Connection offline

Field campaign

Topic	Software Update | Window Short Drop Deletion | Continental GTC | 27MY (SC26/18)
Market area	Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),India 938 Indien; SKODA AUTO Volkswagen India (6938),United Arab Emirates E06 Bentley Middle East and Africa (6E06), United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2082801/3
Campaign number	ED97
Note	
Type	
US code	

Vehicle data

27MY Continental GTC

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
Z24*	2027	E		*	*	*

Documents

Document name
master.xml
ed97vinlistv3.pdf
retailer_glass_measurement_procedure_gtc.pdf

Connection offline

ED97

Transaction No.: **2082801 /3**

Software Update | Window Short Drop Deletion | Continental GTC | 27MY (SC26 /18)

Release date: 14 Sept 2026

Notes

Repair instructions

Technical background

CAUTION

Please refer to all of the instructions within the Work section. The instructions MUST be followed in the exact order as detailed

Remedy

All instructions within the Work section must be conducted as detailed

Software update is available for the left- and right-hand rear door control modules - Diagnostic address 00BB Driver side and 00BC Passenger side

The software eliminates the rear window short drop function

Customer notification

Please ensure the software instructions within the Service campaign must be conducted at the nearest opportunity

Warranty accounting instructions

Warranty type: 710 or 790

Damage service number: ED97

Damage code: 00 66

Criterion ID: 01

Time to conduct the Software Version update - Rear door control modules

Labour operation code: 01 51 00 00

Time: As per ODIS log Must not exceed 20 TU

Time to conduct measurement checks Profile (Y-Axis) and Interlock (X-Axis)

Labour operation code: 64 38 02 99

Time: 15 TU

CAUTION

The labour codes below must only be claimed if the Profile (Y-Axis) and Interlock (X-Axis) were out of specification (before and / or after the software update was conducted)

Time to conduct the front glass adjustment procedure

Labour operation code (left side): 64 40 15 00

Labour operation code (right side): 64 40 15 01

Time: 140 TU (per side)

Time to conduct the rear glass adjustment procedure

Labour operation code (left side): 64 75 15 00

Labour operation code (right side): 64 75 15 01

Time: 170 TU (per side)

Water leak test

Labour operation code: 64 38 01 99 (Use this code when conducting the water leak test)

Time: 20 TU

Genuine parts

Not applicable

Parts supply

NOTICE

Should one or both of the measurements not be within specification the operative must refer to Rep.Gr 64 - Rear door drop glass - To adjust and conduct the front and rear glass adjustment procedure for the affected side left and / or right-hand side to completion (all steps)

NOTICE

Adjustment of all side glass requires the interior trim to be removed. Refer to ''Rear quarter trim – To remove and fit''. Rep. Gr. 70

To carry out the ''Rear quarter trim – To remove and fit''. Rep. Gr. 70 procedure, the following one-time-use parts must be replaced during the reinstallation:

N 989 244 01 x4 (Front seat belt slider bar fixing x2 each side)

N 989 244 01 x2 (Rear seat belt fixing x1 each side)

Refer to ETKA parts catalogue

Parts despatch control

Not applicable

Repair instructions

Notes

Technical background

CAUTION

Please refer to all of the instructions within the Work section. The instructions MUST be followed in the exact order as detailed

Check

If the vehicle is not already listed as repaired in “Repair history" (in Elsa pro), check for the presence of the blue paint completion mark as shown within the Identification section

If neither are evident, please conduct the instructions within the Work section to completion.

Genuine parts

Not applicable

Work

Section 1 - Software update to the rear door control modules 00BB and 00BC - Short drop function elimination

CAUTION

The Bentley ODIS-S Brand Version MUST be at least 2.36.4 (or higher).

CAUTION

ONLY Chargers that meet the approved specification on the Mandatory Equipment List (available on the Bentley Hub) MUST be used.

- **The charger must be set to a mode where a MINIMUM of 90a is supplied to the battery during the process. Typically, this is known as ‘Power Supply Mode’ or ‘DIAG+ Mode’.**
- **A voltage of exactly 14.8v must be set and maintained throughout the process.**
- **Please refer to the manual to ensure that these requirements are met before beginning this update.**

The following software update eliminates the rear window short drop function

CAUTION

During the update, switch off all unnecessary consumers. For example, ventilation, seat heaters, interior illumination, exterior lights ect.

1) Preparation Before Update

Conduct a full Guided Fault Finding (GFF) of the vehicle. Address any unknown faults BEFORE conducting any of the below updates.

If a ‘Check installation list’ pop-up appears, select ‘close’ (Figure 1)

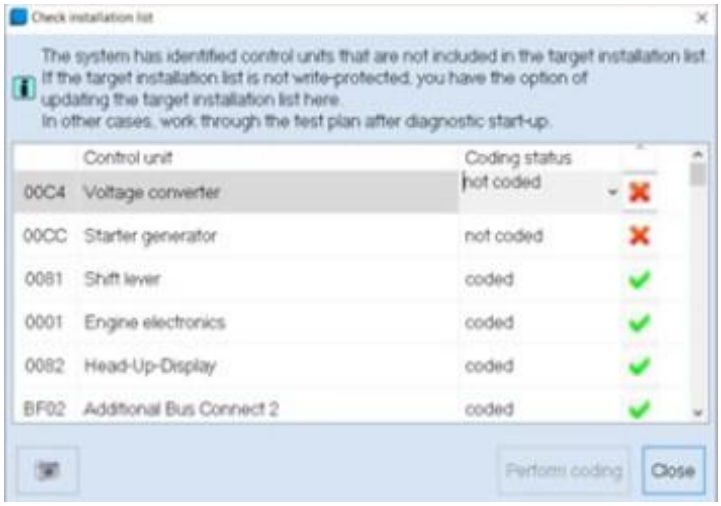


Figure 1

Referring to the latest applicable diagnostic guidance / TPI and address any unrelated or unknown faults before proceeding with the coding procedure.

2) A test will automatically check the coding status of control modules:

- **00BB – Rear Door Electronics, Driver Side**
- **00BC – Rear Door Electronics, Passenger Side**

If the short drop function is still active on the vehicle a test plan called 'Rear Window Short Drop Removal' will automatically be generated within test plan.

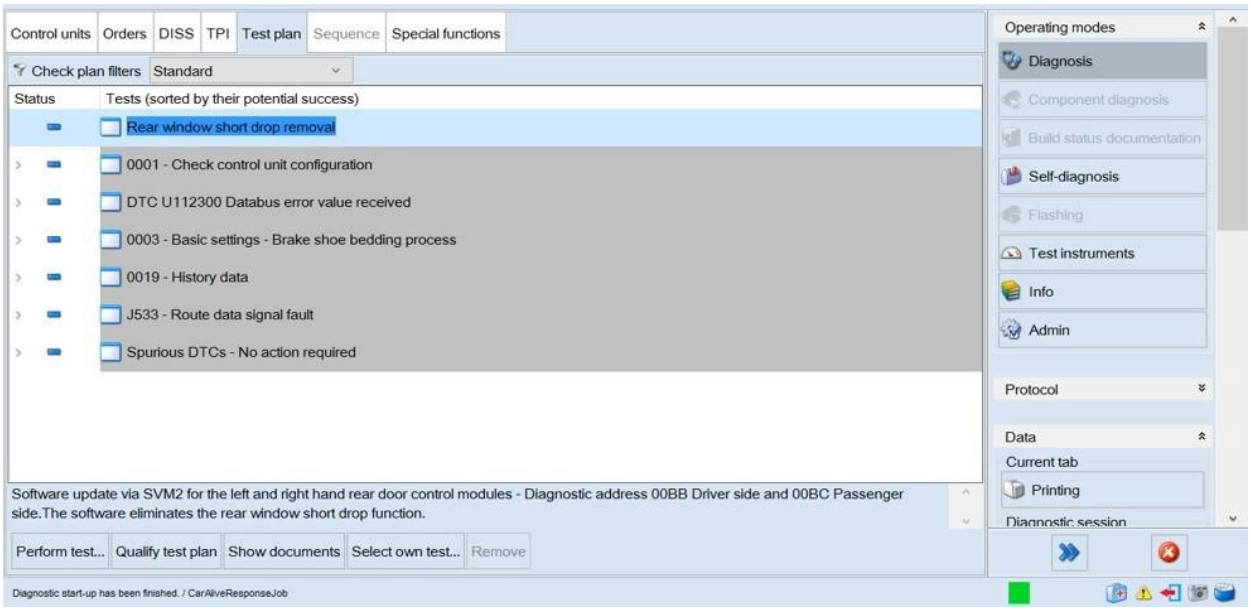


Figure 2

Alternatively, the procedure can be accessed manually via:

Special Functions → Technical Product Information → Rear Window Short Drop Delete

3) Select Perform Test.

- Select the generated test plan.
- Follow the on-screen instructions to completion.
- The guided procedure contains all necessary checks and coding operations required to disable the Rear Window Short Drop function.

4) Upon successful completion of the test plan:

- Open and close the rear doors.
- Verify that the rear windows no longer perform the short drop function.
- Confirm no new DTCs have been generated.

5) Vehicle Reset

- Switch off the ignition.
- Remove the diagnostic interface from the OBD port.
- Disconnect the battery charger from the vehicle.
- Close the bonnet, boot and all doors.
- Lock the vehicle.
- Wait 5 minutes to allow the vehicle network to enter bus silence.
- After 5 minutes, unlock the vehicle and open the driver's door.
- Switch on the ignition.

6) Once the software update has been conducted continue with the remaining instructions.

The remaining instructions MUST be conducted regardless of if adjustments were conducted or not

7) Measure and record the points as detailed in the attached documents on the left- and right-hand side Profile (Y-Axis) and Interlock (X-Axis).

Note: Should the measurements for the left- and right-hand side be within specification please go to step 12 and follow all remaining steps until completion

Or

NOTICE

Should one or both of the measurements not be within specification the operative must refer to Rep.Gr 64 - Rear door drop glass - To adjust and conduct the front and rear glass adjustment procedure for the

affected side left and / or right hand side to completion (all steps) and record a final measurement in the attached document

CAUTION

All measurements must be recorded in the attached measurement documentation and saved as they will be required to be attached to a non-technical DISS query at the end of the procedure

FAILURE TO ATTACH THE MEASUREMENTS TO THE DISS WILL RESULT IN NON PAYMENT OF THE WARRANTY CLAIM

Note: Once the adjustment has been conducted, please go to step 9 and follow all remaining steps until completion

8) **VERY IMPORTANT** - Referring to Rep.Gr 64 - Side glass - To initialise

9) Conduct a water leak check to ensure that water is not leaking into the vehicles interior - Water leaks must be resolved before handing over the vehicle to the customer.

CAUTION

When conducting step 10 extra care must be taken to ensure the interior trim is suitably protected, any water which enters the vehicle due to a leak must be dried / cleaned immediately. Ensure all windows, sunroof and convertible roof (where applicable) are fully closed before conducting step 11

10) Conduct the PDI road test to check for any wind noise related issues.

NOTICE

Should the vehicle fail the water leak check or a wind noise check, please raise a full technical DISS query

11) Upon successful completion of the PDI road test, raise a non-technical DISS query titled **SC26/18 X and Y Axis measurement feedback** ensuring the following is attached

- Online ODIS log
- A fully completed measurement table titled ‘POST SW UPDATE RECORDED MEASUREMENTS’ as provided in the attached document.

12) Referring to the Identification section - Apply a blue paint completion mark on the engine partition brace (Figure 12).

Identification

Once the applicable action has been conducted, the operative must submit a warranty claim as this will show the service campaign action as complete within Elsa Pro “Repair history”.

To confirm Service Campaign completion, apply a blue paint completion mark on the engine partition brace.



Figure 3

Repair instructions Notes

ED97
Retailer Glass Measurement Procedure for GTC
BY635

BENTLEY

For measurement specifications refer only to the information in this TPI, refer to ElsaPro for all adjustment instructions as required.

INTERNAL

INTERLOCK POINT 1

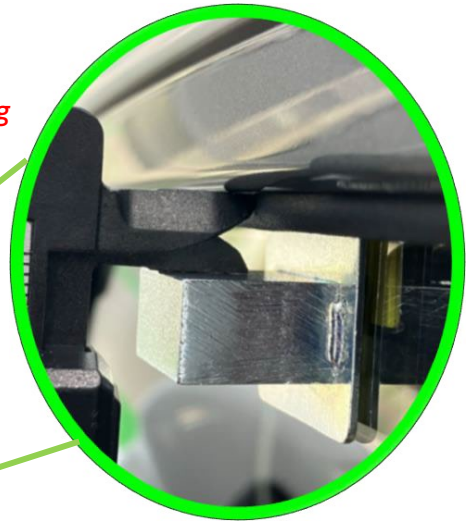
The steel rule shown in the images is for reference purposes only. To avoid potential damage to vehicle surfaces, it is recommended to use a plastic rule or vernier when performing measurements or alignments.



Place block 50mm in front of front div bar



Record measurement for all interlock points



From block to bright ware for all interlock points

(Interlock Tool WT10549/1)

INTERNAL

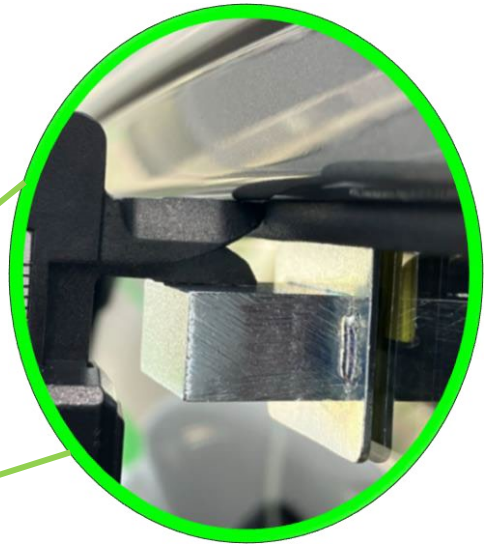
INTERLOCK POINT 2



Place block 100mm behind front div bar



Record measurement for all interlock points



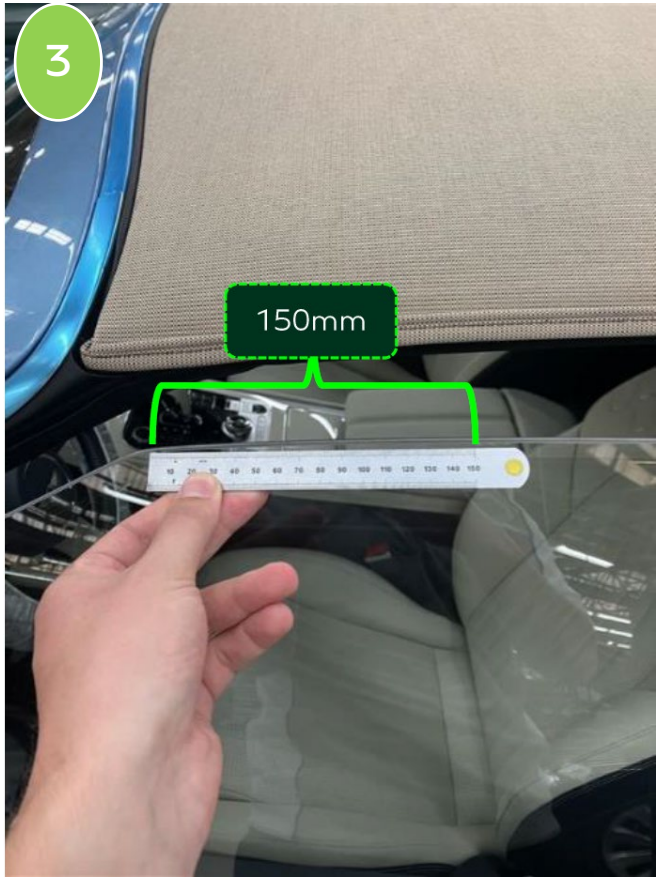
From block to bright ware for all interlock points

Record measurement

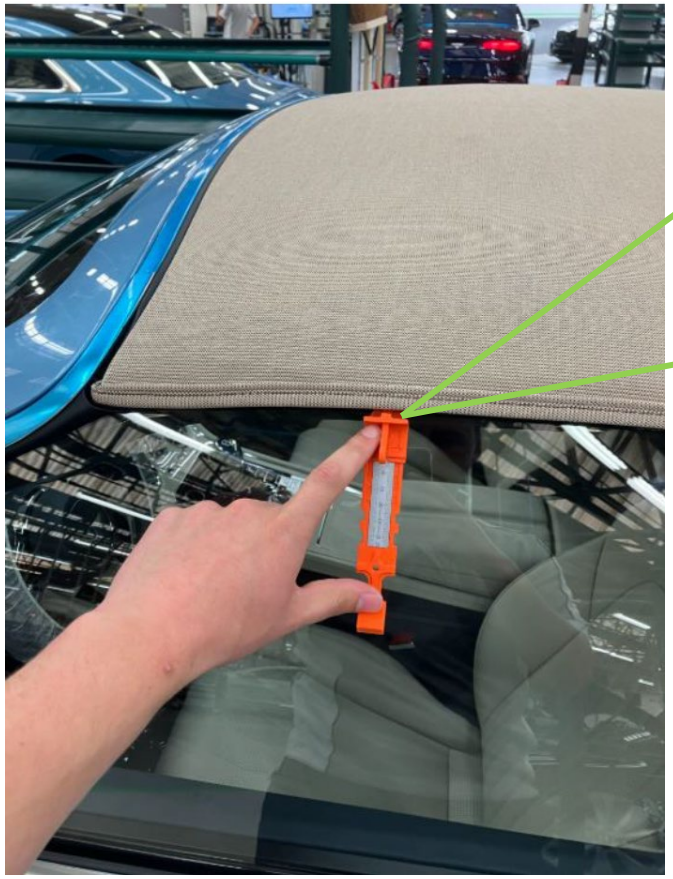
(Interlock Tool WT10549/1)

INTERNAL

INTERLOCK POINT 3



150mm from front corner of window glass as shown





Record measurement

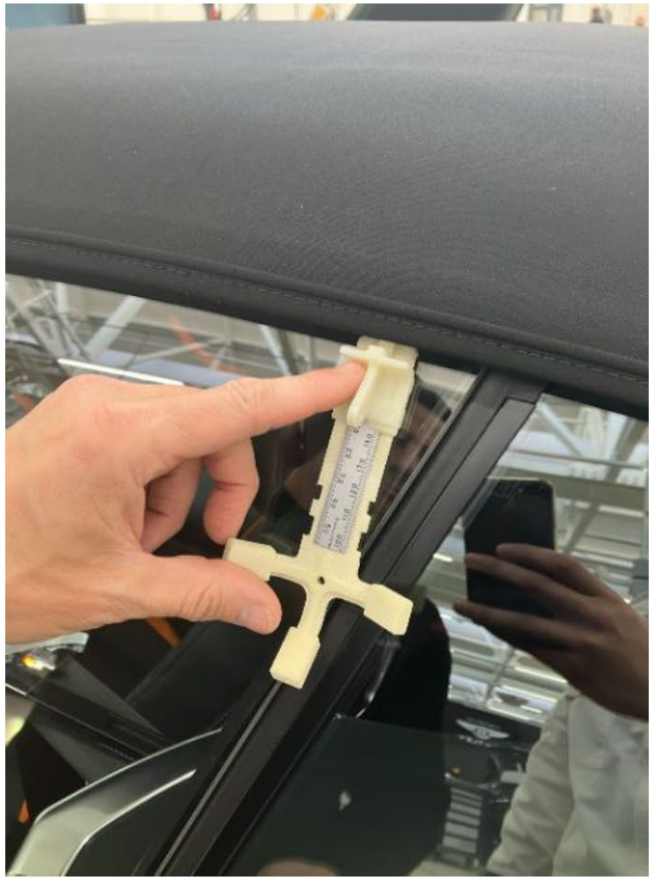
(Interlock Tool WT10554)

1. Hook onto glass with door open at measured point
2. Close door and allow glass to close
3. Lightly push gauge to top and take measurement at indicated point. Do not deform the seal.

INTERNAL

INTERLOCK POINT 4





Record measurement

(Interlock Tool WT10554)

50mm from rear edge of the front door glass as shown

1. Hook onto glass with door open at measured point
2. Close door and allow glass to close
3. Lightly push gauge to top and take measurement at indicated point. Do not deform the seal.

INTERNAL

INTERLOCK POINT 5 ROOF UP

Do not use a Steel Rule against the div bar to measure, use a plastic vernier/rule



50mm from corner



Record measurement

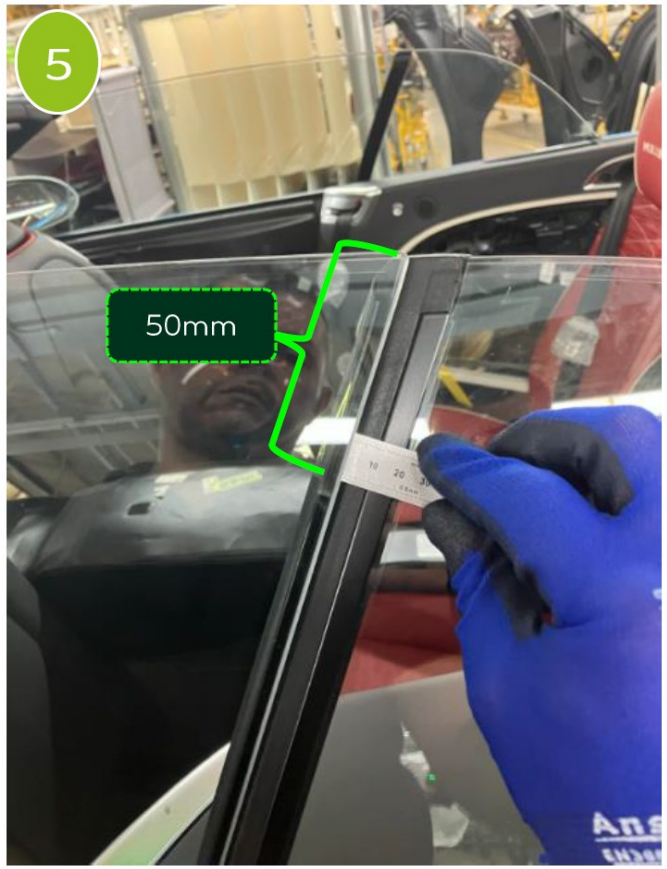
Specification
11mm ± 1mm
(Ruler/vernier)

If the measurement is out of specification refer to ElsaPro Repair Group 64 'Front door quarter glass – To adjust'

INTERNAL

INTERLOCK POINT 5 ROOF DOWN

Do not use a Steel Rule against the div bar to measure, use a plastic vernier/rule



Take measurement
50mm from top of glass



Record measurement

Specification
11mm ± 1mm
(Ruler/vernier)

If the measurement is out of specification refer to ElsaPro Repair Group 64 'Front door quarter glass – To adjust'

INTERNAL

INTERLOCK POINT 6 ROOF UP & DOWN

Do not use a Steel Rule against the div bar to measure, use a plastic vernier/rule



50mm from corner



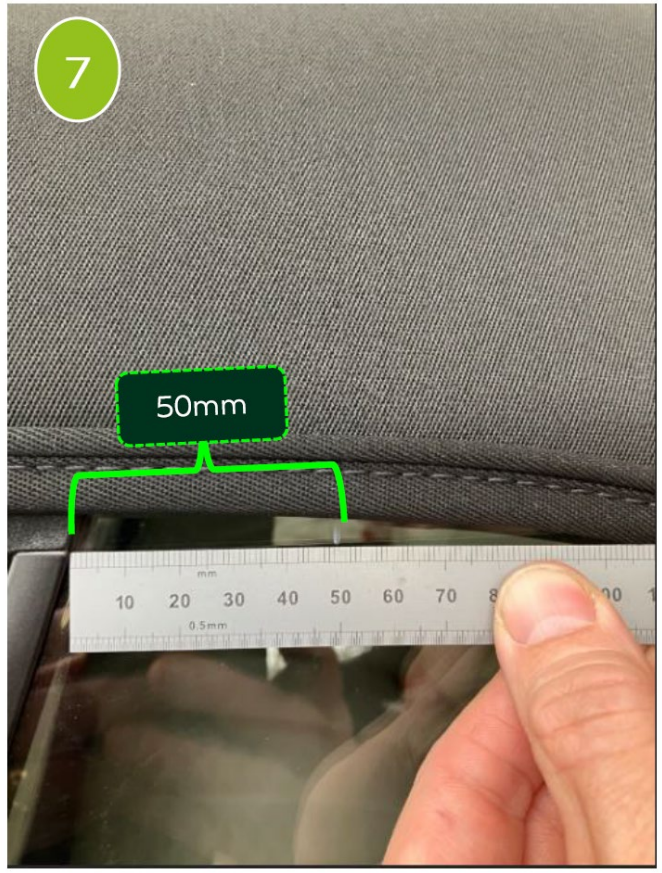
Record measurement

Specification
11mm ± 1mm
(Ruler/vernier)

If the measurement is out of specification refer to ElsaPro Repair Group 64 'Front door quarter glass – To adjust'

INTERNAL

INTERLOCK POINT 7



50mm behind rear div bar



1. Hook onto glass with door open at measured point
2. Close door and allow glass to close
3. Lightly push gauge to top and take measurement at indicated point. Do not deform the seal.

Record measurement

(Interlock Tool WT10554)

INTERNAL

INTERLOCK POINT 8



100mm from corner



1. Hook onto glass with door open at measured point
2. Close door and allow glass to close
3. Lightly push gauge to top and take measurement at indicated point. Do not deform the seal.

Record measurement

(Interlock Tool WT10554)

INTERNAL

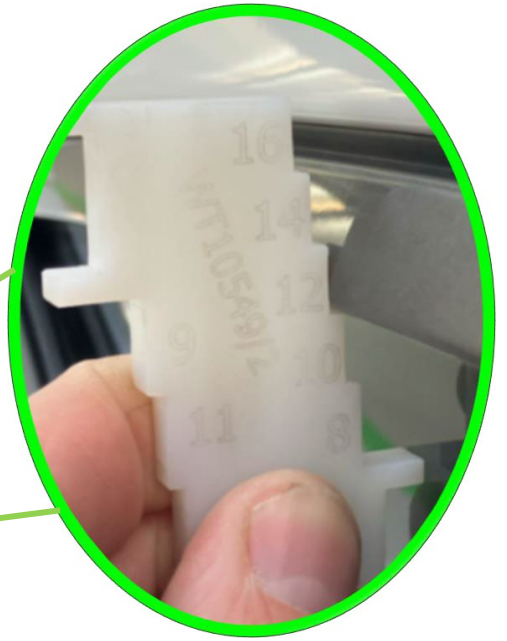
PROFILE POINT 1



50mm in front of front div bar



Flat against glass to brightware

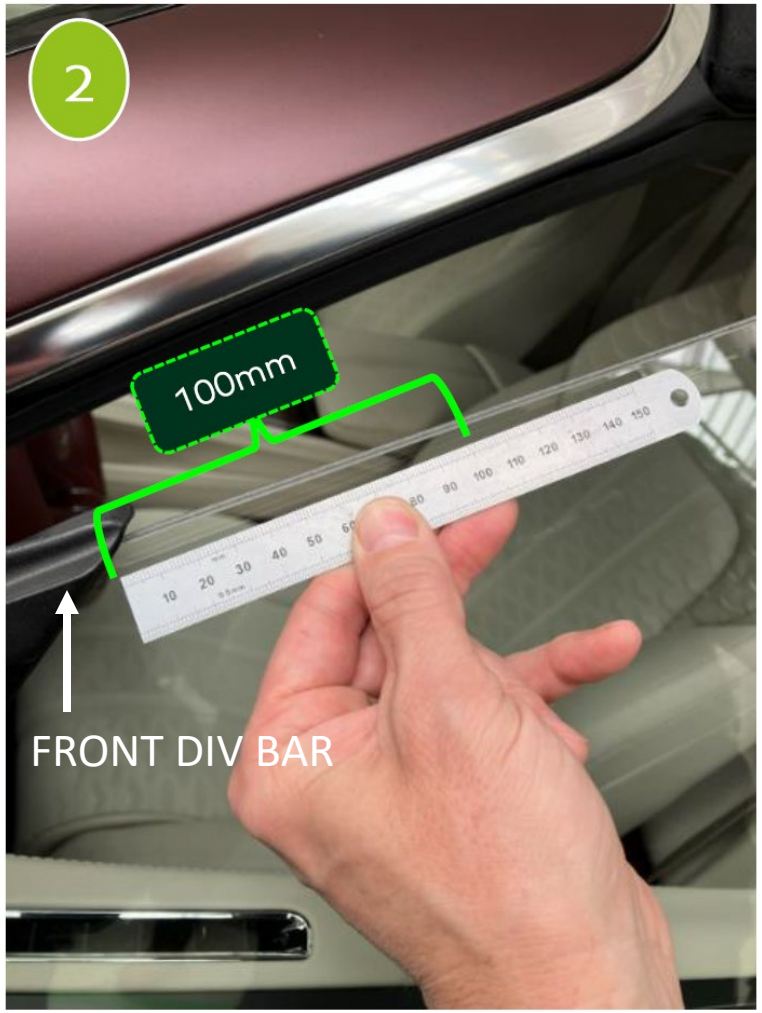


Record measurement

(Profile Tool WT10549/2)

INTERNAL

PROFILE POINT 2



Place block 100mm in front of front div bar



Flat against glass to brightware



Record measurement

(Profile Tool WT10549/2)

INTERNAL

PROFILE POINT 3 ROOF UP (DIGITAL DTI GAUGE)



Align and position the tool on the front window so that its contact face rests flat against the roof trim, zero the tool.



Then slide it along the surface until it makes full, even contact with the rear glass. Record the measurement.

Specification
0mm +0 / -3mm

Profile Tool
WT10719 RHS
WT10714 LHS

If the measurement is out of specification refer to ElsaPro

Repair Group 64 'Slide glass checking and adjusting'

INTERNAL

PROFILE POINT 3 ROOF DOWN (DIGITAL DTI GAUGE)



Align and place the tool on the front window, ensuring the contact face sits level with the top of the glass, zero the tool.



Then slide it along the surface until it makes full, even contact with the rear glass. Record the measurement.

Specification
0mm +0 / -3.5mm

Profile Tool
WT10719 RHS
WT10714 LHS

If the measurement is out of specification refer to ElsaPro

Repair Group 64 'Slide glass checking and adjusting'

INTERNAL

PROFILE POINT 4 ROOF UP (DIGITAL DTI GAUGE)



Align and position the tool on the front window so that its contact face rests flat against the lower bright ware trim, zero the tool.



Then slide it along the surface until it makes full, even contact with the rear glass. Record the measurement.

Specification
0mm +0 / -3mm

Profile Tool
WT10719 RHS
WT10714 LHS

If the measurement is out of specification refer to ElsaPro

Repair Group 64 'Slide glass checking and adjusting'

INTERNAL

PROFILE POINT 4 ROOF DOWN (DIGITAL DTI GAUGE)



Align and position the tool on the front window so that its contact face rests flat against the lower bright ware trim, zero the tool.



Then slide it along the surface until it makes full, even contact with the rear glass. Record the measurement.

Specification
0mm +0 / -3.5mm

Profile Tool
WT10719 RHS
WT10714 LHS

If the measurement is out of specification refer to ElsaPro

Repair Group 64 'Slide glass checking and adjusting'

INTERNAL

POST SW UPDATE RECORDED MEASUREMENTS

Record all measured results as per the table below and attach to Non-Technical DISS query.

	Point	Position	Specification	Before adjustment LH	Before adjustment RH	After adjustment (IF RQD) LH	After adjustment (IF RQD) RH	In/Out of specification (Tick/Cross)
Interlock	Interlock Point 1	50mm in front of front div bar	RECORD ONLY			N/A	N/A	N/A
	Interlock Point 2	100mm in front of front div bar	RECORD ONLY			N/A	N/A	N/A
	Interlock Point 3	150mm from front corner of window glass	RECORD ONLY			N/A	N/A	N/A
	Interlock Point 4	50mm from rear edge of the front door glass	RECORD ONLY			N/A	N/A	N/A
	Interlock Point 5 (Roof up)	50mm from corner	11mm ± 1mm					
	Interlock Point 5 (Roof down)	50mm from top of glass	11mm ± 1mm					
	Interlock Point 6 (Roof up & down)	50mm from corner	11mm ± 1mm					
	Interlock Point 7	50mm behind rear div bar	RECORD ONLY			N/A	N/A	N/A
	Interlock Point 8	100mm from corner	RECORD ONLY			N/A	N/A	N/A
Profile	Profile Point 1	50mm in front of front div bar	RECORD ONLY			N/A	N/A	N/A
	Profile Point 2	50mm in front of front div bar	RECORD ONLY			N/A	N/A	N/A
	Profile Point 3 Roof up (DTI Gauge)	50mm from upper corner	0mm +0 / -3mm					
	Profile Point 3 Roof down (DIT Gauge)	50mm from upper corner	0mm +0 / -3.5mm					
	Profile Point 4 Roof up (DTI Gauge)	50mm from lower corner	0mm +0 / -3mm					
	Profile Point 4 Roof down (DTI Gauge)	50mm from lower corner	0mm +0 / -3.5mm					

INTERNAL

SCBDW4ZG5VC031535
SCBDV4ZG9VC031539
SCBDW4ZG8VC031545
SCBDW4ZG3VC031548
SCBDW4ZG9VC031554
SCBDW4ZG4VC031560
SCBDW4ZG3VC031565
SCBDW4ZG9VC031568
SCBDW4ZG0VC031572
SCBDW4ZG2VC031573
SCBDW4ZGXVC031577
SCBDW4ZG1VC031581
SCBDV4ZG5VC031585
SCBDW4ZG4VC031588
SCBDW4ZG4VC031591
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SCBDW4ZG2VC031816
SCBDW4ZG4VC031820
SCBDW4ZG9VC031828
SCBDN33S8VC031832
SCBDM33S4VC031846
SCBDW4ZG6VC031852
SCBDW4ZG7VC031858
SCBDW4ZG0VC031863
SCBDW4ZG8VC031867
SCBDW4ZG1VC031872
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SCBDW4ZG8VC031884
SCBDW4ZG7VC031889
SCBDW4ZG4VC031896
SCBDW4ZGXVC031904
SCBDM33S9VC031910
SCBDJ33S6VC031923
SCBDW4ZG0VC031930
SCBDM33S2VC031943
SCBDM33S6VC031945
SCBDW4ZG2VC031959
SCBDN33S8VC031961
SCBDW4ZG3VC031971
SCBDM33S4VC031975
SCBDW4ZG8VC031982
SCBDV4ZG9VC031993
SCBDW4ZG4VC032000
SCBDW4ZG3VC032005
SCBDN33S8VC032009
SCBDW4ZG4VC032014
SCBDW4ZGXVC032020
SCBDW4ZG9VC032025
SCBDW4ZGXVC032048
SCBDW4ZG0VC032060
SCBDW4ZG6VC032063
SCBDW4ZG6VC032080
SCBDM33S9VC032085
SCBDW4ZG2VC032089
SCBDW4ZG4VC032093
SCBDW4ZG3VC032103
SCBDW4ZG2VC032142