Connection offline

**Technical Service Bulletin** Transaction No.: **2083093/1**

00 Service info: central overview of combined software update 02.03.00/A, 02.13.00/A, 02.14.00/A - Q3 (FJ) Release date: Sep 2, 2026

## Condition

| Model(s) | Year(s) | VIN Range | Vehicle Specific Equipment |
|---|---|---|---|
| Q3 | 2026 | All | Not applicable |

**Workshop findings:**

You may have been referred to this service info by another TSB. This service info contains information on the process for the combined software update with the target version **02.03.00/A, 02.13.00/A or 02.14.00/A**.

**If software version 02.03.00/A or 02.13.00/A is already shown for the vehicle in the Service Portlet, the over-the-air update has already been completed successfully and the control unit with diagnostic address 005F is up to date.**

## Technical Background

A combined software update is available for the Audi Q3 (FJ). Depending on the vehicle model and country, the following control units may receive a software update or a correction to the target data container via this measure:

| Diagnostic address | Control unit name | Change | Performing update |
|---|---|---|---|
| 005F | Control unit 1 for information electronics | Software | Online without workshop visit |
| 0002 | Gearbox electronics | Software | Workshop with diagnostic tester |
| 0003 | Brake electronics | Target data container | Workshop with diagnostic tester |
| 0009 | Electronic central electrics (BCM) | Target data container | Workshop with diagnostic tester |
| 0013 | Distance regulation | Target data container | Workshop with diagnostic tester |
| 0015 | Airbag | Software | Workshop with diagnostic tester |
| 0019 | Data bus diagnostic interface (gateway) | Software | Workshop with diagnostic tester |
| 0051 | Power electronics | Software | Workshop with diagnostic tester |

| | | | |
|---|---|---|---|
| 0069 | Towing bracket function with electric unlocking mechanism | Target data container | Workshop with diagnostic tester |
| 0075 | Emergency call module (connectivity module) | Software, target data container | Workshop with diagnostic tester |
| 0076 | Parking aid | Software, target data container | Workshop with diagnostic tester |
| 00A5 | Front camera (evo) | Software | Workshop with diagnostic tester |
| 00CA | Sliding/tilting sunroof | Target data container | Workshop with diagnostic tester |
| 8125 | Application server 3, system 1, infotainment | Software | Workshop with diagnostic tester |
| 813F | Main control module, cockpit system 1 sound control | Software | Workshop with diagnostic tester |
| 8153 | Main control module, cockpit system 3 Android | Software | Workshop with diagnostic tester |
| 8105 | DC/DC converter | Software | Workshop with diagnostic tester |
| 8117 | RVC eSmart | PR number | Workshop with diagnostic tester |
| 815A | Multifunction interior camera | Software, target data container | Workshop with diagnostic tester |

## Production Solution

End of April 2026 with combined release VR2.4 (corresponds to software version **02.14.00/A**)

## Service

**Information on over-the-air (OTA) update:**

**Check in ElsaPro/ information to customer/ procedure if campaign not shown**

**If an over-the-air measure is shown under “Field campaign” in ElsaPro, this means that the software data has already been made available online for the vehicle.**

**As soon as the vehicle is connected to the internet again, the software files will be downloaded automatically. The customer will additionally be informed in the myAudi app that an over-the-air update is available.**

**However, installation must be started manually by the customer on the MMI.**

**If no campaigns are shown in ElsaPro and the software basis corresponds to the status before the repair, the software has not been assigned to the vehicle yet.**

**If campaign OUT2 or OUT3 is shown as open in ElsaPro and the software basis corresponds to the target status, the OTA update was performed successfully. Please close the open field campaign.**

**General information on Q3 (FJ) update:**

**Some of the repairs will be performed via online update.**

**The first part of the combined software update involves an over-the-air update for a control unit. Some complaints can be solved simply by performing the over-the-air update (group A). Others also require an additional software update via cable for further control units; this must be performed in the workshop (group B). The complaint-related TSB describes clearly which measure (group A or group B) will resolve the complaint.**

**Depending on the customer complaint, various procedures must be considered. The table under "Measure" indicates the appropriate course of action based on assignment in the complaint-related TSB and the currently installed software version.**

**The TSB number of the complaint-related TSB must be entered in the SAGA claim.**

**The current software basis can be determined without the diagnostic tester. To do so, please use the Service Portlet application in the Group Retail Portal (refer to attachment "aservice_portlet_software_version.pdf").**

**The new status of the software version will then be shown in the Service Portlet.**

**The software version can also be found on the vehicle's MMI under Settings => System => Info.**

**The over-the-air update status can also be determined in the Service Portlet (refer to attachment "aservice_portlet_online_update.pdf").**

## Repair

Determine the repair group based on the customer complaint; refer to information in applicable complaint-related TSB.

## Group A

**The repair is performed depending on the PR numbers fitted on the vehicle.**

| PR number: iT3<br>No workshop appointment is required for this group of vehicles.<br>**The repair is performed via online update (over-the-air update/OTA).** | | |
|---|---|---|
| **Software basis**<br>(before the repair) | **Repair steps** | **Software basis**<br>(after the update) |
| **02.00.00/A**<br>**02/02/2000/A** | 1. Please inform the customer about:<br>a. The online update procedure<br>b. The possible waiting time until it first appears | **02.03.00/A**<br>**02.13.00/A**<br>(both software versions are correct)<br>If field campaign OUT2 or OUT3 is still active in ElsaPro, please close it |

## Group B

**Plan a workshop appointment for the part of the software update that needs performing manually.**

**We recommend using the waiting time until the workshop appointment for the online update.**

| PR number: iT3 | | |
|---|---|---|
| **Software basis** (before the repair) | **Repair steps** | **Software basis** (after the update) |
| **02.00.00/A**<br>**02/02/2000/A** | 1. Please inform the customer about:<br>a. The online update procedure<br>b. The possible waiting time until it first appears<br>2. Manual software update via TSB; refer to update instructions **2083173**. This TSB is being rolled out simultaneously as the over-the-air update is being made available. | **02.14.00/A**<br>If field campaign OUT2 or OUT3 is still active in ElsaPro, please close it |
| **02.03.00/A** | Vehicle has already completed OTA update.<br>• Manual software update via TSB; refer to update instructions **2083173**. This TSB is being rolled out simultaneously as the over-the-air update is being made available. | **02.14.00/A** |

## Warranty

**Group A:**

**With PR number iT3**

No billing is necessary as the measure is an over-the-air update performed by the customer.

| Accounting instructions |
|---|
| No billing necessary as the measure is an over-the-air update performed by the customer. |

**Group B:**

**With PR number iT3**

Billing via this service info is not permitted.

Please note that the repair operations for billing the combined software update can be found in this service info. Final billing is performed via the respective complaint-related TSB with the repair operations specified below.

| | | | |
|---|---|---|---|
| **Labor Operations:** | Software update | 0151 0010 | See SRT with associated operations |

| | | | |
|---|---|---|---|
| | Software update | 0151 0060 | Labor according to the diagnostic log |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

## Additional Information

General information on over-the-air software update:

When an over-the-air update is assigned to the vehicle, the customer is informed in the myAudi app that a software update is scheduled for the vehicle. The software is downloaded automatically in the vehicle in the background when it is available. However, the customer must subsequently start the installation manually via the MMI.

General information on a software update:

The software must be updated on a control unit in this vehicle, or the software must be updated on several control units in this vehicle to ensure they function correctly in conjunction with the other control units in the vehicle. Please inform the customer about the software update in question and ask whether they or other third parties have modified the software (e.g. tuning or retrofitting involving modifications to the vehicle's software). Please inform the customer that this software update may neutralize previous modifications to the vehicle's software performed either by the customer or other third parties.

If the customer declines the software update, please inform them that this could lead to issues or restrictions with the use of the vehicle or individual components.

Make a note to this effect on the order before it is signed by the customer. Include this information in the customer file.

It is also possible to reset individual user settings for the assist systems to the default settings. These settings can be adjusted individually by the vehicle users themselves after the software update.

All part and service references provided in this TSB (**2083093**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

**©2026 Audi of America, LLC / Audi Canada Inc.** All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, LLC / Audi Canada Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.