

Technical Service Bulletin (TSB)

Carrier Motor Malfunction

REFERENCE:	TSB: 08-327-26 GROUP: 08 - Electrical	Date:	September 2, 2026	REVISION:	08-224-23 REV. A
VEHICLES AFFECTED:	2023 - 2024 (B1) Jeep Renegade This bulletin applies to vehicles built on or after January 01, 2023 (MDH 0101XX) and on and before August 03, 2023 (MDH 0803XX).			MARKET APPLICABILITY: ☒ NA☐ MEA ☒ SA☐ IAP ☐ EE☐ CH NOTE: **This bulletin applies to the North America and South America markets.**	
CUSTOMER SYMPTOM:	**Customers may experience the following:				
	● Grinding noise during driver window down/up operation. **				
CAUSE:	Carrier malfunction				

This bulletin supersedes Technical Service Bulletin (TSB) 08-224-23 REV. A, date of issue October 5, 2023, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include a new Market Applicability note, a updated Customer Symptom, Repair Summary, LOPs, Parts, Diagnosis Statement, Repair Procedure and converting this bulletin to a TSB.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-276, date of issue September 29, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY:

****This bulletin involves replacing the driver side window motor / carrier assembly.****

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-52-20-99	**Carrier, Window - Replace** (0 - Introduction)	6 - Electrical and Body Systems	0.5 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1	**7091156 - EMEA** 68670550AA - MOPAR	Window Motor / Carrier	Left (Driver Side)

DIAGNOSIS:

****If the customer describes the symptom/condition above, perform the repair procedure.****

REPAIR PROCEDURE:

1. ****Replace the window motor / carrier assembly. Refer to the detailed service procedures listed in DealerCONNECT>ServiceLibrary>Service Info>23 - Body / Doors - Front / Plate, Carrier / Removal and Installation.**

NOTE: After applying this TSB, it is not necessary to send DID-I or DID-A.**

POLICY:

Reimbursable within the provisions of the warranty.

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