IMPORTANT EMISSIONS RECALL

This notice applies to your vehicle,

September 08, 2026

EMISSIONS RECALL D103 – Plug-in Hybrid Vehicle (PHEV) High Voltage (HV) Battery Capacity – Replace 1 – 26S Modules

Vehicles Affected: 2023-2025MY Land Rover Range Rover, 2024 MY Land Rover Range Rover Sport

Dear Range Rover Owner:

Land Rover is conducting a no-charge voluntary emissions recall (program code **D103**) for owners of certain 2023-2025 model year Range Rover and 2024 model year Range Rover Sport plug-in hybrid electric vehicles.

Your vehicle is included in this Recall action.

What is the issue?

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A concern has been identified on some vehicles, where inadequate welding between certain High Voltage battery cells may result in reduced battery capacity and vehicle range.

What will Land Rover and your authorized Land Rover Retailer do?

An authorized Land Rover retailer will repair your vehicle's High Voltage battery by replacing 1 module in order to restore maximum battery capacity and ensure proper functionality. There will be no charge to the owners for this repair.

What should you do?

Please contact your preferred authorized Land Rover retailer and provide your Vehicle Identification Number (VIN) and schedule an appointment to complete the work required under program code **'D103'.**

During this visit, please take the opportunity to discuss any aspect of your vehicle's operation or performance with the retailer team who will be pleased to assist you with any questions you may have regarding your vehicle in order for you to get the most out of its advanced features.

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize any inconvenience to customers and is expected to take approximately 8 hours and 30 minutes to complete, although your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time for the service visit.

Are you the owner of an affected vehicle registered in California?

The State of California requires the completion of this service prior to the vehicle's registration renewal. When the required service has been completed, your retailer will provide you a Proof of Correction certificate. Please retain this certificate for your records as you may be required to present it to the Department of Motor Vehicles when renewing your registration.

What if I have previously paid for this repair?

If you have already paid for this repair prior to the date of this letter, Land Rover is offering a refund. To qualify for a refund, please provide the original paid receipt to your authorized Land Rover retailer.

To avoid delays, please do not send the receipt to Jaguar Land Rover North America, LLC.

Moved or no longer own this vehicle?

If you are no longer the owner of this vehicle, Land Rover would greatly appreciate the name and address of the new owner (if known); please complete and return the enclosed postage-paid card.

Attention Leasing Agencies: Please forward this notice to your lessee within TEN (10) days.

What should you do if you have further questions?

If you have any questions or concerns, please contact the Service Manager of your authorized Land Rover retailer for assistance. If you have any questions or concerns that your local Land Rover retailer cannot address, please contact the Land Rover Customer Relationship Center at **1-800-637-6837, option 9,** and one of our representatives will be happy to assist you.

You may also contact us by email using the following address: **lrweb2@jaguarlandrover.com**. Please include your full name, address, and the VIN of your vehicle in your email.

If you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC
ATTN: Customer Relationship Center
100 Jaguar Land Rover Way
Mahwah, NJ 07495

Land Rover appreciates your confidence in our product and wishes to do everything we can to retain that confidence. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience caused by this program.

Sincerely,

K Davenport

Kate Davenport
Director, Technical Services
Jaguar Land Rover North America, LLC