

Technical Service Bulletin (TSB)
R1H Radio Update to U41.17 - Dealer Option

REFERENCE:	TSB: 08-287-26 REV. B GROUP: 08 - Electrical	Date:	September 23, 2026	REVISION:	08-287-26 REV. A
VEHICLES AFFECTED:	2026 (H1) Jeep Commander 2026 (M1) Jeep Compass 2026 (N4) RAM Rampage This bulletin applies to vehicles built on or after June 09, 2025 (MDH 0609XX) and on or before July 10, 2026 (MDH 0710XX).			MARKET APPLICABILITY: ☐ NA☐ MEA ☒ SA☐ IAP ☐ EE☐ CH NOTE: This bulletin applies to the **South America** market.	
CUSTOMER SYMPTOM:	Customers may experience one or more of the following: - The Embedded Navigation application does not recognize voice commands in Spanish. - The infotainment system intermittently reboots automatically. NOTE: Rearview Camera (RVC) functions normally.				
CAUSE:	Radio software				

This bulletin supersedes Technical Service Bulletin (TSB) 08-287-26 REV. A date of issue August 01, 2026, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include updated markets and updated Repair Procedure.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 26-135, date of issue July 18, 2026. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves inspecting and if required, updating the radio software level to U41.17.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-60-03-AF	Radio, Check Software Level and Perform Software Update (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
Failure Code	RF	Required Flash	
	CC	Customer Concern	

The dealer must use failure code CC with this Technical Service Bulletin.

- The “RF” failure code is required for essential module flash/reprogramming and can only be used after confirmation that the VIN is included on the RSU.
- The failure code “RF” (Required Flash) can no longer be used on Technical Service Bulletin flashes. The “RF” failure code must be used on an RSU.
- If the customer’s concern matches the SYMPTOM/CONDITION identified in the Technical Service Bulletin, failure code CC is to be used. When utilizing this failure code, the 3C’s must be supplied.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	–	–

REPAIR PROCEDURE:

NOTE: Check and update display module software if needed before performing radio update.

NOTE: A USB flash drive of at least 4 GB of space is required for this update. It is also recommended to use a quality, name brand (Kingston®) flash drive over a generic USB flash drive.

1. Check if the radio software has been updated. Go to “Vehicle Settings” then select “System Information” and look for “Radio Version”.
2. Is the radio software at or above **U41.17**?
 - YES >>> This bulletin does not apply.
 - NO >>> Proceed to [Step 3](#).
3. Has a **4 GB** USB flash drive been created?
 - YES>>> Proceed to [Step 13](#).
 - NO>>> Proceed to [Step 4](#).
4. **Connect a dedicated flash drive for the update to a computer.
5. Format the USB stick.
6. Right-click on the USB stick icon and select the "Format" option from the menu that appears.

7. Choose the "NTFS" or "FAT32" option, according to [Fig. 1](#).

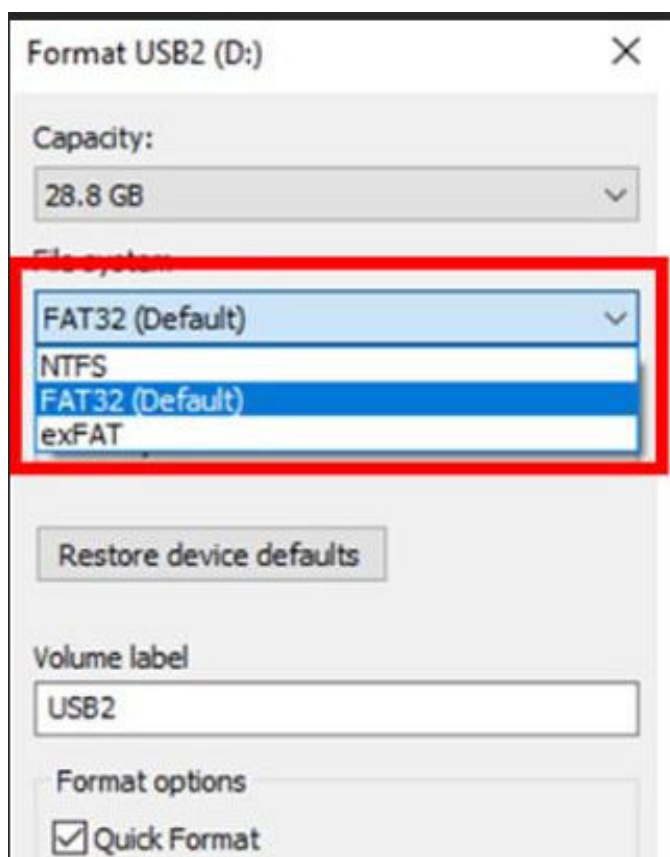


Fig. 1
Format Screen

8. Select "Start" to proceed with the formatting.
9. Then download the update file - File available in the Service Library [Fig. 2](#):

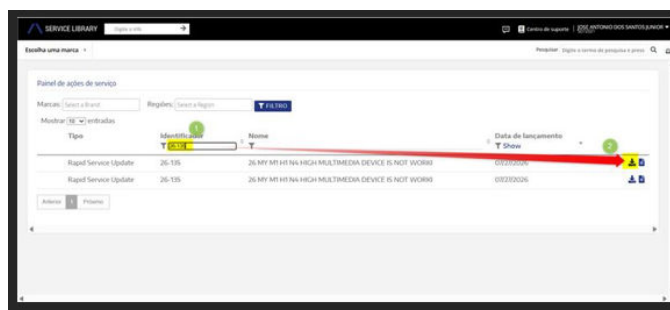


Fig. 2
Download File

10. Move the downloaded compressed file to the USB stick [Fig. 3](#).



Fig. 3
File On USB Stick

11. Check if the compressed file is on the USB stick (do not extract the file).
12. Remove the USB stick from the computer.
13. Insert the USB stick into the vehicle's USB port.

CAUTION!

Make sure no other device is plugged into any of the USB ports while performing this software update. If other devices are connected to USB ports during this procedure, it may cause a failure of files to be loaded which can cause the radio to need replacement.

14. Wait a few seconds.
15. A window will appear on the vehicle's multimedia screen.
16. Click "Continue" to start the update.
17. Wait until the update is complete.**
18. If the radio displays an error pop up " SWITCH-INVALID_BINARY" after successful radio update, ignore this error message and press "OK" to continue [Fig. 4](#).

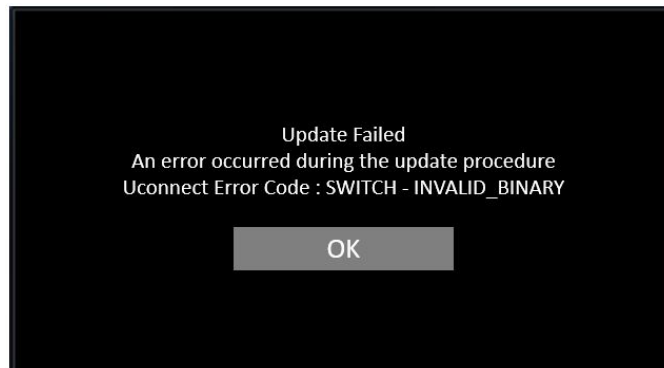


Fig. 4
Update Failed

19. Press "OK" to continue [Fig. 5](#).

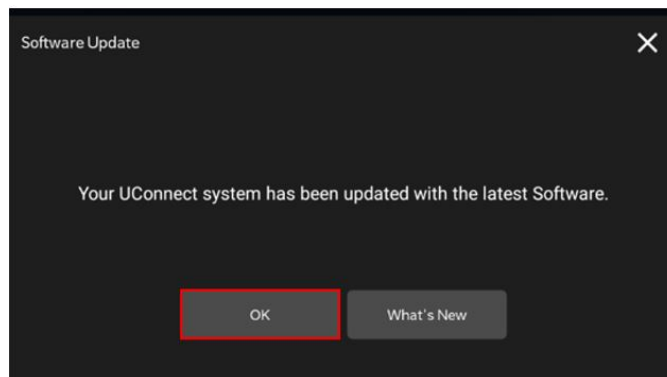


Fig. 5
Completed Update

20. Check if the radio software level has been updated. Go to "**Vehicle Settings**" then select "**System Information**" and look for "**Radio Version**".
21. Was the radio updated to **U41.17**?
 - YES >>> Proceed to [Step 22](#).
 - NO >>> Perform the software update one more time. Proceed to [Step 13](#).
22. Select and run "**Perform Factory Reset**". This can be found in the radio menu under Vehicle Settings > Reset > Perform Factory Reset.
23. Once the factory reset is completed, turn off the ignition, open and close the driver's door and then let all modules go to sleep. Make sure the scan tool is **NOT** connected to the vehicle.
24. After all the modules have been in sleep mode for five minutes, turn the ignition back on.
25. Before clearing all DTCs, cycle the ignition OFF and back to RUN quickly (within two seconds).
26. Using the wiTECH, clear all DTCs that may have been set in any module due to reprogramming.

NOTE: After applying this TSB, it is not necessary to send DID-I or DID-A.

POLICY:

Reimbursable within the provisions of the warranty.

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