



Service Bulletin

Bulletin No.: PIT6551

Date: September, 2026

PRELIMINARY INFORMATION

Subject: Service Theft Alarm Message With DTC B192A Sym13 After Using the Rear Window Defogger

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2026-2027		All	All	All	All
Cadillac	Escalade ESV	2026-2027		All	All	All	All
Cadillac	Escalade IQ	2026-2027		All	All	All	All
Cadillac	Escalade IQL	2026-2027		All	All	All	All
Chevrolet	Suburban	2026-2027		All	All	All	All
Chevrolet	Tahoe	2026-2027		All	All	All	All
GMC	Yukon	2026-2027		All	All	All	All
GMC	Yukon XL	2026-2027		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UTR - Theft-deterrent alarm system, glass breakage, self-powered horn
Condition	Some customers may comment that a "Service Theft Alarm System" message is displayed in the DIC. Upon inspection, DTC B192A Symptom 13 may be found set in the BCM. This condition may occur while the rear window defogger is operating. Auto Start/ Stop events may increase the likelihood of the DTC setting and can make the condition easier to reproduce. Note: Customers may be unaware that the rear window defogger was active, as it can be configured to operate automatically during cold-weather starts or when using Remote Start. To verify the setting, navigate to: Settings > Vehicle > Climate and Air Quality > Auto Rear Defog > ON/OFF
Cause	Engineering is currently investigating.

Correction

If DTC B192A Symptom 13 is current and/or the condition occurs without the rear window defogger being active, this PI does not apply. Refer to the appropriate SI diagnostics and continue with normal diagnostic procedures.

Do Not replace any components for this condition.

If this condition is found to occur when the rear window defogger is operated, then engineering is currently investigating. In the meantime, please advise the customer they may continue to drive the vehicle and if a Service Theft Alarm message reappears in the DIC at start-up to click the acknowledge (check) button on the steering wheel to clear the message. This PI will be updated or replaced with a TSB once a determination has been made.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2081628*	Verify concern, clear DTCs, and return to customer.	0.3 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

Additional SI Keywords:

defroster, glass, HVAC, message, window

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