



Connection offline

Technical Service Bulletin

Transaction No.:
2081745/2

72-26-01 - Seat Memory Inop, Update Programming DTC B135354 and/or B201000 in Driver Seat Memory Module

Condition

Applicable Vehicles						
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To	PR Number (s)
ID.4	2024-2025	All	All	All	All	3PR + (V7B, V7C, or V7G)

Revision Table			
Instance Number	Published Date	Version Number	Reason For Update
2081745/1	5/8/2026	72-26-01	Original Publication.
2081745/2	9/24/2026	72-26-01	Include comment Notes in the warranty table.



NOTICE

Make sure that a suitable 12V battery charger (VAS 5908 or equivalent with 100 Amp capability) is connected to support the 12V battery.



NOTICE

DO NOT diagnose or replace components before performing the update function as explained in this bulletin.



NOTICE

Prior to launching the ODIS Service diagnostic applications and starting control module update process, confirm tester screen saver and power settings in accordance with VHW-22-13 Change Power Options in Windows® 10 (or latest communication). Failure to do so may result in the tester entering power save mode during data transfer, and subsequent control module failure. When using a VAS 6150/X or 6160 /X tester in conjunction with a VAS 6154A or 6154B wireless transmitter head for a flash procedure,

connect a USB cable between the transmitter head and the tester. Failure to do so may lead to errors during the flash procedure.

- VAS tools must only be used with their power adapters plugged in. Under no circumstances should they be used on battery power alone during the programming procedure.

Technical Background

Model year 2024-2025 ID.4 models will store DTC B135354 and/or B201000 in AW 0036 for seat adjustment motor no basic settings & will cause the seat memory function to become inoperative.

Production Solution

ID Software 5.4 in production.

Service

Check campaign status: Use the Volkswagen Recall Lookup or Elsa2Go to verify if campaign 91VH (USA) or 917K (CANADA) is "Open" for the vehicle. If campaign is open, perform as outlined in the campaign circular.

If campaign action 91VH or 917K does not apply, perform TSB 01-25-09 (2080124) to address the concern.

- If the campaign applies and is "open", perform the applicable campaign (TSB does not apply).
- If campaign applies and is "closed", the vehicle has already been updated, so this TSB does not apply.
- If the campaign does not apply, check if the software is up to date according to TSB 01-25-09 (2080124).
 - If yes TSB does not apply.
 - If no, perform TSB 01-25-09 (2080124).



WARNING

Critical Warning: The battery charger must be connected to the vehicle battery for the duration of the programming, to ensure the battery state of charge remains above 12.5 volts during the update process. If the battery drops below 12.5 volts, the programming could fail which may result in damage to the control module. Control modules damaged by inadequate voltage will not be covered under the warranty policy. The technician should verify the vehicle voltage prior to starting the update process and should monitor the voltage for the duration of the update.

- The procedure may cancel itself if the hazard warning lights are not switched ON. The hazard warning lights prevent the system from switching to bus sleep mode during the update.
- ODIS-Service tester should be updated to the latest GFF technical version 25.2.1 or higher and SW version 2.55.1 or higher.



WARNING

- **Keep hands and all objects away from Radiator Fan(s) during Update Process!**

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual ¹⁾						
Model(s)	Year(s)	Eng. Code(s)	Trans. Code (s)	VIN Range From	VIN Range To	PR Number (s)
ID.4	2024 -2025	All	All	All	All	3PR + (V7B, V7C, or V7G)
SAGA Coding						
Claim Type:	Use applicable Claim Type ¹⁾					
Service Number:	Damage Code		HST		Damage Location (Depends on Service No.)	
7293	0039		--		Use applicable when indicated in Elsa (L/R)	
Parts Manufacturer		ID.4 (MY24)		WWO ²⁾		
		ID.4 (MY25)		VOA ²⁾		
Labor Operation ³⁾ : GFF/ Guided functions (including Battery charge)			01500010 = See Elsa for latest time units			
ONLY if update is necessary and performed according to TB 2080124:						
Labor Operation ³⁾ : Update ICSA3 with USB			97102599 = 70 TU			
Labor Operation ³⁾ : Perform up to four buss sleep procedures			27060299 = 25 TU per bus sleep			
Labor Operation ³⁾ : Update Programming Seat Control Module			See GFF Time expenditure			
NOTE: One bus sleep procedure is required during the flash process. The reasoning for any additional bus sleep procedures must be documented in the claim comments.						

<i>ONLY if necessary during the update procedure:</i>		
Labor Operation ³⁾ : Remove and install fuse (includes resetting individual control units if necessary + wait time)	97921999 = 10 TU	
Labor Operation ³⁾ : Battery ground strap loosen + fasten	97850950 = See Elsa for latest time units.	
Labor Operation ³⁾ : Check diagnostic connection connertor housing (includes releasing connector housing)	97090199 = 10 TU	
Labor Operation ³⁾ : Central wiring harness repair (use appropriate operation according to number of cables repaired)	970941XX = See Elsa for latest time units.	
Diagnostic Time ⁴⁾		
GFF Time expenditure	01500060 = Actual GFF print out	YES
<i>ONLY if necessary during the update procedure:</i>		
Road Test	01210004 = See Elsa for latest time units	YES
Technical Diagnosis	01320000 = 00 TU max.	NO
Claim Comment: Input “As per Technical Bulletin 2081745.” in comment section of Warranty Claim.		
1) Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only. 2) Code per warranty vendor code policy. 3) Labor Time Units (TUs) are subject to change with ELSA updates. 4) Documentation required per Warranty Policies and Procedures Manual.		

Required Parts and Tools

No Special Parts required

Tool Description	Tool No:
Battery Maintainer	VAS5908 battery maintainer
VAS Diagnostic Tool	VAS 6150/X & VAS 6160/X and ODIS Service with current online updates.

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.

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