Technical Service Bulletin

Technical Service Bulletin: TSB250023	Released Date: 17-Sep-2026
Fault Code 14252 and 14253 Active At or Below 32°F [0°C]	

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Warranty Statement

The information in this document has no effect on present warranty coverage or repair practices, nor does it authorize TRP or Campaign actions.

Contents

Product Affected

- BES CM2450 EV105B
- BES CM2450 EV107B
- BES CM2450 EV108B
- BES CM2450 EV110B
- BES CM2450 EV111B

Issue Summary

Symptom:

- One or more fault codes are active: FC14252 (Refrigerant Low-Pressure Switch) and FC14253 (Refrigerant High-Pressure Switch)
- There is no service lamp for this fault code.

Root Cause:

- Fault codes activate at 32°F [0°C] or below.

Verification

Verify one or more counts of the Fault Codes 14252 and 14253 are active.

Resolution

- This issue will **not** impact the operation of the unit. Fault codes go inactive with increase in temperature to around 50°F [10°C].
- If the fault code is active with the increase in temperature, follow the published troubleshooting.

- This issue will be resolved with a future system control module calibration update.

Document History

Date	Details
2025-2-6	Module Created
2026-9-17	Added BES CM2450 EV108B to Product Affected list.

Last Modified: 17-Sep-2026