



Service Bulletin

Bulletin No.: PIT6542A

Date: September, 2026

PRELIMINARY INFORMATION

Subject: Clunking or Creak Noise From The Front During A Stop Start Or Slow Turn

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2025-2027		All	All	All	All
GMC	Terrain	2025-2027		All	All	All	All

Involved Region or Country	North America
Condition	A customer may have a concern with hearing a clunking or creaking noise right before stopping, during launch, or when turning at a slow speed.
Cause	Possibly the front lower control arm, rear bushing.

Correction

Once you confirm the issue is the same as what is described, advise the customer that engineering is currently working on a solution. In the meantime, please continue to drive your vehicle. Once a solution is available, this PI will be updated or replaced with TSB.

Note: There are no safety or long-term durability concerns with continuing to drive the car.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
8080968*	Verify customer concern and advise it is being reviewed	0.3 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	2
Modified	08/31/2026 - Created on 09/03/2026 - Updated to add possible creak noise to symptom description.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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