



STAR ONLINE PUBLICATION



Case Number: S2623000056

Release Date: September 2026

Models Affected:

2026 – 2026 Jeep Recon (EJ)

2024 – 2026 Jeep Cherokee/Wagoneer S (KM)

2024 – 2027 Dodge Charger (LB)

Symptom/Vehicle Issue: The Door Latch Module Has Active Faults With No Warning Indicators In Cluster

Diagnosis/Discussion: Note: if there is a warning on the cluster, it is due to a separate condition. The door ajar DTCs set by the door latches do not cause a message or indication in the cluster (besides the door ajar status itself, which should be verified via the repair procedure below). If Door Latch Module has Active fault: B180F-49 (Driver Door), B1812-49 (Passenger Door), B25C0-49 (Left Rear Door), B25C1-49 (Right Rear Door), or B18A0-49 (Swing Gate, Jeep Recon (EJ) only). Please see repair procedure instructions.

Repair Procedure: If an ajar fault is active for one of the door latches, please check the door ajar status functionality for that door. While the door is closed, there SHOULD NOT be an indicator that the door is open on the cluster. If the door is open, there SHOULD be an indicator on the cluster that the door is open. If both scenarios are correct, please clear the fault and do not replace the latch. If the fault will not clear, replacement is still not required, if the ajar status is reporting correctly. There is a hardware fix expected for Q1 of 2027 to address this concern. If the door open/closed status is NOT reporting correctly, then please follow published diagnostics and repair procedures.

Parts Required: None at this time.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous case details that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.