silverado/Sierra (L3B and MQE) 2019-2022

Parts Information

Description	Part Number	Qty
Torque Converter	24050271	1
Torque Converter	24049689 or 24051541	1
Torque Converter	24050270	1

Warranty Information

Labor Operation	Description	Labor Time
8644810	Torque Converter Replacement	Use published labor time

Version	1
Modified	7/27/2026 — Created. 8/27/2026 — added question 1 10/5/2026 — Updated part listing

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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