

GENERAL MOTORS
DCS7572
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 10, 2026

Subject: N262566020 - Service Update
Water Intrusion Through Roof to Body Joint

Models: 2027 Chevrolet Bolt EV

General Motors is releasing Service Update N262566020 today. The total number of U.S. vehicles involved is 1.

What Should Dealers Do: Dealers should review IVH, or the Dealer Maxis reports for open VINs in their inventory. Dealers can view the attached bulletin, and it will also be displayed in Service Information tomorrow.

The Stock VIN list of vehicles in dealer inventory or in-transit is attached to this message. Note: this list is only accurate at the time of report creation and all VINs should be validated in IVH prior to repair.

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.

END OF MESSAGE

Service Update

N262566020 Water Intrusion Through Roof to Body Joint



Release Date: September 2026

Update: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire September 30, 2028.

For EV Involved Vehicles: The repairs outlined in this bulletin must only be completed at an authorized EV dealer and repairs must be performed by a technician who has successfully completed the applicable technical training required to perform this repair.

Investigate Vehicle History (IVH) in the GM Global Warranty Management system MUST always be checked to confirm vehicle involvement and MUST be in OPEN status prior to beginning any required inspections and/or repairs. DO NOT use Service Information with VIN search, as it will not verify the VIN eligibility for field actions.

Make	Model	Model Year	
		From	To
Chevrolet	Bolt EV	2027	2027

Investigate Vehicle History (IVH) in the GM Global Warranty Management system MUST always be checked to confirm vehicle involvement and MUST be in OPEN status prior to beginning any required inspections and/or repairs. DO NOT use Service Information with VIN search, as it will not verify the VIN eligibility for field actions.

Condition	Certain vehicles listed above may have a condition in which the roof to body side structure has a pinhole in it.
Correction	Dealers are to inspect the right hand side of the roof-to-body joint for pinholes and, if necessary, reseal the area.

Parts

Quantity	Part Name	Part No.
As Req'd	Kent High-Tech Seam Sealer P10200	*

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9108595	Inspect Only – No Further Action Required	0.2	ZFAT	N/A
9108596	Apply Sealer to Pinhole at Roof Seam Seal	0.5	ZFAT	*

* The amount identified in "Net Item" should represent the actual sum total of the current GMCC&A Dealer net price for Kent High-Tech Seam Sealer P10200 needed to perform the required repairs, not to exceed \$27.13USD, \$37.72 CAD, plus applicable Mark-Up or Landed Cost (for Export).

Service Procedure

1. Open the rear hatch.



7214639

2. Inspect the roof panel to quarter panel seam at the rear of the right side roof panel as indicated above.

Service Update

N262566020 Water Intrusion Through Roof to Body Joint



7214640

3. Inspect for a pinhole in the seam as shown above. If no pinhole is found, no further action is required.
4. If a pinhole is found, thoroughly clean the surrounding area. Blow out the pinhole and surrounding area with compressed air.
5. Apply CLEAR Kent High-Tech Seam Sealer or equivalent into and around the pinhole. Using an acid/flux brush or equivalent tool, brush sealer into the pinhole and surrounding seam ensuring it covers the entire area leaving no gaps or holes. Work the sealer into the pinhole. Ensure no sealer remains on the flat visible surfaces of the roof panel or quarter panel.
6. Allow the CLEAR Kent High-Tech Seam Sealer or equivalent to dry, and verify no gaps or holes are present, and that the pinhole is filled.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service through the end date as noted in the Attention box, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Pre-Owned (CPO), courtesy transportation vehicles, dealer shuttle vehicles, CarBravo, etc. in dealers' possession and subject to this field action must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Pre-Owned (CPO) vehicles currently in the dealers' inventory within the SHIFT Digital system will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the SHIFT Digital system, or once again be used in the Courtesy Transportation Program.

Dealer Reports – For USA and Export

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



**We Support
Voluntary Technician
Certification**