Reference	SSM76506
Models	New Range Rover / L460 (389105 → 391902) New Range Rover Sport / L461 (668915 → 670519)
Title	Front Row Seat Frame Rattle - Missing Grommet
Category	Body
Last modified	10-Sep-2026 14:21:00
Symptom	101000 Seating
Attachments	Attachment 11.png (Attachment 11.png) Attachment 2.png (Attachment 2.png) Attachment 3.png (Attachment 3.png) Attachment 4.png (Attachment 4.png)

Content

Model / Model Year / Derivative

Range Rover / 22MY onwards / All
Range Rover Sport / 23MY onwards / All

Situation:

JLR Engineering investigations have identified customer reports of rattling noises from the front row seat frame during front row seat adjustment and whilst driving.

Cause:

Missing grommets from the front row seat frame movement spindles.

Action:

Refer to the service request below.

Service Request:

If a rattle noise from the front row seat frame has been identified, complete the following steps:

- Confirm that the spindle grommet is missing from the front row seat frame movement spindle (Attachment 1).

- If the grommet is missing, raise a TA to request the required parts from the supplier, plus quoting P414993, BES_202, this SSM number (SSM76506).
- Complete the following work instruction to install the grommet:

1. Remove and discard spindle end nut (Attachment 2).
2. Install the grommet onto spindle (Attachment 3).
3. Install the new spindle end nut and torque to 6Nm (±1Nm) (Attachment 4).

(Ref 000414993/10782)

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