

Dealer Notification

Clock Spring – DTC B134600 & B148100 (Warranty Extension TXXA)

August 24, 2026

Document Topic	Date
• Technical Service Bulletin (TSB) 26-BE-022H posted on HMA Tech Info	08/24/2026

Warranty Extension Description

The warranty coverage for the clock spring has been extended to 15 years with unlimited mileage from the date of original retail delivery or date of first use for original & subsequent owners. The DTCs associated with this warranty extension are:

- **B134600** – Driver Airbag (DAB) – 1st Stage – Resistance High
- **B148100** – Driver Air Bag 2nd stage (DAB) - High

Affected Vehicles

- 2011-2013MY Sonata (YF) produced from 12/11/2009 – 06/20/2012 produced by Hyundai Motor Company (“HMC”)
- 2011-2014MY Sonata Hybrid (YF HEV) produced from 12/02/2019 – 04/02/2014 produced by Hyundai Motor Manufacturing Alabama (“HMMA”)
- 2011-2014MY Elantra (MD) produced from 11/12/2010 – 10/30/2013 by HMC
- 2011-2014MY Elantra (UD) produced from 10/29/2010 – 11/27/2013 by HMMA
- 2011-2014MY Elantra Coupe (JK) produced from 03/16/2012 – 08/26/2013 by HMC

Repair Process/Information

Follow the service procedures in **TSB 26-BE-022H** (or latest version) to confirm any DTC(s) related to this warranty extension and if necessary, replace the clock spring.

- **Recommended Technician Certification/Requirements:** Hyundai Specialist (or above)

Recommended Alternative Transportation

A Service Rental Car (SRC) is recommended for customers when their vehicle is required to remain at the dealership for an extended period of time. An SRC may also be necessary when the duration of the repair procedure, or any additional work identified during a service visit, extends the customer’s visit. In the event an SRC is unavailable, alternative transportation options—such as a third-party rental or rideshare—may be offered.

Other Notes/Recommendations

- Please note that this is a warranty extension. The criteria for eligibility must be verified to qualify.
- Always inquire if the customer will have time for an additional service to be performed if they were originally scheduled for a different service.

Parts Information

- Refer to **TSB 26-BE-022H** (or latest version) for the latest, applicable part number information.

Warranty Information

Please note that this is an **extended** warranty.

- If the affected parts are within the extended period, submit a “Warranty” claim on the “Claim Entry/Edit/Submit” screen on WebDCS and attach all required Digital documentation per TSB to the claim. Per **TSB 26-BE-022H** (or latest version), this warranty extension pays the following:
 - **Labor:**
 - 0.9 M/H – Clock Spring Replacement
 - **Parts:**
 - P/N 93490-3X040 (Contact Assy – Clock Spring) - QTY: 1

- **Digital Documentation:**

- Claims are subject to review after submission. **Please not either a photo of the original clock spring or screenshot in GDS of the stored DTC code is acceptable. If it found that the picture(s) are not compliant with requested ones per TSB, claim is subject to debit.**

Best Practice Checklist

- **Reservation:** Has WebDCS been checked for additional campaigns or recalls?
 - ☐ Yes
 - ☐ **No** – Please ensure all open campaign(s)/recall(s) are identified and addressed.
- **Readiness:** Are all necessary parts, tools, and equipment on-hand and ready to perform the repair procedure?
 - ☐ Yes
 - ☐ **No** – Please ensure the necessary parts, tools, and equipment are on hand before any repair work.
- **Reception:** Has the customer provided their authorization to perform repairs?
 - ☐ Yes
 - ☐ **No** – Customers must be consulted and provide approval before proceeding with any repairs on their vehicle.
 - Has the customer been informed of the expected repair duration and a timeframe for status updates?
 - ☐ Yes
 - ☐ **No** – Customers are to be informed of estimated repair duration and pick-up times after repairs are completed.
 - Has the customer been offered alternative transportation?
 - ☐ Yes
 - ☐ **No** - Customers should be offered alternative transportation if their vehicle needs to be kept overnight. In addition, a SRC may be required based on the service procedure duration and any other additional work on the vehicle that may need to be addressed during customer's visit.
- **Repair:** Does the Technician meet the recommended training requirements to complete this campaign?
 - ☐ Yes
 - ☐ **No** – Please reference the "Repair Information" section on page 1 and ensure a qualified technician performs the service procedure.
- **Return:** Ensure the customer's contact information is up-to-date for follow-up conversations regarding their vehicle's status.
 - ☐ Yes
 - ☐ **No** – Please ensure the customer's latest information is accurately recorded in order to provide future updates.

Anticipated FAQs

Q1: What is the issue?

A1: Certain vehicles may exhibit DTCs B134600 and/or B148100, indicating the existing clock spring is defective.

Q2: What are the affected vehicles?

A2: Affected vehicle model years/models include the following:

- 2011-2013MY Sonata (YF) produced from 12/11/2009 – 06/20/2012
- 2011-2014MY Sonata Hybrid (YF HEV) produced from 12/02/2019 – 04/02/2014
- 2011-2014MY Elantra (MD) produced from 11/12/2010 – 10/30/2013
- 2011-2014MY Elantra (UD) produced from 10/29/2010 – 11/27/2013
- 2011-2014MY Elantra Coupe (JK) produced from 03/16/2012 – 08/26/2013

Q3: What will be done by the dealer if the vehicle is eligible for the warranty extension and the dealer confirms the customer's concern?

A3: The replacement of clock spring assembly will be provided at **no cost** to the customer if the condition(s) covered by the warranty extension are satisfied.

Q4: When will affected customer(s) be notified of this warranty extension?

A4: Owners of the subject vehicles were previously notified via First Class Mail in 2017.

Contact Reference

Please see the following list of commonly referred to contacts. Thank you for your prompt attention to this important matter and continued commitment to our Hyundai customers.

Key Contact Information		
Dealer Support	Contact Information	Description
Parts	HyundaiPartsHotline@MobisUSA.com 1-800-545-4515	Parts ordering hotline
Special Service Tools	hyundaistools@hmausa.com 1-855-763-9199	For ordering SST parts
Techline	1-800-325-6604	Vehicle Technical Support for Hyundai Dealer Technicians
Warranty HELP Line	1-877-446-2922	Warranty Claim questions for Hyundai Dealers
Warranty Prior Approval (PA) Center	PA@hmausa.com	Warranty Prior Approval (PA) Center for Hyundai Dealers
Xtime Technical Support	Support@xtime.com 1-866-984-6355	Assistance with Car Care Scheduling: Appointment / Shop Capacity Management / Campaign Integration / Operation Codes
AutoLoop Technical Support	Support@autoloop.com 1-877-850-2010	Assistance with Car Care Scheduling: Appointment / Shop Capacity Management / Campaign Integration / Operation Codes
CDK Technical Support	https://serviceconnect.support.cdk.com/	Assistance with Car Care Scheduling: Appointment / Shop Capacity Management / Campaign Integration / Operation Codes
Customer Support	Contact Information	Description
Hyundai Customer Care Center (Recall / Campaign Questions)	1-855-671-3059	Customer questions or concerns related to recall or service campaigns
Hyundai Recall / Campaign Website	www.hyundaiusa.com/recall	Updated information related to the specific recall or service campaign
Hyundai Customer Care Center	1-800-633-5151	Customers general questions, non-campaign related
Hyundai Roadside Assistance	1-800-243-7766	Hyundai Roadside Assistance
Key Reference Information		
Name	Source	
Car Care Scheduling (Xtime) - Tutorials	www.HyundaiDealer.com > Service > Dealer Resources > DocumentsLibrary > Car Care Scheduling	
Car Care Scheduling (Xtime) - Recall Appointment Notification	1. Log into Xtime 2. Under the menu at the top left, select "Configure" 3. Under the dealership tab, select "Email Communication" 4. Slide the toggle to "Advanced" 5. Populate as many emails as desired in the "Parts Desk Email Field"	
Parts – Campaign Parts Management (CPM) Procedure	As applicable; www.HyundaiDealer.com > Parts > Documents Library > Campaign Parts Management	
Service Rental Car (SRC) Program	SRC Documentation: www.HyundaiDealer.com > Service tab > Documents Library > Service Rental Car TSD: www.HyundaiDealer.com > Service tab > SRC Fleet Mgmt Software Insurance: www.HyundaiDealer.com > Service tab > SRC Insurance	
Technical Service Bulletin (TSB)	www.HyundaiDealer.com > Service tab > Hyundai Tech Info	
Uncompleted Campaign VIN Listing	A listing of vehicles is located on WEBDCS > SERVICE tab > select UNCOMPLETED CAMPAIGN VIN LISTING – Dealer Stock (New, SRC, CPO, etc.) and Retailed.	
Recall Campaign Website	www.hyundaiusa.com/recall	
NHTSA Website	www.safercar.gov	

Appendix

Document Topic	Date
• Technical Service Bulletin (TSB) 26-BE-022H posted on HMA Tech Info	08/24/2026
• Technical Service Bulletin (TSB) 17-BE-004-1 posted on HMA Tech Info ○ Revise Warranty Info section to add op code	07/12/2017
• Technical Service Bulletin (TSB) 17-BE-004 published on HMA Tech Info	04/05/2017