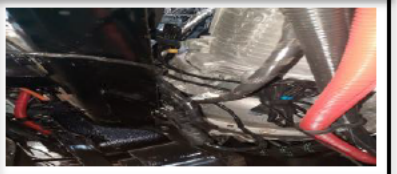
Cab/Chassis MFG Updates

TOPIC	TOPIC BACKGROUND	UPDATE	TOPIC RESOLUTION INFO	PHOTO
Wiring/Airing Routing & Clipping	▪ High 0-MIS warranty claims ▪ Top DPR feedback complaint	▪ All plants actively working on training of employees of R&C standards ▪ Quality gates and inspection stations established	▪ TBD – Activities will be ongoing for some time while we work through standardization across all plants	
Plant Torque Quality	▪ Improving consistency of fastener torque is an area of continuous improvement for DTNA	▪ Audit of torque control process conducted at all plants early August ▪ Need to breakdown torque concerns into process so proper root cause analysis can be completed	▪ TBD – This is complex topic that spans across many plant processes. Enforcement of torque control and regular audits will be critical for long term success	
Kingspoke – Steering wheel Tipped Left or Right	▪ DPR feedback indicates a lack of consistency in setting steering wheels straight	▪ A through analysis was conducted at the Santiago plant revealing that the dowl pin used to hold the wheel during setting introduces tension on the wheel resulting in misalignment	▪ TBD – Working with corp. ME to update the Wis to eliminate the dowl pin and to standardize the process across all plants	
Plants Shipping Trucks Without EOF/BOC TEM Interface Pigtails or Caps Installed per Spec	▪ Complaints from dealers and large customers that trucks are arriving in many ways including red plastic caps taped on at the connectors	▪ Plants have been notified that they are not shipping trucks per spec. All trucks spec'd with TEM interface connectors should have a pigtail or cap installed	▪ TBD – Awaiting confirmation from all plants that they have trained employes to follow the spec	