

-  26-01-074H - Dashboard Inspection & Repair (Campaign LA33) (posted 09.22.26).pdf
-  Campaign LA33 - HMA Parts Bulletin - Dashboard Inspection and Repair (posted 09.22.26).pdf

Hyundai Motor America (HMA) has launched Limited Coverage Campaign LA33: Dashboard Surface Bubbling - Inspection & Repair.

A. Recall Description:

Certain Tucson (NX4A) and Santa Cruz (NXT) vehicles may exhibit air bubbles forming on the surface of the dashboard (crash pad) due to poor adhesion caused by prolonged UV and heat exposure.

Technical Service Bulletin (TSB) 26-01-074H provides instructions to inspect the dashboard (crash pad) for bubbling and, if necessary, to use needling and steel tamper tools to remove trapped air and repair the dashboard (crash pad) surface.

B. Affected Vehicles:

1. **1. VIN Identification:** Use the 'Vehicle Information' screen in WebDCS to verify "Warranty Start Date" and ensure the vehicle is within New Vehicle Limited Warranty (NVLW) prior to any repair work.
 1. a. Certain 2026MY Tucson (NX4A) produced 04/06/2026 – 04/22/2026 built by Hyundai Motor Manufacturing Alabama ("HMA")
 2. b. Certain 2026Y Santa Cruz (NXT) produced 04/07/2026 – 04/22/2026 built by Hyundai Motor Manufacturing Alabama ("HMA")

C. Tool/Equipment Information:

1. **1. Crash Pad Leveling Tool (P/N CRASHPADLVLTOOL)**
 1. a. Each dealer has been shipped two (2) to arrive at dealerships, starting yesterday 09/22/2026.
 2. b. Please refer to the Parts Bulletin for any additional information regarding this shipment and additional ordering.

D. Campaign Document(s):

1. **1. TSB 26-01-074H**
 1. a. HyundaiDealerUSA.com > Service > Service Programs > HMA Tech Info > Campaign
2. **2. Parts Bulletin**
 1. b. HyundaiDealerUSA.com > Dealer Resources > Documents Library > Reference Materials > Parts Bulletins

E. Action Required:

1. 1. Prior to perform any work, **confirm VIN eligibility** via WebDCS per 'VIN Identification' noted above.
2. **2. This campaign is 'Mobile Service' friendly.** Hyundai recommends performing this campaign via Mobile Service if dealer is properly equipped and able to do so.
3. **3. Follow TSB 26-01-074H** for the service procedure to inspect the dashboard (crash pad) for bubbling, and if necessary, to use the needling and steel tamper tools to remove trapped air and repair the surface.
4. **4. Submit campaign claim** once the service procedure is completed.

We appreciate your continued partnership and commitment to our Hyundai customers.

Thank you for your patience and understanding.