



# Service Bulletin

Bulletin No.: PIT6368E

Date: September, 2026

## PRELIMINARY INFORMATION

**Subject: Garage Door Opener Learn Fails / DTC U118B Loss Of Communication with Universal Garage Door Transmitter**

| Brand:    | Model:       | Model Year: |    | VIN: |     | Engine: | Transmission: |
|-----------|--------------|-------------|----|------|-----|---------|---------------|
|           |              | from        | to | from | to  |         |               |
| Buick     | Enclave      | 2024 - 2027 |    | All  | All | All     | All           |
| Cadillac  | Escalade     | 2024 - 2027 |    | All  | All | All     | All           |
| Cadillac  | Escalade ESV | 2024 - 2027 |    | All  | All | All     | All           |
| Cadillac  | Escalade IQ  | 2024 - 2027 |    | All  | All | All     | All           |
| Cadillac  | Escalade IQL | 2026 - 2027 |    | All  | All | All     | All           |
| Cadillac  | LYRIQ        | 2024 - 2027 |    | All  | All | All     | All           |
| Cadillac  | OPTIQ        | 2025 - 2027 |    | All  | All | All     | All           |
| Cadillac  | VISTIQ       | 2026 - 2027 |    | All  | All | All     | All           |
| Chevrolet | Blazer EV    | 2023 - 2027 |    | All  | All | All     | All           |
| Chevrolet | Equinox      | 2024 - 2027 |    | All  | All | All     | All           |
| Chevrolet | Equinox EV   | 2024 - 2027 |    | All  | All | All     | All           |
| Chevrolet | Silverado EV | 2024 - 2027 |    | All  | All | All     | All           |
| Chevrolet | Suburban     | 2024 - 2027 |    | All  | All | All     | All           |
| Chevrolet | Tahoe        | 2024 - 2027 |    | All  | All | All     | All           |
| Chevrolet | Traverse     | 2024 - 2027 |    | All  | All | LK0     | All           |
| GMC       | Acadia       | 2024 - 2027 |    | All  | All | All     | All           |
| GMC       | Sierra EV    | 2024 - 2027 |    | All  | All | All     | All           |
| GMC       | Terrain      | 2024 - 2027 |    | All  | All | All     | All           |
| GMC       | Yukon        | 2024 - 2027 |    | All  | All | All     | All           |
| GMC       | Yukon XL     | 2024 - 2027 |    | All  | All | All     | All           |

|                                   |                                                                                                                                                                                                                             |
|-----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Involved Region or Country</b> | North America                                                                                                                                                                                                               |
| <b>Additional Options (RPO)</b>   | UG1 Garage Door Opener                                                                                                                                                                                                      |
| <b>Condition</b>                  | Some customers may comment that the virtual garage door opener will not program to their garage door opener. When checking for DTCs a U118B for lost communication with Garage Door Opener Transmitter will be set current. |
| <b>Cause</b>                      | The cause of this concern is the Garage Door Opener Transmitter, which is part of the A103 roof console, is going into a logic lock condition due to excessive communication traffic on the LIN BUS.                        |

### Correction

To correct this concern, you must reset the Garage Door Opener Transmitter by removing the fuse for 1 minute and reinstalling.

Fuse location varies based on model:

- Escalade, Escalade ESV, Suburban, Tahoe, Yukon and Yukon XL - Fuse F3DR in the X51R Right IP fuse block
- Equinox EV, LYRIQ and VISTIQ - Fuse F31DA in the X51A IP fuse block
- OPTIQ - Fuse F25DA in the X51A IP fuse block
- Blazer EV - Fuse F22DA in the X51A IP fuse block
- Equinox and Terrain - Fuse F11DA in the X51A IP fuse block
- Traverse, Acadia, Enclave - Fuse F10DA in the X51A IP fuse block
- Escalade IQ, Escalade IQL, Silverado EV and Sierra EV - Fuse F24DR in X51R Right IP fuse block

If the Garage Door Opener Transmitter does not reset and start to operate, then perform normal SI diagnostics.

A new Garage Door Opener Transmitter (A103 roof console) is being released to correct the logic lock condition and when the new part is available this PI will be updated, or a bulletin released.

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation                                          | Description                                                            | Labor Time |
|----------------------------------------------------------|------------------------------------------------------------------------|------------|
| 6486308*                                                 | Perform a reset of the Garage Door Opener Transmitter by cycling Fuse. | 0.4 Hrs.   |
| *This is a unique Labor Operation for Bulletin use only. |                                                                        |            |

|          |                                                                                                                                                                                                                                                                     |
|----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Version  | 6                                                                                                                                                                                                                                                                   |
| Modified | 04/15/2025 - Created on.<br>04/22/2025 - Update to the Warranty section<br>08/15/2025 - Update to the models and correction sections<br>03/27/2026 - Updated to clarify direction<br>08/05/2026 - Update to the Model list<br>09/28/2026 - Update to the Model list |

