



Service Bulletin

Bulletin No.: PIT6544

Date: September, 2026

PRELIMINARY INFORMATION

Subject: Amazon Music Apps Display Mismatching Album Art Image

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2025 - 2026		All	All	All	All
Buick	Envision	2025 - 2026		All	All	All	All
Cadillac	CELESTIQ	2025 - 2026		All	All	All	All
Cadillac	CT5	2025 - 2026		All	All	All	All
Cadillac	Escalade	2025 - 2026		All	All	All	All
Cadillac	Escalade ESV	2025 - 2026		All	All	All	All
Cadillac	ESCALADE IQ	2025 - 2026		All	All	All	All
Cadillac	ESCALADE IQL	2026		All	All	All	All
Cadillac	LYRIQ	2023 - 2026		All	All	All	All
Cadillac	VISTIQ	2026		All	All	All	All
Cadillac	XT4	2024 - 2026		All	All	All	All
Chevrolet	Blazer EV	2024 - 2026		All	All	All	All
Chevrolet	Bolt	2027		All	All	All	All
Chevrolet	Colorado	2023 - 2026		All	All	All	All
Chevrolet	Corvette	2026		All	All	All	All
Chevrolet	Equinox	2025 - 2026		All	All	All	All
Chevrolet	Equinox EV	2025 - 2026		All	All	All	All
Chevrolet	Silverado EV	2024 - 2026		All	All	All	All
Chevrolet	Suburban	2025 - 2026		All	All	All	All
Chevrolet	Tahoe	2025 - 2026		All	All	All	All
Chevrolet	Traverse	2024 - 2026		All	All	All	All
GMC	Acadia	2024 - 2026		All	All	All	All
GMC	Canyon	2023 - 2026		All	All	All	All
GMC	Hummer EV Pickup	2026		All	All	All	All
GMC	Hummer EV SUV	2026		All	All	All	All
GMC	Yukon	2025 - 2026		All	All	All	All
GMC	Yukon XL	2025 - 2026		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	IVD and IVE
Condition	A Customer may comment that Amazon Music App album art image does not match between the cluster display and the center radio display.
Cause	The cause of this issue is software anomaly.

Correction

Do not replace any parts for this concern. Engineering is aware of the issue and investigating the root cause.

In the meantime, please advise customer they may continue to drive the vehicle. The PI will be updated or replaced with TSB once a determination has been made.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*3481618	Confirm Amazon Music album art images do not match between cluster display and radio display.	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	09/02/2026 - Created On

