



TECHNICAL SERVICE BULLETIN

Horn Sounds When Turning The Steering Wheel

26-2423

21 September
2026

This bulletin supersedes 26-2280. Reason for update: add 2027 vehicles, update the Parts List to change the tape, and revise Step 4 to change the tape and wrap an additional wiring harness

Model:

Ford 2025-2027 Expedition

Markets: North American markets only

Issue: Some of the vehicles listed in the Model Statement above may exhibit a concern where the horn intermittently sounds when turning the steering wheel. This may be due to incorrect routing of a wire harness in the steering wheel, a loose strand of wire protruding from a wire harness and grounding the driver airbag, and/or a concern with one of the driver airbag mounting points.

Action: For vehicles that meet all of the criteria in the Issue and Model statements, follow the Service Procedure to confirm and correct proper wire harness routing and mounting of the driver airbag to prevent uncommanded horn operation.

Parts

Service Part Number	Claim Quantity	Description
Obtain Locally	As Needed	Coroplast 832MPX Wire Harness Tape

NOTE: All other parts/lubricants/fluids required by the WSM or instructed by the WSM to inspect and replace as necessary should be claimed outside of this article.

Claim Quantity refers to the total number of individual pieces required to repair the vehicle. This may differ from the number of service part number packages due to the unit of issue (UOI).

As Needed indicates the part is necessary but amount of the part may vary and/or is not a whole number. Parts can be billed out as non-whole numbers, including less than 1.

Warranty Status: Warranty coverage limits and policies are not altered by a TSB. Warranty coverage limits are determined by the identified causal part.

Labor Times

Description	Operation No.	Time
2025-2027 Expedition: Inspect Wire Harness And Reroute. Wrap With Coroplast Tape. Inspect plastic Bushings And Spring Clips. Includes Time To Remove Airbag (Can Be Claimed With Operation B)	262423A	0.4 Hrs.
Additional Time To Repair Any Damaged Wires (Can Be Claimed With Operation A)	262423B	0.7 Hrs.

Repair/Claim Coding

Causal Part:	3600
Condition Code:	42

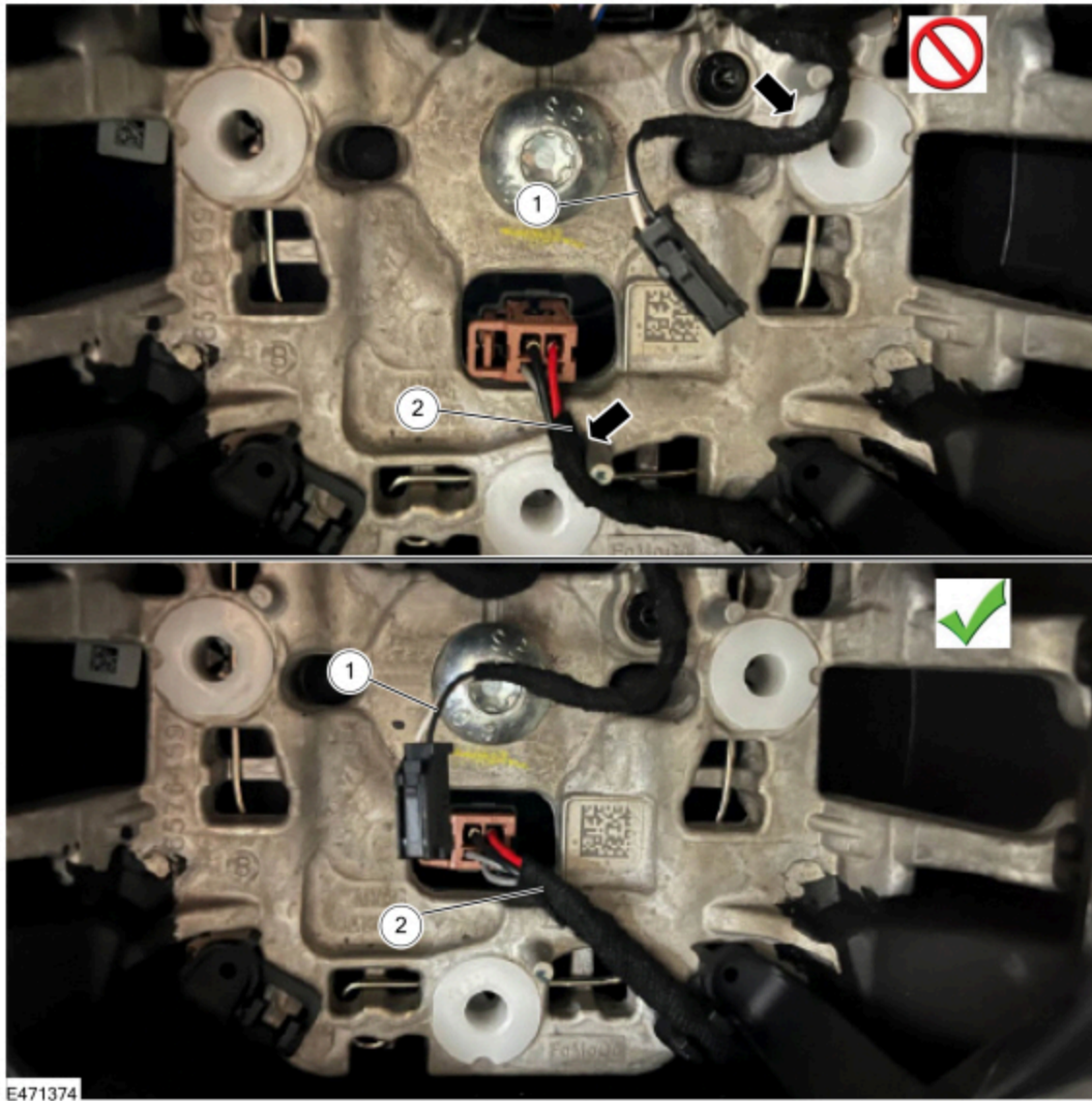
Service Procedure

1. Remove the driver airbag. Refer to the WSM, Section 501-20B.
2. Carefully inspect for impressions on the horn wire harness (Figure 1 Callout 1) and heated steering wheel (if equipped) wire harness (Figure 1 Callout 2) that would indicate the harness was pinched under one of the airbag

mounting springs. Repair the harness if damaged. Refer to Wiring Diagram, Cell 005.

NOTE: When routed correctly, the horn wire harness is routed to the left of the cast aluminum locator pin, and the heated steering wheel harness (if equipped) is routed to the right of the cast aluminum locator pin to keep the harnesses away from the airbag springs. (Figure 1)

Figure 1



Item	Description
1	Horn wire harness
2	Heated steering wheel wire harness

NOTE: The following steps must be completed (including wrapping harnesses with Coroplast 832MPX Wire Harness Tape) regardless of findings in Step 2.

3. Confirm that the upper main steering wheel harness is routed over the top of the plastic steering wheel flange. Make sure the harness is not pinched between the plastic flange and the cast aluminum frame of the steering wheel. Repair as needed. (Figure 2)

Figure 2 - Steering wheel cover removed for routing clarity, removal not required for inspection



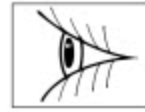
4. Thoroughly wrap the horn wire harness branch lead (that attaches to connector C217 on the driver airbag) with an additional layer of Coroplast 832MPX Wire Harness Tape from the connector end back to the main steering wheel harness. Disconnect the heated steering wheel harness connector C218C from the clockspring. Thoroughly wrap the heated steering wheel wire harness with an additional layer of Coroplast 832MPX Wire Harness Tape from the connector end back to the main steering wheel harness. Reconnect connector C218C. (Figure 3)

Figure 3



5. Confirm that the horn connector C217 is securely attached to the metal tab on the back of the driver airbag, and all 3 springs are present on the back of the driver airbag. Repair as necessary outside of this article. (Figure 4)

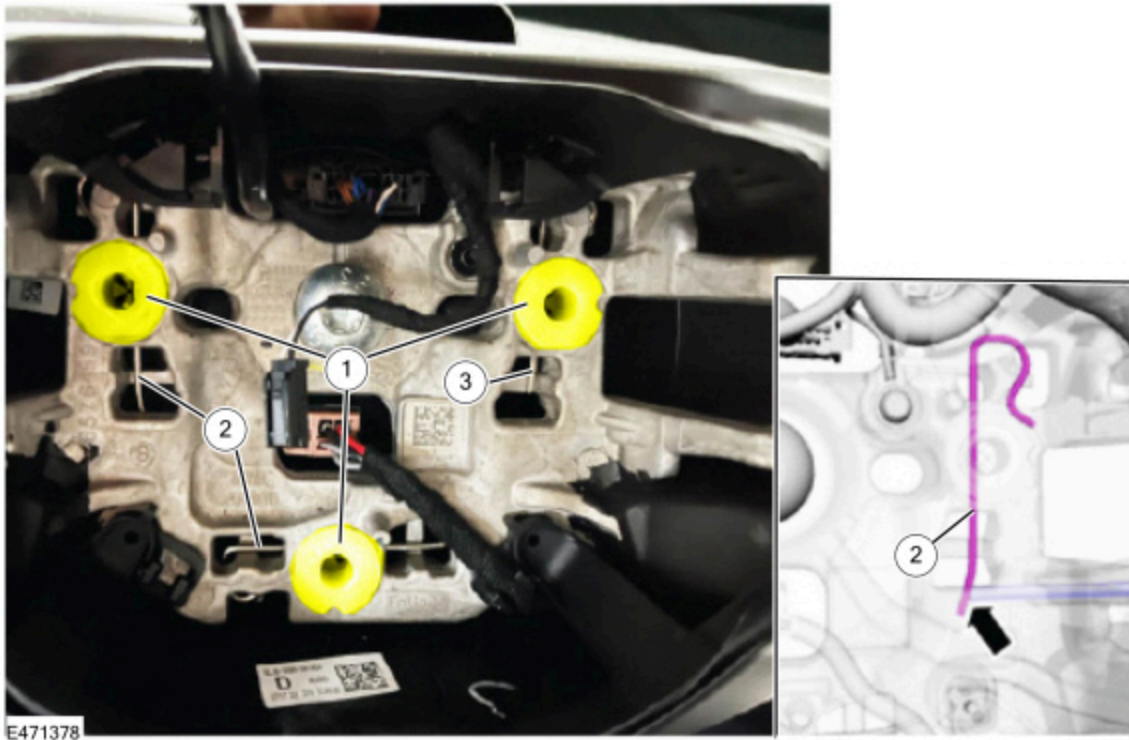
Figure 4



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6. Inspect the 3 plastic guide bushings for any damage. Confirm the 3 spring clips are present, undamaged, and fully seated. Repair as necessary outside of this article. (Figure 5)

Figure 5



Item	Description
1	Plastic bushings
2	Spring clip
3	Unseated spring clip

7. Reinstall the driver airbag. Refer to the WSM, Section 501-20B. Make sure that the harnesses do not get pinched under the airbag springs as noted in Step 2.
8. Start the vehicle and turn the steering wheel. Does the horn sound when turning the steering wheel?
 - (1). Yes - refer to WSM, Section 413-06 for normal diagnostics. Repair as necessary outside of this article.
 - (2). No - repair is complete.

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