

Technical Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



Subject: CLICKING NOISE WHEN OPENING/CLOSING FRONT DOOR	Bulletin No.: 09-026/26
	Last Issued : 09/02/2026

BULLETIN NOTES

This bulletin supersedes the previously issued bulletin(s) listed below. The changes are noted in Red text.

Previous TSBs:	Date(s) Issued:
09-043/25	11/26/2025

APPLICABLE MODEL(S)/VINS

2024-2026 Mazda3 (Mexico built) vehicles with VINs lower than 3MZ BP**** ** 514601 (Produced before Jun. 29, 2026)

DESCRIPTION

Some vehicles may experience a clicking noise when opening and/or closing the front door due to a broken front door checker plate. To reduce the clicking noise, the material of the plastic component in the door checker has been modified.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify the customer concern.
2. Replace the front door checker plate with the interim countermeasure part according to the instructions on MGSS FRONT DOOR CHECKER REMOVAL/INSTALLATION.

NOTE: Repair only the affected side.

3. Verify the repair.

PARTS INFORMATION

Countermeasure Part (NEW)	Parts Number (OLD)	Description	Q'ty	Notes
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BCJH-58-270B	BJDT-58-270	CHECKER, DOOR	1 or 2	---
BCJH-58-975B	---	GROMMET, SCREW	4 or 8	[R] for Service Hole C over No.1

[R]: Replacement parts

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Symptom Code	82		
Damage Code	9A		
Causal Part No.	7777-SP-Z47		
Quantity	0		
Operation No. and Labor Hours	One side	Without i-Stop	XXX48ARX/ 0.4 Hrs.
		With i-Stop	XXX48BRX/ 0.5 Hrs.
	Both sides	Without i-Stop	XXX48CRX/ 0.7 Hrs.
		With i-Stop	XXX48DRX/ 0.8 Hrs.

NOTE: Claim the grommets as related parts.

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