

Abnormal noise from front seat cushion track

Service Category Vehicle Interior

Section Seat

Market USA

Toyota Supports
ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2019 - 2024	4Runner	

REVISION NOTICE

August 10, 2026 Rev1:

- The Introduction and Repair Procedure sections have been updated.
- Any previous printed versions of this bulletin should be discarded.

Introduction

Some 2019 – 2024 model year 4Runner vehicles may exhibit an abnormal noise that may be described as cracking, clicking, or creaking from the driver and/or passenger front seat cushion track. This condition may occur when the front seat cushion track is at the rearmost position. Follow the Repair Procedure in this bulletin to address this condition.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
BD2408	Inject Grease in the Seat Track Component (One Side)	0.8	71610-***** 71620-*****	91	40
Combo A	Opposite Side	0.7			

*Warranty claim MUST be submitted with the correct 10-digit OFP. Choose the correct OFP for the vehicle being repaired by searching for the parts in the Electronic Parts Catalog using the VIN filter.

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

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Parts Information

PART NUMBER	PART NAME	QTY
09173-35010	Attachment, Grease Gun (Grease Tube)	1

Repair Procedure

- Confirm the condition exists.
Does the vehicle exhibit a cracking noise from the driver and/or passenger front seat cushion track? This condition may occur when the front seat cushion track is at the rearmost position.
 - YES** — Continue to step 2.
 - NO** — This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
- Move the front seat with the condition to the frontmost position.
- Remove the front power seat.
Refer to TIS, applicable model and model year Repair Manual.
 - [2019 – 2024](#) 4Runner:
Vehicle Interior – Seat – Front Seat Assembly (for Power Seat) – Removal
- Turn the seat over so that the bottom side of the seat cushion is visible as shown in Figure 1.

NOTE

The seat does NOT have to be disassembled to perform the repair.

Figure 1. Bottom Side of Seat Cushion

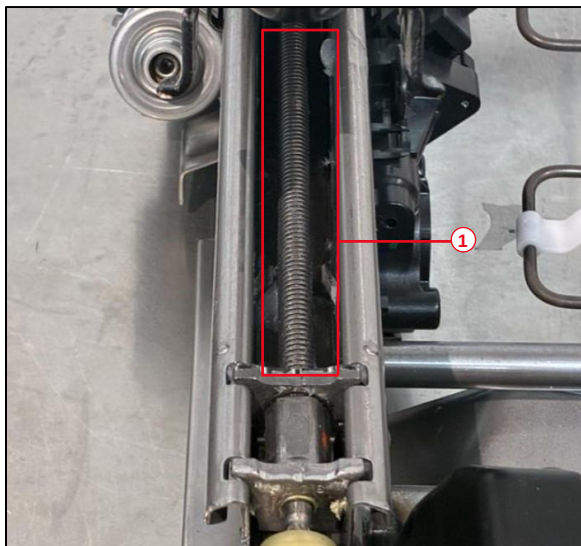


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Repair Procedure (continued)

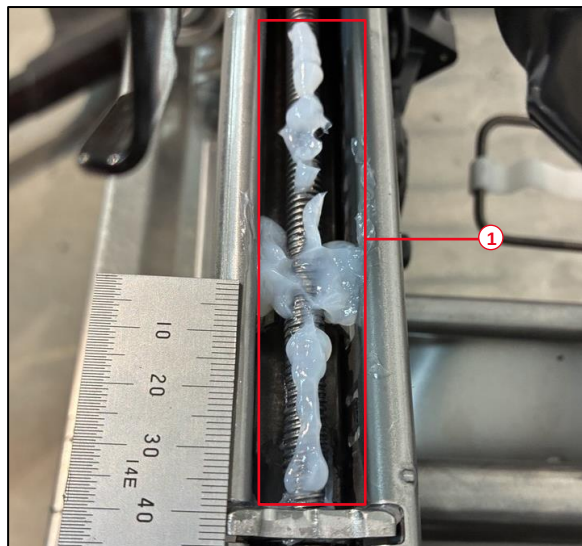
5. Apply grease to the border of the upper rail and rail screw shown in Figure 3.

Figure 2.



1	Location to Add Grease
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Figure 3.



1	Applied Grease
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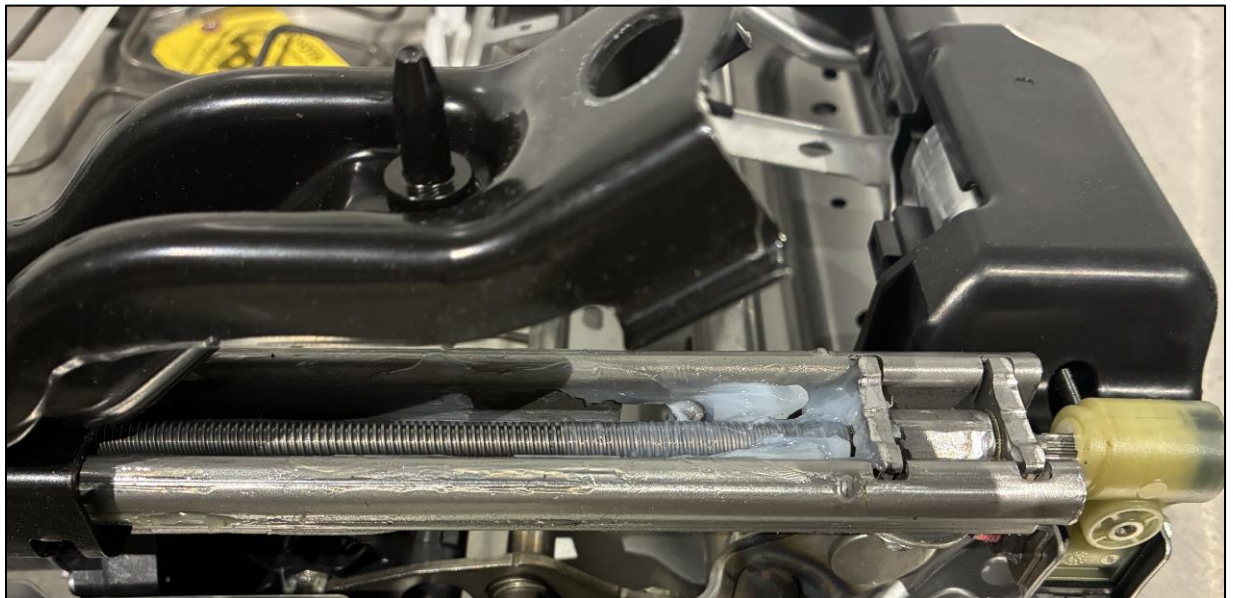
Repair Procedure (continued)

6. Move the front seat with the condition to the frontmost position as shown in Figure 4.

Figure 4. Front Seat in Frontmost Position



Figure 5. Seat Track After Grease Has Been Applied



7. Repeat steps 5 and 6 on the opposite seat rail and continue to step 8.

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Repair Procedure (continued)

8. Move the front seat back and forth two to three times to spread the grease.
9. Repeat steps 2 – 8 to the other front seat if needed.
10. Reassemble the front power seat.
Refer to TIS, applicable model and model year Repair Manual.
 - [2019 – 2024](#) 4Runner:
Vehicle Interior – Seat – Front Seat Assembly – Reassembly
11. Reinstall the front power seat.
Refer to TIS, applicable model and model year Repair Manual.
 - [2019 – 2024](#) 4Runner:
Vehicle Interior – Seat – Front Seat Assembly (for Power Seat) – Installation
12. Confirm the condition has been addressed.