



SIB 01 08 26

F33 F83 LOWER REAR SIDE PANEL WATER DRAIN REPAIRS EXTENDED COVERAGE 15/150 2026-09-03

☐	THIS REPAIR IS MOBILE FRIENDLY
☐	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

This Service Information Bulletin (Revision 00) replaces SI B51 33 16 **dated June 2021**

What's New:

- B01 08 26 replaces Service Information Bulletin B51 33 16
- Issue-specific and repair specific extended coverage has been extended to 15 years/150,000 miles

MODEL

E-Series	Model Year	Model Description	Production Dates
F33	2014 to 2016	428i Convertible	November 04, 2013 to June 28, 2016
F33	2014 to 2016	428xi Convertible	February 12, 2014 to June 28, 2016
F33	2014 to 2016	435i Convertible	October 30, 2013 to June 28, 2016
F33	2015 to 2016	435i xDrive Convertible	June 10, 2014 to June 27, 2016
F33	2017 to 2020	430i Convertible	June 20, 2016 to July 20, 2020
F33	2017 to 2020	430i xDrive Convertible	June 22, 2016 to July 20, 2020
F33	2017 to 2020	440i Convertible	June 20, 2016 to July 20, 2020
F33	2017 to 2020	440i xDrive Convertible	June 29, 2016 to July 18, 2020
F83	2015 to 2020	M4 Convertible	June 30, 2014 to July 18, 2020

Note: The model listing above is for informational purposes only; it is not the sole determining factor.

Eligible Vehicles

To assist you in identifying those vehicles that have this issue and repair specific extended coverage, the following Vehicle Comment will be shown in the VIN-specific Warranty Vehicle Inquiry (WVI).

SI B01 08 26 (RC 51 35 90 01 00): For this retractable hardtop convertible model vehicle, the coverage period for qualifying lower rear side panel water drain repair that addresses the issues described in the Service Information Bulletin has been extended to 15 years / 150,000 miles, as determined from the original first in-service / delivery date. This extended repair coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Note: Before performing a repair and submitting a claim, first confirm that the vehicle has the above Notice of Extended Coverage in the WVI "Vehicle Comments" section.

If you have eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

SITUATION

Issue-Specific and Repair Specific Extended Repair Coverage

For eligible **F33 F83** retractable hardtop convertible vehicle models, BMW of North America, LLC (BMW NA) is extending the coverage period for qualifying **lower rear side panel water drain repairs** that address the issues described in this Service Information Bulletin to:

- **15 years/150,000 miles, as determined by the vehicle’s original first in-service / delivery date.**

This coverage applies to the vehicle, is transferable, and is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Note: This bulletin is a notice of Issue/Repair Specific Extended Coverage. This is NOT a notice of Recall or Service Action.

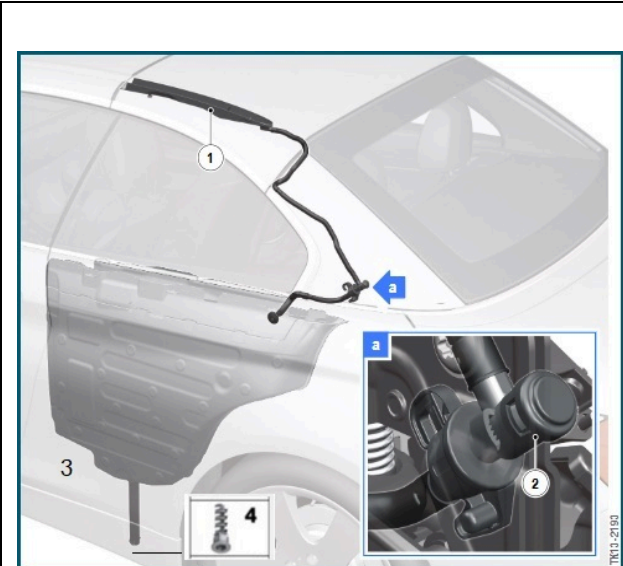
There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

Customer Notification Letter

Even though this is NOT a Recall, BMW NA will be sending VIN-specific customer notification letters.

CAUSE

All vehicles have strategically placed locations with integrated features to channel, hose, and/or pipe away water (car wash, drizzle, rain, rain and snow mixed, snow melt) that accumulates on the vehicle’s top surfaces so it can be drained away.



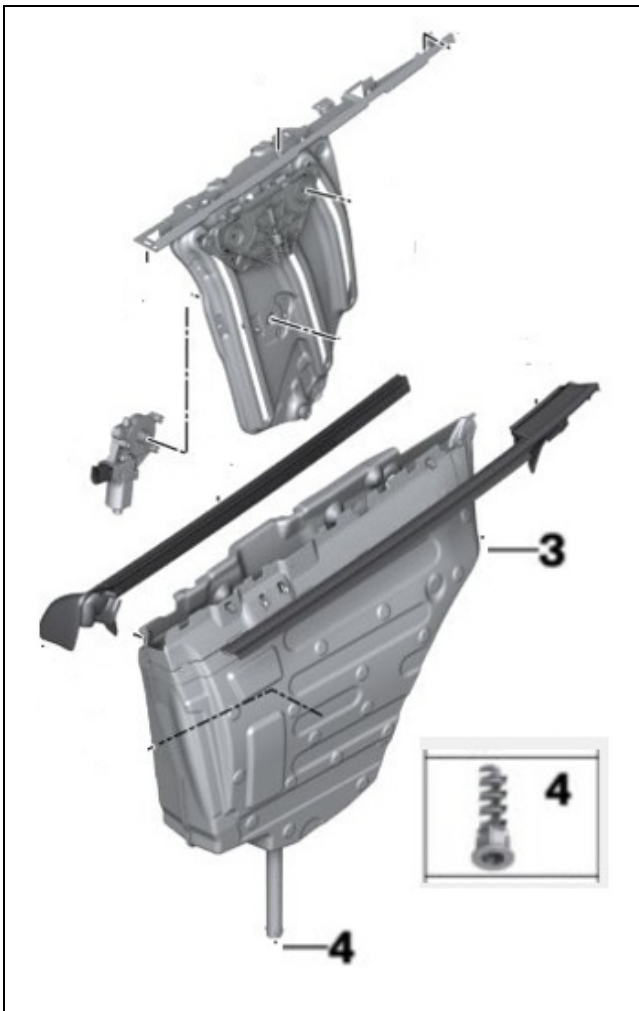
Index	Explanation
1	Roof duct
2	Valve
3	Water drain assembly
4	Water drain assembly's outlet blind plug

Specific to the F33 F83 convertible vehicle models with the retractable hardtop on both sides, accumulated water is collected by roof ducts (item #1), the shut-off valve (item #2) is open when the top is closed. The shut-off valves’ hoses/pipes system channels this water into the drain assemblies located in the mid to upper sections of rear side panels.

When the retractable hardtop is open, the shut-off valves close to help prevent any water, still in the roof duct systems, from flowing into the trunk/luggage compartment area.

The water collected in the drain assemblies is released through the two bottom 20.5 mm drain tubes which are secured to the rear floor panels’ water outlet holes, from underneath the vehicle, by two blind plugs (Item #4, left and right).

These assemblies collect and channel this water for it to be released through the lower 20.5 mm drain tubes that are secured from underneath the vehicle to the rear floor panel bottom water outlet holes by blind plugs (Item #4, left and right).



The vehicle's OEM installed lower side rocker panel trim, and its corresponding plastic underbody panel may be fitted too tightly against water outlet holes' blind plugs, restricting the flow, and causing insufficient drainage. This, together with a buildup of dirt, mud, and / or leaves can further prevent the normal release of this collected water.

Should the release flow significantly slow, or stop completely, the drain assemblies can overflow, spilling the captured water into the rear side panels' lower/bottom areas. Since this water still cannot drain out, a perceptible sloshing noise may eventually be heard coming from these areas while driving the vehicle.

Over time, the water sitting in this area can corrode the rear side panels' window regulator mechanisms and/or electric drive units to the point where they are can no longer function properly.

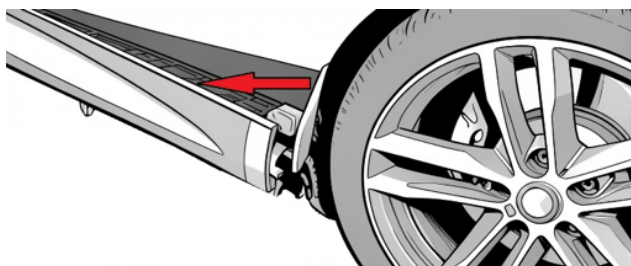
In some situations, the water can also begin to migrate further back into the trunk/luggage compartment area, with visible water pooling in the lower left and/or right rear sides along with a noticeable damp musty odor.

Other consequential vehicle operational issues may occur that also require repair due to the water intrusion into the trunk/luggage compartment area. For example, this water intrusion may cause damage to the vehicle's audio amplifier, and the active sound design control unit, both of which are mounted in the trunk on the driver's side. Should this occur, it could cause noticeable issues with the vehicle's audio functions.

CORRECTION

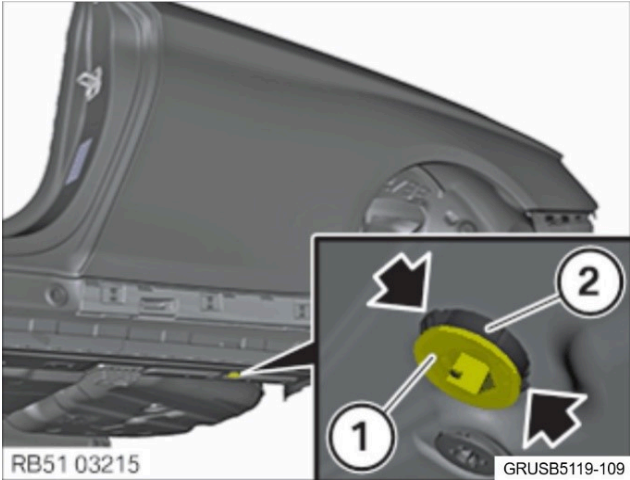
For both sides, perform the procedure to drain any accumulated water in the rear side panel bottom area by removing the water drain outlets' blind plugs, and cleaning out any built-up material residue in the drain holes to ensure they are clear going forward.

PROCEDURE



Accessing the Lower Rear Side Panel Drain Plugs (Left and Right)

Carefully unclip and pull back rear portion of the rocker panel trim only as needed to obtain access.

	Remove the underbody panels underneath the rear side panels: • Refer to repair instruction: 51 71 017 Removing and installing/replacing (left or right) underbody paneling
	Remove The Water Drain Outlet Blind Plugs Using the appropriate size hex key tool, remove the rear side panels' water drain outlets' blind plugs completely (Item # 1 identified here to the left). • Do not reinstall the blind plugs. Allow any trapped water to escape; use a suitable catch container. Note: Pull the liner panel down slightly to further allow any remaining water to drain out It is very important to clean out any accumulated dirt, mud, and/or leaves from the drain hole openings.

In conjunction with the above repair, visually inspect the inside rear roof headliner and both rear side pillar trim areas for any indication of water intrusion issues that are related to the roof ducts' drain hoses with shut-off valves that may also need to be addressed.

Related Consequential Water Intrusion Repairs

When related to the above situation, if and as necessary, replace the:

- Window regulator mechanism (one or both), and/or the
- Window electric drive (one or both), and/or the
- Window regulator mechanism and the electric drive (one or both), and/or the
- Amplifier, and/or the
- Active sound design control unit.

Please explain the reason for this consequential repair work (the why and the what) on the repair order and in the claim comments section

For coverage questions related to issues and items beyond what is stated above (true consequential items vs unrelated pre-existing issues for other reasons), please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

Specific Excluded Items – Retractable Roof Assembly Mechanism Complete, Upper Body Trims and Seals

The retractable roof assembly mechanism complete, upper body drip mouldings, trims, rear side window finishers, and seals are excluded from this extended repair coverage.

Other Vehicle Faults, Issues and Repairs

It is important to notify the customer that additional diagnosis may also be required for other unrelated issues. This additional diagnosis, and the corresponding repair work, when needed, is not covered by this specific extended coverage.

When applicable, invoice these other items on the repair order separately, and review them for other coverage that may apply, and/or with the customer as required.

PARTS INFORMATION

Part replacements are not required unless additional directly consequential damage repairs are necessary to be performed.

When required, to determine the part number that applies to the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

Part Number	Description	Quantity
Refer to ETK/AIR	As applicable	As needed

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalogue, or other approved BMW group resources, according to the respective vehicle type. Invoice these items separately under the Repair Code below.

CLAIM INFORMATION

For eligible US-specification BMW vehicles that are registered and operated in the United States (including Puerto Rico), this issue and repair-specific 15 year (180 months)/150,000-mile extended coverage applies to qualifying repairs performed by authorized BMW centers.

This coverage applies to the vehicle, is transferable, and is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

The existing limited warranty coverage for the whole vehicle and other components has not changed.

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

Non-Qualifying Repairs

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, the diagnosis and repair of other unrelated issues, improper prior repairs/modifications/related installed aftermarket accessories (including body shop work) are not covered by this extended repair coverage. This exclusion also applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts, and/or issues caused by installed non-BMW approved accessories.

Qualifying Repairs – Claim Submission

Repair Code:	5135900100	F33 F83 US Rear side panel water drain
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Obtain the flat rate unit (FRU) allowances for the following that apply.

Mechanical Drain Repair Only

Labor Operation	Description	Labor Allowance
51 00 001*	Localizing body complaint(s) (Work time) confirming there is water accumulation in the rear side panels	WT FRU

Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU
And:		
51 71 016	Removing and installing/replacing left and right undershield (Main work)	As applicable
Or:		
51 71 516	Removing and installing/replacing left and right undershield (Plusposition work)	As applicable
And:		
51 99 000* (**)	Work time (both sides) to drain and remove the rear side panels' water drain outlets blind plugs completely (Do not reinstall them), clean out any built-up residue material in the drain holes to ensure they are clear (**See 51 99 000 note below)	10 FRU

Or:

Mechanical Drain with Consequential Electronic Component and Electrical Repairs

Labor Operation	Description	Labor Allowance
00 00 006	Carrying out vehicle test (Main work)	As applicable
Or:		
00 00 556	Carrying out vehicle test (Plus work)	As applicable
And:		
61 21 528	Supporting voltage of the vehicle electrical system / recharging vehicle battery	As applicable
And, as needed:		
61 00 006*	Carrying out vehicle diagnosis, ABL (Work time) including checking for water accumulation in the rear side panels, water intrusion in the trunk, and checking the function of other affected components	WT FRU
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU
And:		
51 71 516	Removing and installing/replacing left and right undershield (Plusposition work)	As applicable
And:		
51 99 000* (**)	Work time (both sides) to drain and remove the rear side panels' water drain outlets blind plugs completely (Do not reinstall them), clean out any built-up residue material in the drain holes to ensure they are clear (**See 51 99 000 note below)	10 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006, or exclude (including 61 21 528) when the Vehicle Test is included in another repair.

And as required:

Replacing One Regulator Mechanism, or One Flat Motor (One side, or/and on the other side)

Labor Operation	Description (Plusposition)	Labor Allowance
51 37 503	Replacing rear left or right power electric window (regulator mechanism)	As applicable
And when applicable for the other side		
67 62 520	Removing and installing/replacing flat motor for rear left or right power windows	As applicable

Or:

Replacing Both Regulator Mechanisms, or Both Flat Motors

Labor Operation	Description (Plusposition)	Labor Allowance
51 37 504	Replacing power electric windows, rear left and right (regulator mechanisms)	As applicable
Or:		
67 62 530	Removing and installing/replacing both flat motors for rear power windows	As applicable

Or:

Replacing Both Regulator Mechanisms and Both Flat Motors

Labor Operation	Description (Plusposition)	Labor Allowance
51 37 501	51 37 501 Removing and installing complete rear left or right power electric windows (Window regulator mechanism and the electric drive)	As applicable
Or:		
51 37 502	51 37 502 Removing and installing complete rear left and right power electric windows (Window regulator mechanisms and the electric drives)	As applicable

And/or as applicable:

Amplifier including Harman Kardon, and the Active Sound Design Control Unit

Labor Operation	Description	Labor Allowance
A. 65 12 573	Replacing the amplifier (after vehicle diagnosis)	As applicable
Or:		
B. 65 12 574	Replacing the amplifier (Harman Kardon hi-fi system) (after vehicle diagnosis)	As applicable
C. 65 99 000	Work time to replace the active sound design control unit in conjunction with 65 12 573 or 65 12 574	2 FRU

Amplifier (Use A or B as applicable), or the Active sound design control unit only (Use A), or Both (Use A or B, and C).

And, when required in conjunction the related component replacement or the related diagnosis instructions:

Without an Open Programming / Encoding Technical Campaign

Labor Operation	Description	Labor Allowance
61 00 730	Program/encode control unit(s), includes deleting the fault memory	

Other Consequential Repairs

If any other eligible and covered repair, part replacement work is performed because of this issue, claim this additional work with the corresponding labor operation codes and their flat rate unit (FRU) allowance(s), including the diagnosis* that applies.

For repairs that address issues with electrical pins, connectors, interior trim/seat issues, body sheet metal cleaning/protection that are not specifically identified in AIR, refer to the following.

Labor Operation	Description - Related Consequential Job/Repair Work Time (WT),	Labor Allowance
61 99 000*	Work time vehicle electrical system / wiring (connectors and pins)	WT FRU
And/or:		
51 99 000* (**)	Work time body equipment (** See 51 99 000 note below)	WT FRU
As needed:		
41 99 000*	Work time body (Sheet metal, including surface corrosion removal and applying body protection)	WT FRU
52 99 000	Work time seats and seat bench / rear seat (wiring, connectors and pins, mechanical issues)	WT FRU
54 99 000	Work time convertible top (roof ducts' drain hoses with shut-off valves, wiring, connectors and pins)	WT FRU
65 99 000	Work time radio and other like special devices (wiring, connectors and pins)	WT FRU
67 99 000	Work time electrical / electro-hydraulic drives (wiring, connectors and pins)	WT FRU

Please explain the reason for this consequential repair work (the why and the what) on the repair order and in the claim comments section.

Work time labor operation codes 61 00 006, 00 58 500, and all the "MG" 99 000s listed above are not considered Main labor operations.

(*) Based on which one applies to your center, please refer to **SI B01 01 20 or B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

(**) Claim Work time labor operation code 51 99 000 one time for the total applicable FRU amount that is supported and applies, itemize the claimed amount on the repair order and in claim comment.

Sublet – Bulk Supply Materials (RO and Claim Comments Required)

Sublet Code 4	Reimbursement for the supported repair-related bulk supply materials (Do not use the BMW part numbers for claim submission)	See the sublet reimbursement calculations below
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Sublet reimbursement calculation for claiming the applicable repair-related bulk supply materials (BMW part numbers) is at the dealer net (DN) price for the full or proportional quantities used plus your center's handling.

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Enter this material cost in sublet and itemize the amount on the repair order and in the claim comment section.

Vehicle Programming and Encoding – Additional Work (RO and Claim Comments Required)

This procedure automatically reprograms and encodes any vehicle control modules that do not have the latest software I-level.

If one or more control modules fail during the reprogramming procedure, claim the required consequential repair procedures necessary to address this issue (including performing the IRAP Control Unit Recovery first as required, refer to the SIB in AIR) under the Repair Code in this bulletin together with the corresponding labor operation codes and their flat rate unit (FRU) allowance(s), including the diagnosis* that applies.

Please explain the additional work procedures that were performed (The why and the what) on the repair order and in the claim comments.

For covered repairs that address control module failures that occurred prior to performing this reprogramming procedure, claim this work with the applicable Repair Code listed in AIR together with the corresponding labor operation codes and their flat rate unit (FRU) allowance(s), including the diagnosis* that applies.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

Prior Customer-Pay Repairs – Reimbursement

BMW of North America, LLC (BMW NA) will reimburse certain costs for qualifying customer-pay repairs that were performed on eligible vehicles **prior** to the release of this Issue and Repair-Specific Extended Coverage

A qualifying customer pay repair must primarily address this Service Information Bulletin's identified vehicle issue for it to be eligible for the extended coverage. Also, the repair must have been correctly, adequately, and completely performed as required by the applicable BMW Group approved standards, repair procedure, processes, and policy instructions.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, the diagnosis and repair of other unrelated issues, improper prior repairs/modifications/related installed aftermarket accessories (including body shop work) are not covered by this extended repair coverage. This exclusion also applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts, and/or issues caused by installed non-BMW approved accessories.

Requesting Reimbursement for a Previous Repair that Qualifies

For a customer to request reimbursement for a qualifying customer-pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have the customer submit their reimbursement request online at www.BMW-RP.com under the following reference:

• BMW Rear Side Panels Water Drains 15/150

The online process is initiated by attaching/sending legible PDF files of the required supporting documentation for the previously paid repair.

Please refer to the attachment B010826_AT_1 Interim RBMT Procedure (08_2026), or BMW-RP.com for additional information about what repair order (RO)/invoice documentation is required

A copy of the interim reimbursement PDF can be printed and provided to the customer.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

BMW Customer Reimbursement Center
Attention: BMW Rear Side Panels Water Drains 15/150
P.O. Box 54067
Hurst, Texas 76054

Fax number: 877-434-2992

Please allow 4 to 6 weeks to process your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

FEEDBACK REGARDING THIS BULLETIN

Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials
[picture_as_pdf B010826_AT_1 Interim RBMT Procedure \(08_2026\)\(1\).pdf](#)



BMW

B01 08 26 / F33 F83 Lower Rear Side Panel Water Drain Repairs Extended Coverage 15 Years/150,000 Miles whichever occurs first

Certain model year 4 Series Convertible (F33 F83) vehicle models are affected.

What is the specific issue?

The vehicle's OEM installed lower side rocker panel trim, and its corresponding plastic underbody panel may be fitted too tightly against water outlet holes' blind plugs, restricting the flow, and causing insufficient drainage. This, together with a buildup of dirt, mud, and / or leaves can further prevent the normal release of this collected water.

Should the release flow significantly slow, or stop completely, the drain assemblies can overflow, spilling the captured water into the rear side panels' lower/bottom areas. Since this water still cannot drain out, a perceptible sloshing noise may eventually be heard coming from these areas while driving the vehicle.

Over time, the water sitting in this area can corrode the rear side panels' window regulator mechanisms and/or electric drive units to the point where they are can no longer function properly.

In some situations, the water can also begin to migrate further back into the trunk/luggage compartment area, with visible water pooling in the lower left and/or right rear sides along that can cause a damp musty odor. Other noticeable consequential vehicle operational issues that require repair may also occur.

Have you previously paid for this repair?

Prior to the announcement of this extended repair coverage, if you previously paid for a repair to address the issue above, you may be eligible to be reimbursed for certain previously paid repair costs that qualify.

A qualifying customer-pay repair must primarily address the covered issue described above. Also, the repair facility's procedures to address the situation must have been performed correctly, adequately, and completely, as required by the applicable BMW Group approved repair standards and instructions.

To request a reimbursement review of your previous customer pay repair invoice (Authorized BMW center or an independent repair shop), please submit your request on-line at www.BMW-RP.com under the following reference:

Specific Excluded Items: Complete Retractable Roof Assembly Mechanism, Upper Body, Mouldings, Trims, and Seals

The retractable roof assembly mechanism complete, upper body drip mouldings, trims, rear side window finishers, and seals are excluded from this extended repair coverage.

• BMW Rear Side Panels Water Drains 15/150

Reimbursement Request Procedure

The online process is initiated by attaching or sending legible PDF files of the required supporting documentation for the previously paid repair. Please refer to BMW-RP.com for additional information about what repair order (RO)/invoice documentation is required.

The alternative method to request a reimbursement with the required documentation, either through the mail or by fax, is described below:

Company

BMW of North America, LLC
BMW Group Company

Website

www.bmwusa.com

BMW Customer Reimbursement Center
Attention: BMW Rear Side Panels Water Drains 15/150
P.O. Box 54067
Hurst, Texas 76054

Fax number: 877-434-2992

Please allow 4 to 6 weeks to process your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

Sincerely,

BMW of North America, LLC

**BMW F33 F83 Rear Side Panels Water Drains Extended Repair Coverage
Previous Customer-Pay Repair Reimbursement – Required Documentation Checklist**

Reimbursement for a qualifying customer-paid repair is available to the BMW owner/lessee who incurred the expense. The questions below will assist you in reviewing your repair order/invoice documentation.

Prior Repair Review Questions	Answer - One per Row	
Was a prior repair performed on your vehicle to address a lower rear side panel drainage issue?	Yes: next	No
Did you pay for this repair prior to the announcement of the this extended coverage?	Yes: next	No
As determined by your vehicle's in-service date (age), and the mileage when the repair was performed, was the vehicle still within 15 years (180 Mths)/150,000 miles?	Within 15/150, Yes: next	No
Did the repair facility's diagnosis confirm there was a water drainage issue that occurred in the lower rear side panel areas of your vehicle?	Yes: proceed to the checklist	No

When a Prior Repair Review Question's result is a "No" response, no further action is required.

Required Repair Order (RO) or Invoice Documentation - Checklist

For your "customer-paid previous repair" reimbursement request, please include a copy of your completed page 2 document (one per repair/request) together with legible copies (either a scan, photo, PDF, and/or screenshots) of the following documentation with your name, address, and your preferred contact telephone number(s) and email address(es).

This documentation must include the following information:

- ☐ Customer name (including any and all aliases), and address (Current address, if it has changed since the repair)
- ☐ Full 17-Character Vehicle Identification Number ("VIN")
- ☐ The date of repair
- ☐ The **mileage on your vehicle** when the repair was performed*
- ☐ Itemized list of labor charges for all repairs* including diagnosis
- ☐ Itemized list of **part numbers, descriptions, and quantities**, including any miscellaneous items, billed for all repairs*

(*) For repair orders containing multiple repair line items, reimbursement consideration will only be given to those line-item expenses that are directly related to the specific repair that is now covered by this component issue and repair-specific extended limited warranty.

Repair orders/invoices missing the vehicle's mileage, and/or those containing only part descriptions with no corresponding part numbers can either delay, or may be insufficient to support processing your reimbursement request.

(**) You may elect to use non-genuine BMW parts for non-warranty repairs, or repairs beyond a BMW limited warranty.

As it relates to prior repair reimbursements, if an installed non-genuine BMW part was subsequently replaced with another non-genuine BMW part, BMW NA is not obligated to pay for the subsequent repair performed using non-genuine BMW parts, and/or for any repairs for damage that results from using non-genuine BMW parts.

Required Proof of Payment Documentation

Please provide a copy of at least **one** of the following items as valid proof of payment:

- ☐ Repair order (RO)/invoice stamped and dated as "PAID"
- ☐ Cancelled check
- ☐ Signed credit/debit card receipt
- ☐ Credit/debit card statement

BMW of North America, LLC ("BMW NA") reserves the right to review and adjust/reduce the amount that will be reimbursed based on what is normally recognized as customary, fair, and reasonable, to diagnose, perform a repair, or replace a component (including the applicable scope of replacement parts, related materials, and the amount charged for shop supplies/document fees, if excessive) to address an operational issue with the vehicle.

Except for reasonable account number protection measures, illegible, altered/modified, incomplete, non-authentic and/or fabricated repair order/invoice documentation will not be accepted.