

GENERAL MOTORS
DCS7578
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 15, 2026

Subject: N262570770 - Service Update
Radiator Thermal Break Tabs

Models: 2023 – 2025 Cadillac XT5
2023 – 2025 Cadillac XT6
2024 – 2025 Chevrolet Blazer

General Motors is releasing Service Update N262570770 today.

What Should Dealers Do: Dealers should review IVH, or the Dealer Maxis reports for open VINs in their inventory. Dealers can view the attached bulletin, and it will also be displayed in Service Information tomorrow.

A Stock VIN list is not included as our records show there are no vehicles in dealer new inventory or in-transit.

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.

END OF MESSAGE

Service Update

N262570770 Radiator Thermal Break Tabs



Release Date: September 2026

Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire September 30, 2028.

Investigate Vehicle History (IVH) in the GM Global Warranty Management system MUST always be checked to confirm vehicle involvement and MUST be in OPEN status prior to beginning any required inspections and/or repairs. DO NOT use Service Information with VIN search, as it will not verify the VIN eligibility for field actions.

Make	Model	Model Year	
		From	To
Cadillac	XT5	2023	2025
Cadillac	XT6	2023	2025
Chevrolet	Blazer	2024	2025

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Condition	Certain vehicles listed above may have a condition in which the thermal break tabs induce stress into the radiator causing a coolant leak.
Correction	Dealers are to cut the thermal break tabs on the radiator.

Parts

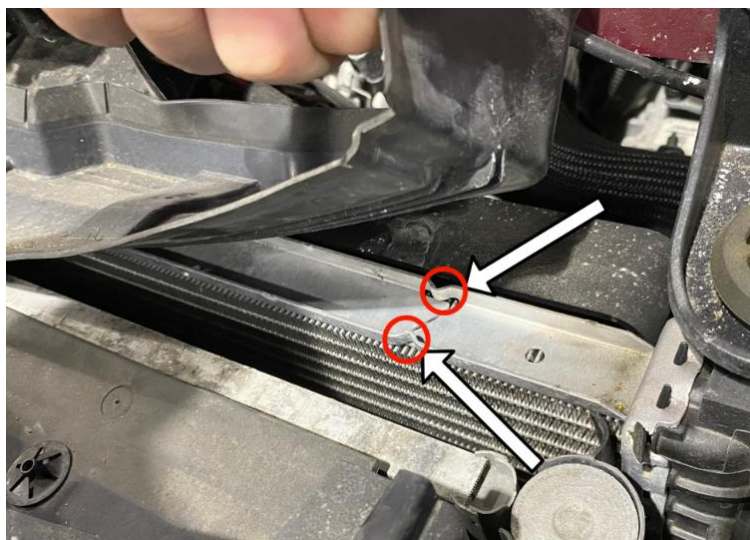
No parts are required for this repair.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9108597	Cut Upper Radiator Thermal Break Tabs	0.3	ZFAT	N/A

Service Procedure

1. Remove the Intake Air Splash Shield. Refer to *Intake Air Splash Shield Replacement* in SI.



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2. Carefully pull back the sides of the Radiator Air Upper Baffle and cut the thermal break tabs (4 in total) on both the left and right hand sides of the radiator with side cutters.
3. Reinstall the Intake Air Splash Shield. Refer to *Intake Air Splash Shield Replacement* in SI.

Service Update

N262570770 Radiator Thermal Break Tabs



Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service through the end date as noted in the Attention box, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Pre-Owned (CPO), courtesy transportation vehicles, dealer shuttle vehicles, CarBravo, etc. in dealers' possession and subject to this field action must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Pre-Owned (CPO) vehicles currently in the dealers' inventory within the SHIFT Digital system will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the SHIFT Digital system, or once again be used in the Courtesy Transportation Program.

Dealer Reports – For USA and Export

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