TOYOTA
Technical Service Bulletin

Tailgate Will Not Power Close After Adding Weight to Tailgate

Service Category Vehicle Exterior

Section Door/Hatch

Market USA and Mexico

Toyota Supports ASE Certification

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2025 - 2026	Tundra, Tundra HV	

Introduction

Some 2025 – 2026 model year Tundra and Tundra Hybrid vehicles may exhibit that the tailgate will not power close when the button on either the key fob or on the vehicle is pressed. This is observed after applying weight on the tailgate in an open position. Follow the Repair Procedure in this bulletin to address this condition.

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Warranty Information

For USA Market

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
BD2605	Cable Stay Adjustment	0.7	65770-#####*	9A	99

*Warranty claim MUST be submitted with the correct 10-digit OFP. Choose the correct OFP for the vehicle being repaired by searching for the parts in the Electronic Parts Catalog using the VIN filter.

APPLICABLE WARRANTY

- **This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.**
- **Warranty application is limited to occurrence of the specified condition described in this bulletin.**

For Mexico Market

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
BD2605	Cable Stay Adjustment	0.7	65770-#####*	9A	99

*Warranty claim MUST be submitted with the correct 10-digit OFP. Choose the correct OFP for the vehicle being repaired by searching for the parts in the Electronic Parts Catalog using the VIN filter.

APPLICABLE WARRANTY

- **This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 60,000 kilometers, whichever occurs first, from the vehicle's in-service date.**
- **Warranty application is limited to occurrence of the specified condition described in this bulletin.**

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Required Tools & Equipment

REQUIRED EQUIPMENT	SUPPLIER	PART NUMBER	QTY
Techstream ADVi w/ Grey Case VIM*	ADE	TSADVUNITECP	1
Techstream Lite w/ Blue & Black Case w/ Detachable Cable		TSLP3DLR01	

*Essential SST.

NOTE

- Only ONE of the Techstream units listed above is required.
- GTS+ software version 2026.03.002.02 or later is required.
- Additional Techstream units may be ordered by calling Approved Dealer Equipment (ADE) at 1-800-368-6787 (USA) or +(525) 5550 10 3000 (Mexico) or by visiting *TIS – Diagnostics – Tools & Equipment – Techstream Order Portal*.

Repair Procedure

1. Confirm the condition exists.
   While attempting to power-close with either key fob button or taillight button, does the tailgate fail to close and emit a double beep indicating a detected jam?
   - **YES —** Continue to step 2.
   - **NO —** This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.

2. Conduct vehicle diagnostics and health check. Are there any codes present?
   - **YES —** This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
   - **NO —** Continue to step 3.

3. Perform a power open sequence with no weight applied on the tailgate to view the Tailgate Vehicle Control History (RoB) and the Latest Tailgate Position value.

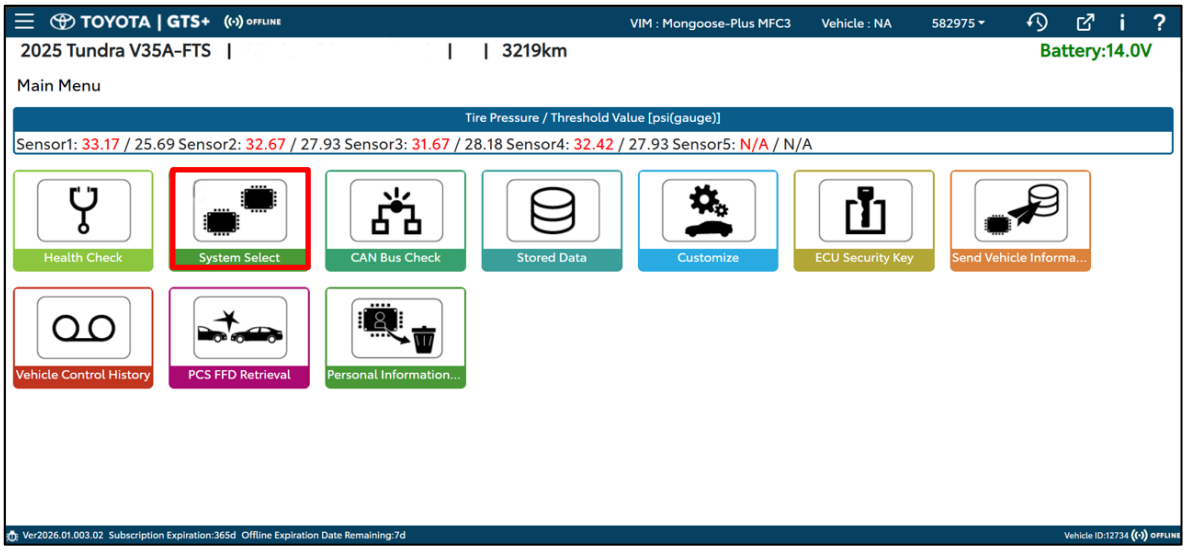
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Repair Procedure (continued)

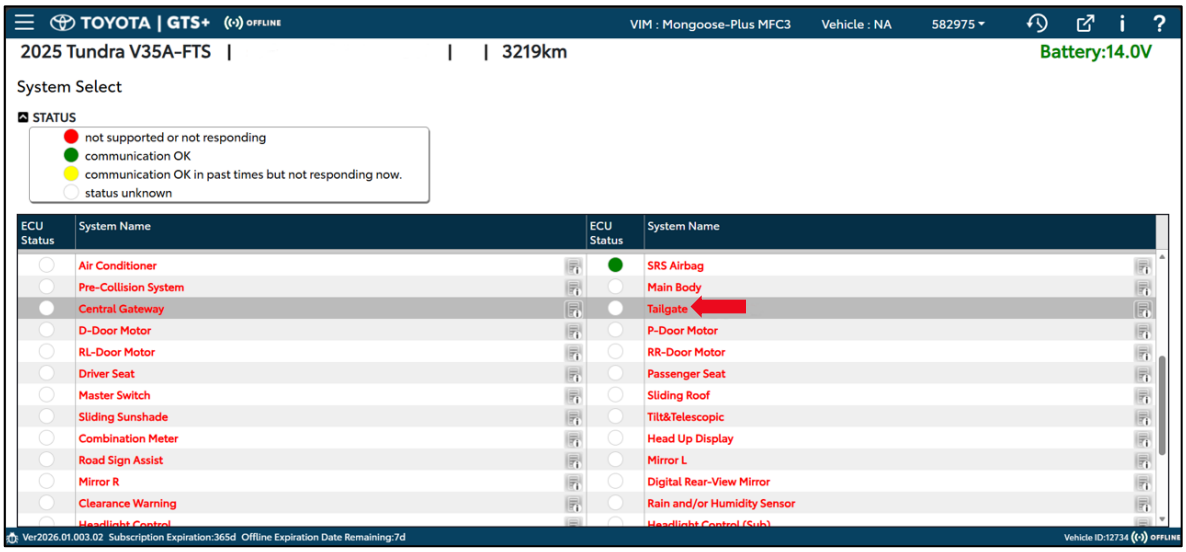
A. When connected to GTS+, navigate to the System Select screen to view available modules as shown in Figure 1.

Figure 1.



B. Once in System Select, maneuver to the Tailgate option to proceed with diagnostics as shown in Figure 2.

Figure 2.



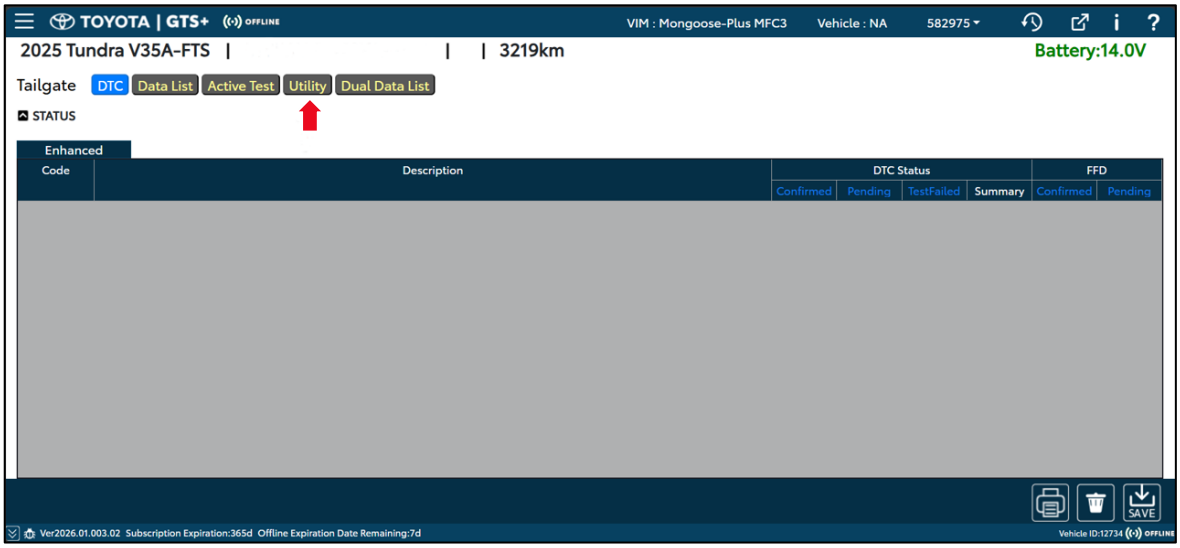
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Repair Procedure (continued)

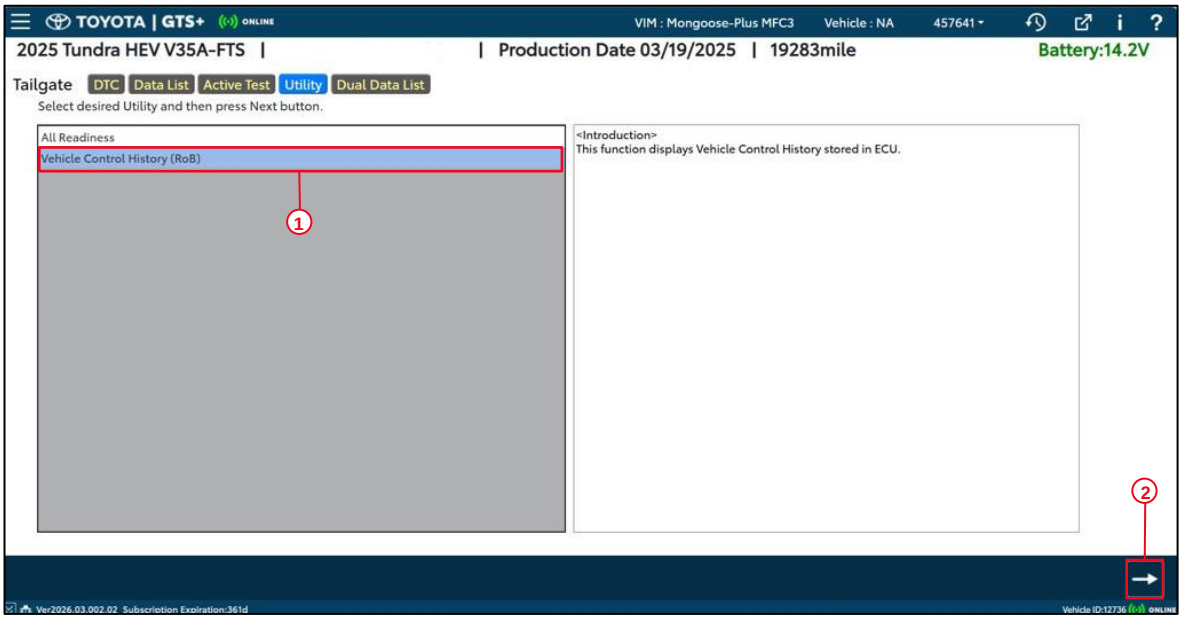
C. From this menu, maneuver to the Utility option to proceed as shown in Figure 3.

Figure 3.



D. Once in the Utility screen, select Vehicle Control History (RoB) and click the arrow to continue as shown in Figure 4.

Figure 4.



1	**Vehicle Control History (RoB)**
2	**Continue Arrow**

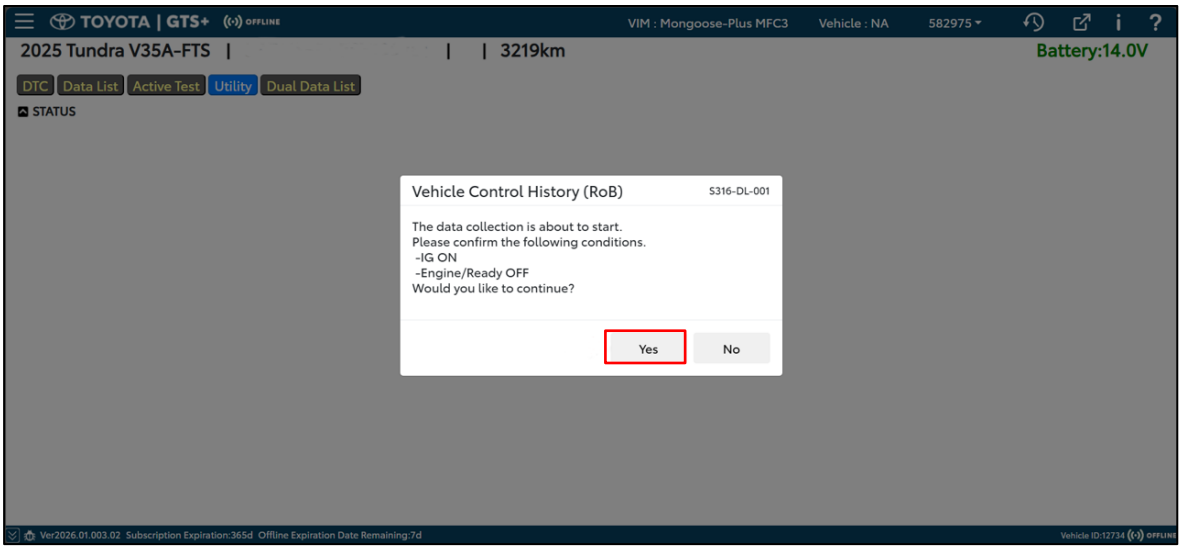
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Repair Procedure (continued)

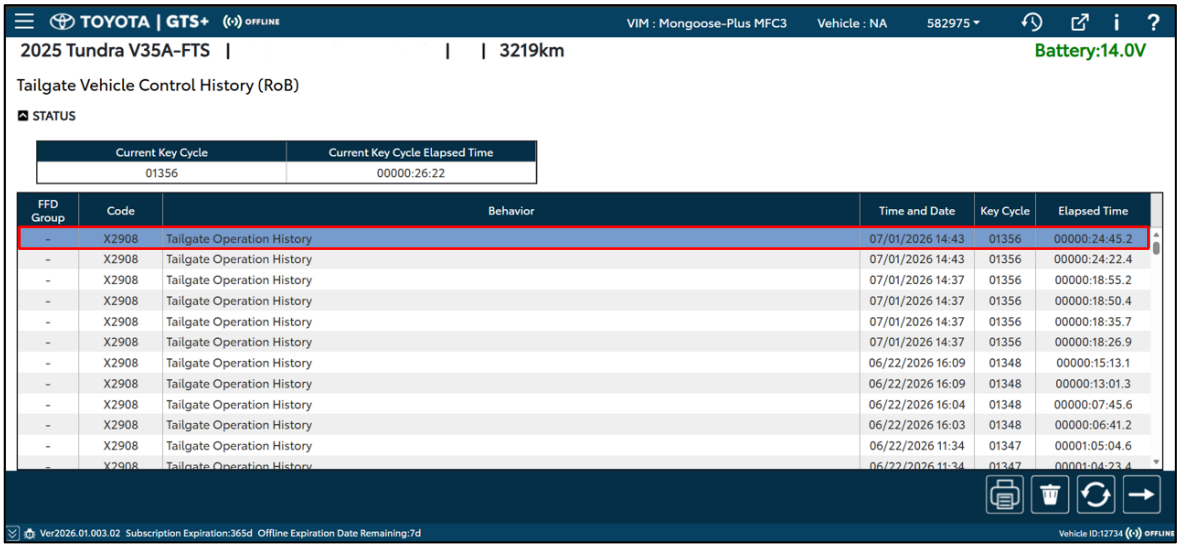
E. Select yes

Figure 5.



F. Select the most recent Tailgate Operation History as shown in Figure 6.

Figure 6.



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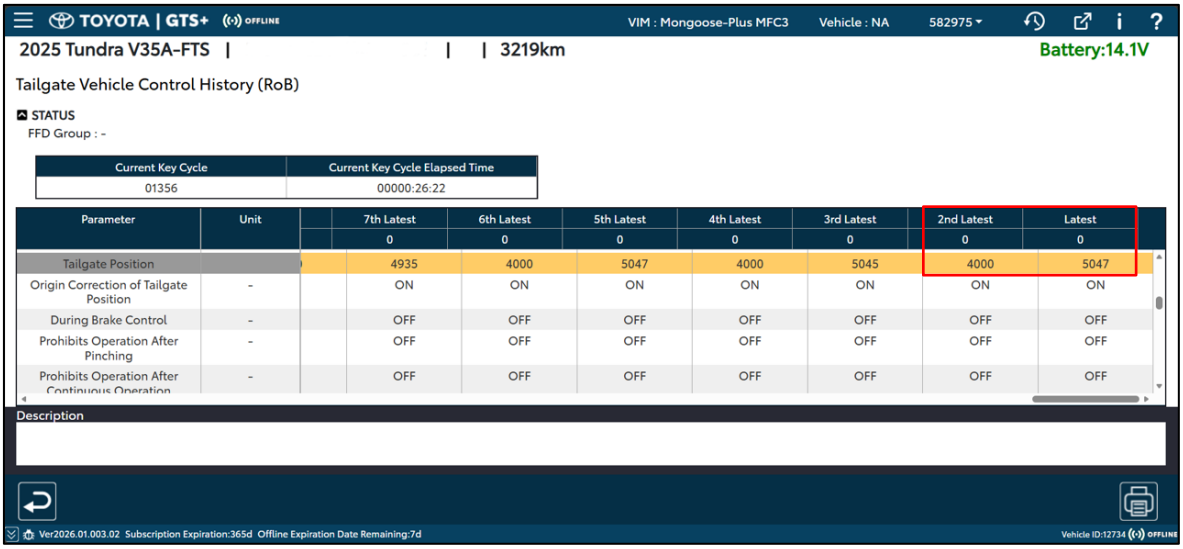
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Repair Procedure (continued)

G. Once in the most recent Tailgate Vehicle Control History (RoB), scroll to the parameter labeled Tailgate Position. See Figure 7 below for example.

As shown in Figure 7, the Latest indicates it is in tailgate open position. The 2nd Latest indicates it is in the tailgate closed position.

Figure 7.



> NOTE
>
> To indicate the model is in Tailgate Open position, the Tailgate Position must be between 5047 and 5054. If the model is in Tailgate Closed position, the range will always remain at 4000.

4. Perform step 3 again with added weight.
   Does the amount exceed the max of 5054?
   - **YES —** Continue to step 5.
   - **NO —** This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.

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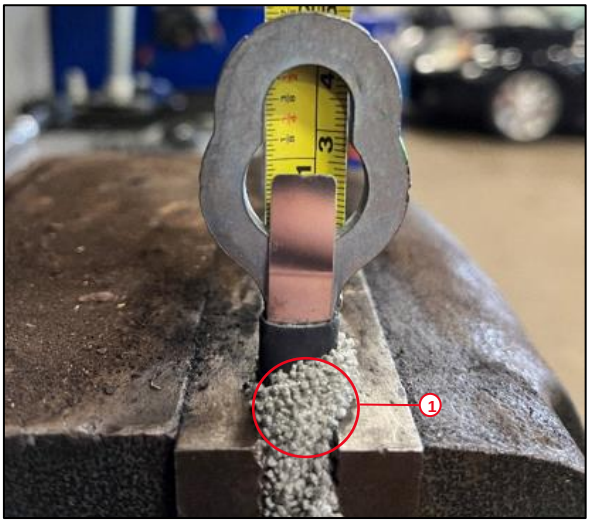
Tailgate Will Not Power Close After Adding Weight to Tailgate

Repair Procedure (continued)

5. Remove both tailgate cable stays one at a time and place the slotting end in the vise as shown in Figure 8.

> NOTE
>
> Protect end fitting from being damaged by wrapping it in a towel before clamping it in the vise.

Figure 8.



1	Towel wrap

6. Measure and record height of the hole before adjustment (nominal = 27 mm) as shown in Figure 9.

> NOTE
>
> It is possible to get a smaller number. It is also important to record the starting point as well.

Figure 9.



1	Nominal Length (27 mm)

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Repair Procedure (continued)

7. Shorten the slotted end by striking the top of the end fitting to reduce the length of the hole by 1 – 2 mm.

> NOTE
>
> Paint can be applied to striking location if surface is damaged during adjustment.

Figure 10.



1	**Nominal Length (27 mm)**

8. Measure and record height of the hole after adjustment to verify length reduced by 1 – 2mm as shown in Figure 9.

9. Once length has been verified, reinstall shortened cables onto the vehicle.

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Repair Procedure (continued)

10. Confirm the end fitting is not bent and verify that it rotates freely on the retaining stud as shown in Figure 11.

Figure 11.



11. Confirm stainless steel retaining clip drops into position as shown in Figure 12.

> NOTE
>
> Stainless steel clip must drop below the head of the retaining stud.

Figure 12.



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Repair Procedure (continued)

12. Repeat step 4 to verify the Latest Tailgate open position value range is within 5047 – 5054.

13. Does the range of the Latest Tailgate open position value show within range?
    - **YES —** Continue to step 14.
    - **NO —** Repeat steps 5 – 12.

14. Perform the full cycle (power open and power close) to verify the condition no longer exists.

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