



Service Bulletin

Bulletin No.: PIT6545

Date: September, 2026

PRELIMINARY INFORMATION

Subject: Wireless Phone Projection Intermittently Fails to Connect

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Corvette	2024-2025		All	All	All	All
Chevrolet	Silverado 1500	2022-2026		All	All	All	All
Chevrolet	Silverado 2500 HD	2024-2026		All	All	All	All
Chevrolet	Silverado 3500 HD	2024-2026		All	All	All	All
Chevrolet	Suburban	2022-2024		All	All	All	All
Chevrolet	Tahoe	2022-2024		All	All	All	All
GMC	Hummer EV	2022-2025		All	All	All	All
GMC	Sierra 1500	2022-2026		All	All	All	All
GMC	Sierra 2500 HD	2024-2026		All	All	All	All
GMC	Sierra 3500 HD	2024-2026		All	All	All	All
GMC	Yukon	2022-2024		All	All	All	All
GMC	Yukon XL	2022-2024		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	IOK
Condition	Some customers may report that their phone pairs with the vehicle and connects to Bluetooth during the first key cycle; however, wireless phone projection (Apple CarPlay or Android Auto) intermittently fails to connect and cannot be connected manually.
Cause	The cause of this issue is software anomaly.

Correction

Ignition key cycle can be performed to recover a wireless phone projection connection.

Do not replace any parts for this concern.

Engineering is aware of the issue and investigating the root cause. In the meantime, please advise customer they may continue to drive the vehicle.

The PI will be updated or replaced with TSB once a determination has been made.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3481618*	Confirm wireless phone projection connectivity issue	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

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