

**DUNLOP TIRES NORTH AMERICA, INC.**  
**TECHNICAL SERVICE BULLETIN**

**TSB No.:** DTNA-2026-01  
**Date Issued:** September 11, 2026  
**Subject:** Dunlop D402 & AE2 Motorcycle Tires White Sidewall Discoloration  
**Applies To:** All Authorized Distributors and Dealers

**ISSUE DESCRIPTION**

Dunlop Tires North America has identified a cosmetic condition affecting certain Dunlop D402 white wall motorcycle tires. The white sidewall band on affected tires may exhibit brown, tan, or blue-tinged discoloration due to chemical bleed-through from underlying rubber compounds. This condition is the result of a manufacturing process variance and is strictly cosmetic — it **does not** affect tire performance, structural integrity, or safety in any way.

**AFFECTED PRODUCTS**

| Model       | Size         | Part No. | DOT<br>Production Date |
|-------------|--------------|----------|------------------------|
| Dunlop D402 | MT90B16 72 H | 45006380 | 0125 through 2826      |
| Dunlop D402 | MT90B16 74 H | 45006807 | 0125 through 2826.     |
| Dunlop D402 | MU85B16 77 H | 45006074 | 0125 through 2826      |
| Dunlop AE2  | MT90B16 72H  | 45252459 | 0125 through 2826      |

Dealers can identify affected tires by the DOT production date code molded on the tire sidewall.

**ACTION REQUIRED**

**STOP SELLING AFFECTED INVENTORY.** Immediately cease all sales of affected Dunlop D402 & AE2 wide white wall tires listed above from distributor and dealer inventory to protect the Dunlop brand name and consumer experience.

**QUARANTINE AFFECTED POPULATION.** Segregate all affected tires from sellable inventory and clearly mark them as quarantined pending further instruction from Dunlop Tires North America.

**CONSUMER COMMUNICATION.** If a customer presents an affected tire exhibiting sidewall discoloration, dealers should advise the customer that this is a cosmetic condition and does not affect tire safety or performance; customers may continue to use the tire safely; Dunlop Tires North America is aware of the issue, and a solution is forthcoming. Dealers should record the customer's name and contact information and inform the customer that they will be contacted with further instructions regarding remediation once a solution becomes available.

*This bulletin is issued for informational purposes to authorized distributors and dealers.*

**IMPORTANT NOTICE**

This is a **non-safety** cosmetic condition. No ride disturbance, structural concern, or performance issue has been identified in connection with this condition.

Affected tires **do not** need to be removed from service. Customers will be advised to keep the tire on their motorcycles until a solution becomes available.

**QUESTIONS**

For questions regarding this bulletin, please contact your regional Dunlop sales representative or Dunlop Tires North America Customer Service @ (800) 845-8378.

**Dunlop Tires North America, Inc.**  
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## CONTACT US



**HAVE A QUESTION?**  
Give us a call.

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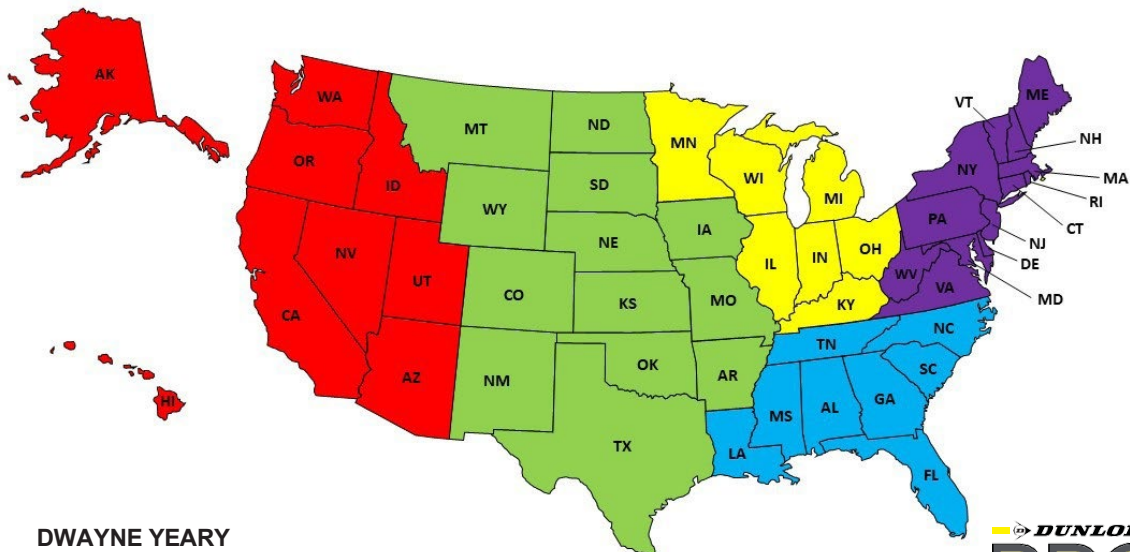
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