

Field campaign

Topic	Software Update Window Short Drop Deletion Continental GT/GTC 26MY (SC25 /31)
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2078277/46
Campaign number	ED59
Note	
Type	
US code	

Vehicle data

26MY Continental GT / GTC

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
Z23*	2026	E		*	*	*
Z24*	2026	E		*	*	*

Documents

Document name
master.xml
retailer_glass_measurement_procedure_gt.pdf
retailer_glass_measurement_procedure_gtc.pdf
v46sc2531vinlist.pdf



Connection offline

ED59

Transaction No.: **2078277**
/46

Software Update | Window Short Drop Deletion | Continental GT/GTC | 26MY
(SC25/31)

Release date: Aug 25, 2026

Notes



Repair instructions

Technical background



CAUTION

Please refer to all of the instructions within the Work section. The instructions **MUST** be followed in the exact order as detailed

Revision History

2078277/43 – Updated attached measurement sheets, including a more detailed guided process for conducting window profile measurements using digital DTI gauges. Revised window measurement criteria to align with the latest allowable tolerances.

Remedy

All instructions within the Work section must be conducted as detailed

Software update is available for the left and right hand rear door control modules - Diagnostic address 00BB Driver side and 00BC Passenger side

The software eliminates the rear window short drop function

Customer notification

Please ensure the software instructions within the Service campaign must be conducted at the nearest opportunity

Warranty

Warranty type	710 or 790
Damage service number	ED59
Damage code	00 66
Criterion ID	01

Time to conduct the Software Version Management (SVM) update - Rear door control modules

Labour operation code	01 51 00 00
Time	As per ODIS log Must not exceed 50 TU

Time to conduct initial measurement checks Profile (Y-Axis) and Interlock (X-Axis)

Labour operation code	64 38 02 99
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Time

15 TU



CAUTION

The labour codes below must only be claimed if the Profile (Y-Axis) and Interlock (X-Axis) were out of specification (before and / or after the software update was conducted)

Time to conduct the front glass adjustment procedure

Labour operation code 64 40 15 00

Time 140 TU (per side)

Time to conduct the rear glass adjustment procedure

Labour operation code 64 75 15 00

Time 170 TU (per side)

Water leak test

Labour operation code 64 38 01 99 (Use this code when conducting the water leak test)

Time 20 TU

Additional Time Allowance

A 100TU allowance may be claimed only if a SVM update fails to complete successfully. This is intended to cover additional diagnostic or recovery work directly resulting from the failed update. It must not be used for unrelated delays or issues.

ODIS logs must be attached to a DISS ticket for evidence of failure. Claims without valid documentation will be rejected. Warranty Adjudicators will review associated ODIS logs and DISS queries to determine actual software update time.

Parts

Not applicable

Parts supply



NOTICE

Should one or both of the measurements not be within specification the operative must refer to Rep.Gr 64 - Rear door drop glass - To adjust and conduct the front and rear glass adjustment procedure for the affected side left and / or right hand side to completion (all steps)



NOTICE

Adjustment of all side glass requires the interior trim to be removed. Refer to "Rear quarter trim – To remove and fit". Rep. Gr. 70



To carry out the "Rear quarter trim – To remove and fit". Rep. Gr. 70 procedure, the following one-time-use parts must be replaced during the reinstallation:

N 989 244 01 x4 (Front seat belt slider bar fixing x2 each side)

N 989 244 01 x2 (Rear seat belt fixing x1 each side)

Refer to ETKA parts catalogue

Parts despatch control

Not applicable

Repair instructions

 **Notes**

Technical background



CAUTION

Please refer to all of the instructions within the Work section. The instructions **MUST** be followed in the exact order as detailed

Revision History

2078277/43 – Updated attached measurement sheets, including a more detailed guided process for conducting window profile measurements using digital DTI gauges. Revised window measurement criteria to align with the latest allowable tolerances.

Check

If the vehicle is not already listed as repaired in “Repair history” (in Elsa pro), check for the presence of the blue paint completion mark as shown within the Identification section

If neither are evident please conduct the instructions within the Work section to completion.

Parts

Not applicable

Work



CAUTION

Ensure the vehicle is connected to a suitable 12V Lithium Ion battery charger before conducting any work

Section 1 – Initial Glass Set Measurements

Conduct glass set measurements as per the measurement document attached.

Record the results in the measurement document attached (see documents section).

If you require any technical assistance, please raise a full technical DISS query.



CAUTION

All measurements must be recorded in the attached measurement documentation and saved as they will be required to be attached to a non-technical DISS query at the end of the procedure



FAILURE TO ATTACH THE MEASUREMENTS TO THE DISS WILL RESULT IN NON-PAYMENT OF THE WARRANTY CLAIM

Section 2 - Software update to the rear door control modules 00BB and 00BC - Short drop function elimination



CAUTION

ONLY Chargers that meet the approved specification on the Mandatory Equipment List (available on the Bentley Hub) MUST be used.

- The charger must be set to a mode where a MINIMUM of 90a is supplied to the battery during the process. Typically, this is known as 'Power Supply Mode' or 'DIAG+ Mode'.
- A voltage of exactly 14.8v must be set and maintained throughout the process.
- Please refer to the manual to ensure that these requirements are met before beginning any SVM update



The following software update eliminates the rear window short drop function

1) Preparation before update

- Conduct a full guided fault find of the vehicle.



If a 'Check installation list' pop-up appears, select 'close' (Figure 9)



Figure 9

Referring to TPI 2075920, address any unknown faults **BEFORE** conducting any of the below updates.

2) Referring to Figure 10 - Within the Special functions tab - Select SVM - Code Input (Point A)

- Select Perform test (Point B)

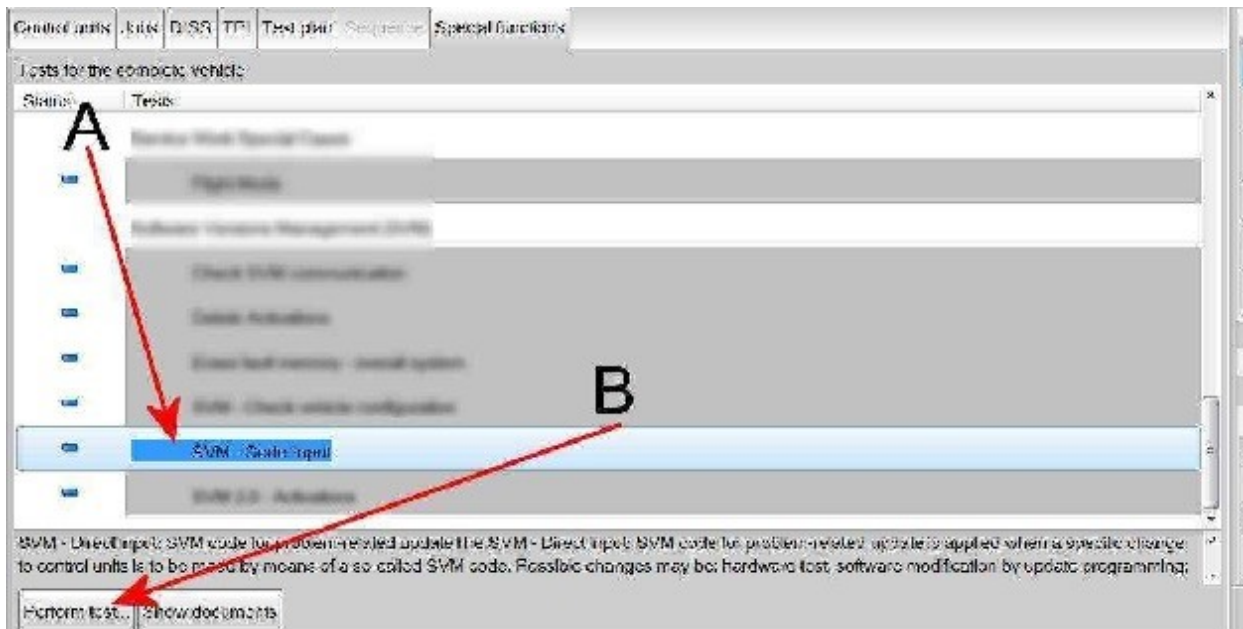


Figure 10

3) Referring to Figure 11 - Enter the SVM code 372WDD02

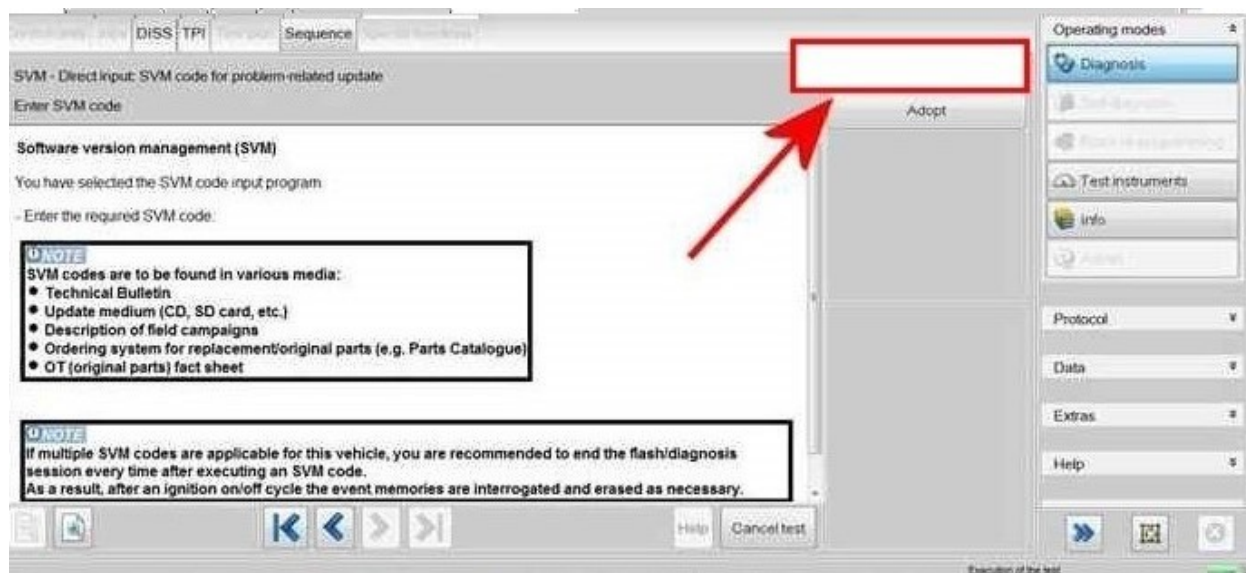


Figure 11

4) The control modules will automatically be updated one by one, starting with 00BB (Driver rear) and then 00BC (passenger rear)



Upon successful completion you will get a failure message of 8113 SVM Error

NOTICE

If you get any other error code, such as 8118, please refer to TPI 2078962

5) On completion open the doors and ensure that the rear windows no longer drop.

6) Switch off the ignition

- Remove the diagnostic interface from the OBD port
- Switch off and remove the battery charger from the vehicle
- Close the bonnet, boot and all doors
- Lock the vehicle
- Wait 5 minutes to allow the vehicle to go into bus silence
- When 5 minutes has elapsed, unlock the vehicle and open the driver's door
- Switch on the ignition

7) Once the software update has been conducted continue with the remaining instructions

Hint: The remaining instructions MUST be conducted regardless if adjustments were conducted or not

8) Measure and record the points as detailed in the attached documents on the left- and right-hand side Profile (Y-Axis) and Interlock (X-Axis).

Note: Should the measurements for the left- and right-hand side be within specification please go to step 11 and follow all remaining steps until completion

Or



NOTICE

Should one or both of the measurements not be within specification the operative must refer to Rep.Gr 64 - Rear door drop glass - To adjust and conduct the front and rear glass adjustment procedure for the affected side left and / or right hand side to completion (all steps) and record a final measurement in the attached document



CAUTION

All measurements must be recorded in the attached measurement documentation and saved as they will be required to be attached to a non-technical DISS query at the end of the procedure



FAILURE TO ATTACH THE MEASUREMENTS TO THE DISS WILL RESULT IN NON PAYMENT OF THE WARRANTY CLAIM

Note: Once the adjustment has been conducted please go to step 10 and follow all remaining steps until completion

9) **VERY IMPORTANT** - Referring to Rep.Gr 64 - Side glass - To initialise

10) Conduct a water leak check to ensure that water is not leaking into the vehicles interior - Water leaks must be resolved before handing over the vehicle to the customer.



CAUTION

When conducting step 10 extra care must be taken to ensure the interior trim is suitably protected, any water which enters the vehicle due to a leak must be dried / cleaned immediately. Ensure all windows, sunroof and convertible roof (where applicable) are fully closed before conducting step 11

11) Conduct the PDI road test to check for any wind noise related issues.



NOTICE

Should the vehicle fail the water leak check or a wind noise check, please raise a full technical DISS query

12) Upon successful completion of the PDI road test, raise a non-technical DISS query titled SC25/31 X and Y Axis measurement feedback ensuring the following is attached

- Online ODIS log
- A fully completed measurement table titled 'INITIAL RECORDED MEASUREMENTS' as provided in the attached document.
- A fully completed measurement table titled 'POST SW UPDATE RECORDED MEASUREMENTS' as provided in the attached document.

13) Referring to the Identification section - Apply a blue paint completion mark on the engine partition brace (Figure 12).

Identification

Blue paint completion mark on the engine partition brace



Figure 12

▲ Repair instructions ▲ Notes

Retailer Glass Measurement Procedure for GTC BY635



*For measurement specifications refer only to the
information in this TPI, refer to ElsaPro for all
adjustment instructions as required.*

INTERLOCK POINT 1

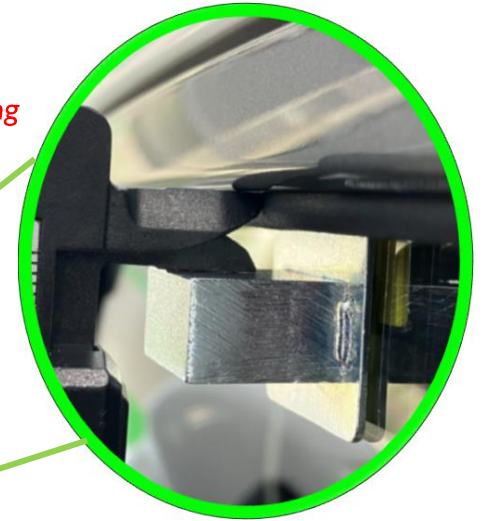
The steel rule shown in the images is for reference purposes only. To avoid potential damage to vehicle surfaces, it is recommended to use a plastic rule or vernier when performing measurements or alignments.



Place block 50mm in front of front div bar



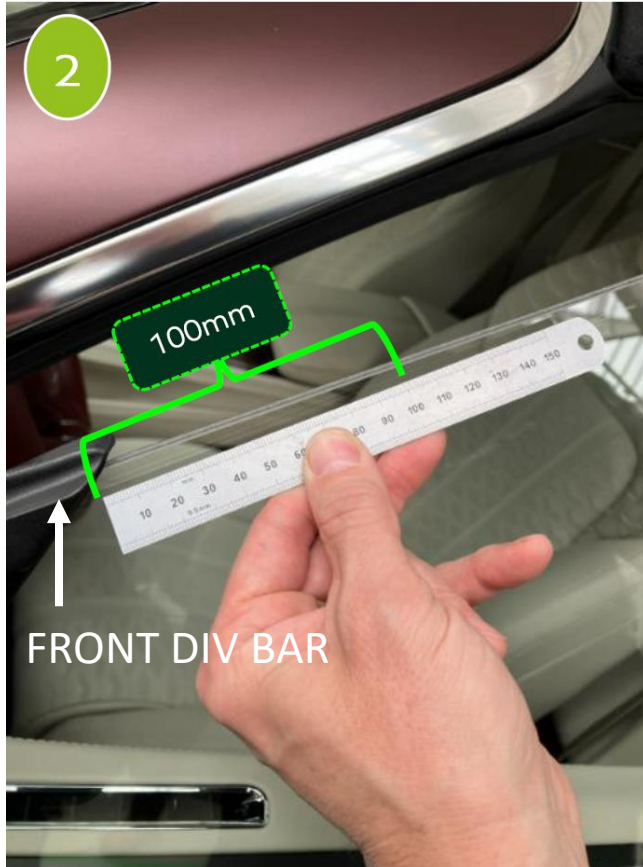
Record measurement for all interlock points



From block to bright ware for all interlock points

(Interlock Tool WT10549/1)

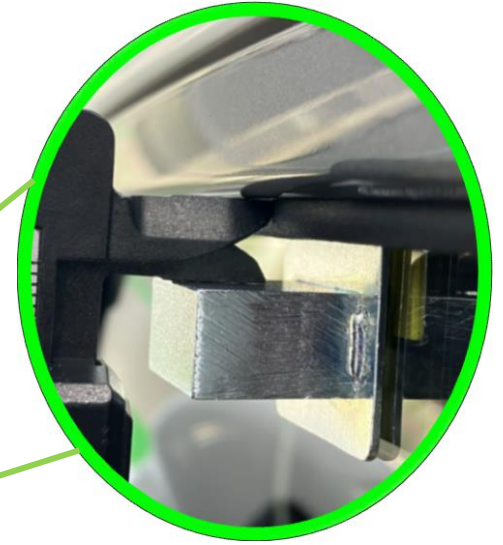
INTERLOCK POINT 2



Place block 100mm
behind front div bar



Record measurement for
all interlock points



From block to bright ware for all
interlock points

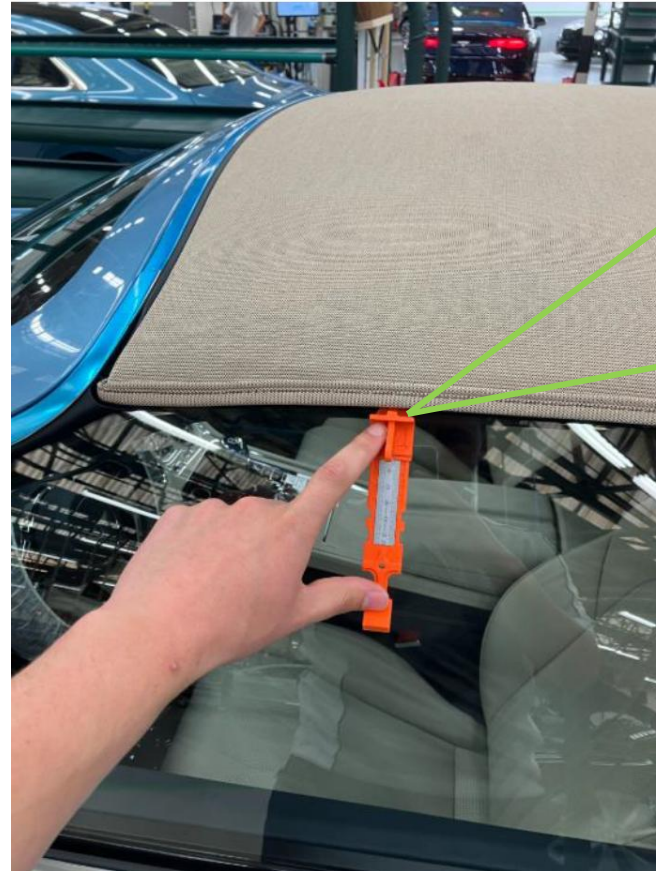
Record measurement

(Interlock Tool WT10549/1)

INTERLOCK POINT 3



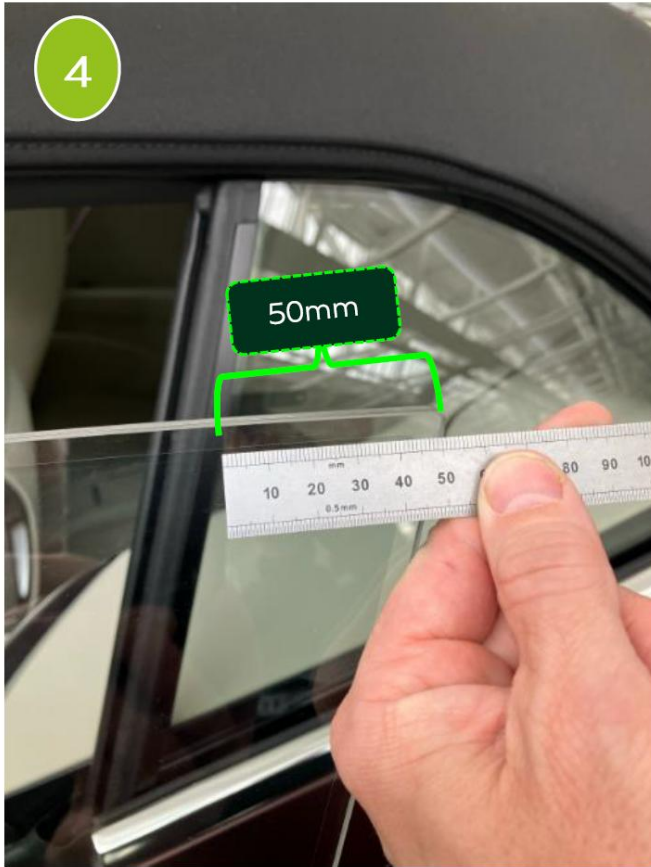
150mm from front
corner of window glass
as shown



Record measurement
(Interlock Tool WT10554)

1. Hook onto glass with door open at measured point
2. Close door and allow glass to close
3. Lightly push gauge to top and take measurement at indicated point. Do not deform the seal.

INTERLOCK POINT 4



50mm from rear edge of
the front door glass as
shown



Record measurement
(Interlock Tool WT10554)

1. Hook onto glass with door open at measured point
2. Close door and allow glass to close
3. Lightly push gauge to top and take measurement at indicated point. Do not deform the seal.

INTERLOCK POINT 5 ROOF UP

Do not use a Steel Rule against the div bar to measure, use a plastic vernier/rule



50mm from corner



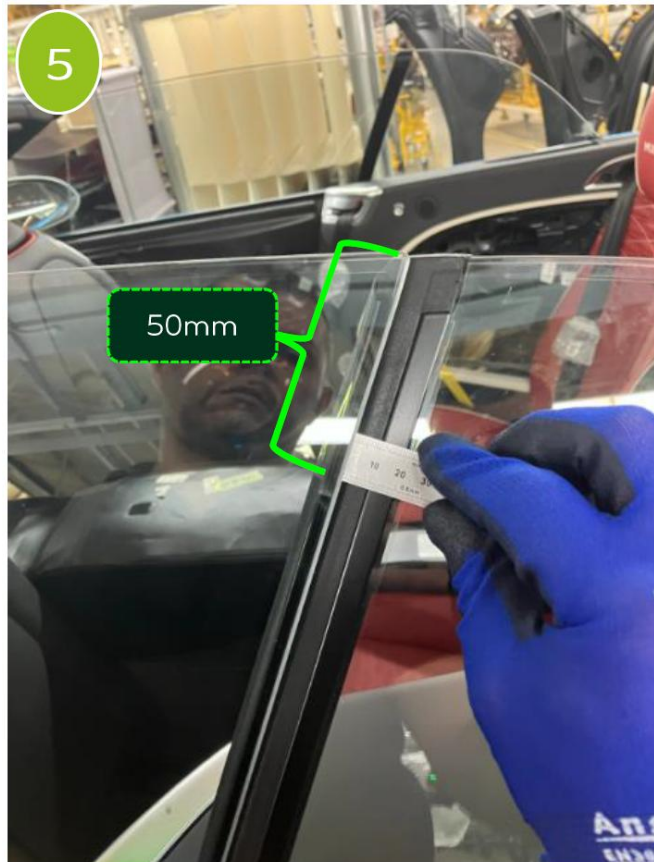
Record measurement

Specification
11mm $\pm$ 1mm
(Ruler/vernier)

If the measurement is out of specification refer to ElsaPro Repair Group 64 'Front door quarter glass – To adjust'

INTERLOCK POINT 5 ROOF DOWN

Do not use a Steel Rule against the div bar to measure, use a plastic vernier/rule



Take measurement
50mm from top of glass



Record measurement

Specification
11mm $\pm$ 1mm
(Ruler/vernier)

**If the measurement is out of
specification refer to ElsaPro
Repair Group 64 'Front door
quarter glass – To adjust'**

INTERLOCK POINT 6 ROOF UP & DOWN

Do not use a Steel Rule against the div bar to measure, use a plastic vernier/rule



50mm from corner



Record measurement

Specification
11mm $\pm$ 1mm
(Ruler/vernier)

If the measurement is out of specification refer to ElsaPro Repair Group 64 'Front door quarter glass – To adjust'

INTERLOCK POINT 7



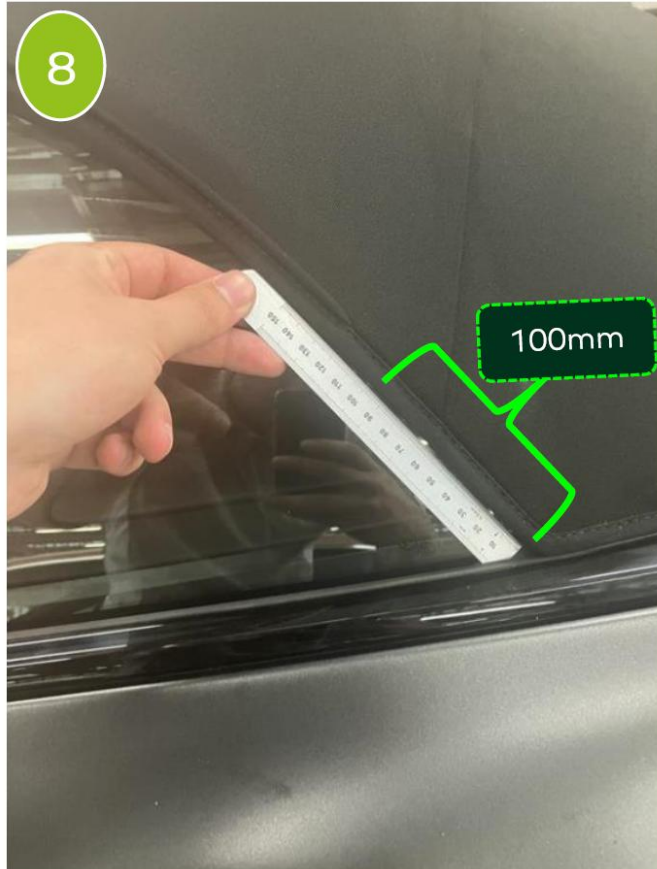
50mm behind rear div bar



Record measurement
(Interlock Tool WT10554)

1. Hook onto glass with door open at measured point
2. Close door and allow glass to close
3. Lightly push gauge to top and take measurement at indicated point. Do not deform the seal.

INTERLOCK POINT 8



100mm from corner



Record measurement
(Interlock Tool WT10554)

1. Hook onto glass with door open at measured point
2. Close door and allow glass to close
3. Lightly push gauge to top and take measurement at indicated point. Do not deform the seal.

PROFILE POINT 1



50mm in front of front div
bar

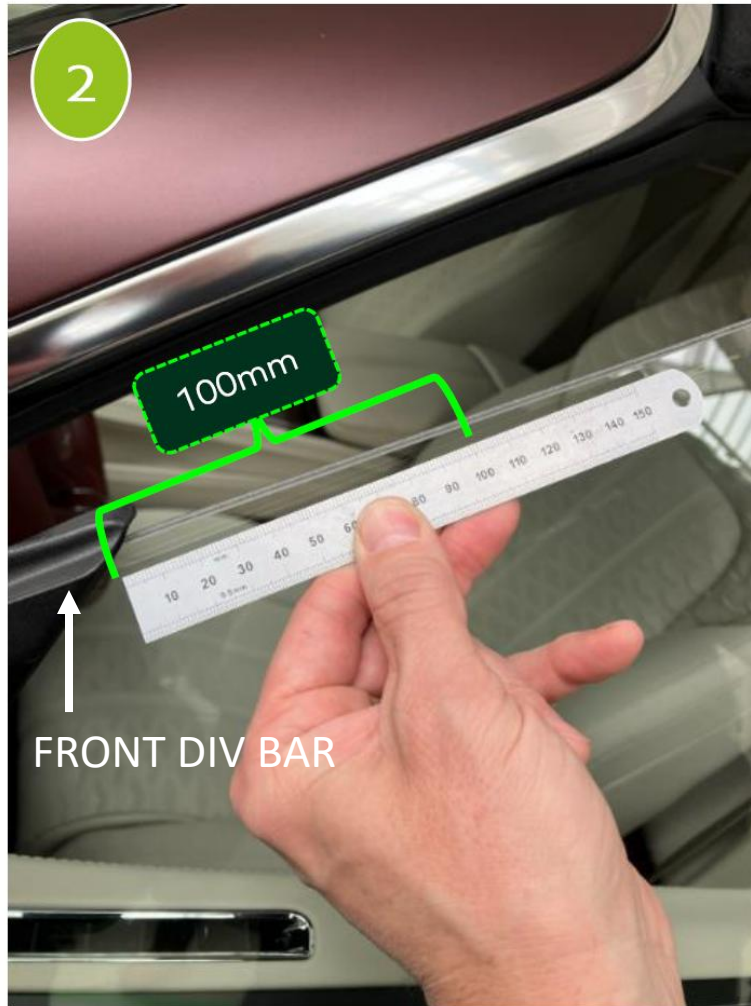


Flat against glass to
brightware



Record measurement
(Profile Tool WT10549/2)

PROFILE POINT 2



Place block 100mm in front
of front div bar



Flat against glass to
brightware



Record measurement
(Profile Tool WT10549/2)

PROFILE POINT 3 ROOF UP (DIGITAL DTI GAUGE)



Align and position the tool on the front window so that its contact face rests flat against the roof trim, zero the tool.



Then slide it along the surface until it makes full, even contact with the rear glass. Record the measurement.

Specification
0mm +0 / -3mm

Profile Tool
WT10719 RHS
WT10714 LHS

If the measurement is out of specification refer to ElsaPro

Repair Group 64
'Slide glass checking and adjusting'

PROFILE POINT 3 ROOF DOWN (DIGITAL DTI GAUGE)



Align and place the tool on the front window, ensuring the contact face sits level with the top of the glass, zero the tool.



Then slide it along the surface until it makes full, even contact with the rear glass.
Record the measurement.

Specification
0mm +0 / -3.5mm

Profile Tool
WT10719 RHS
WT10714 LHS

**If the
measurement is
out of
specification
refer to ElsaPro**

**Repair Group
64 'Slide glass
checking and
adjusting'**

PROFILE POINT 4 ROOF UP (DIGITAL DTI GAUGE)



Align and position the tool on the front window so that its contact face rests flat against the lower bright ware trim, zero the tool.



Then slide it along the surface until it makes full, even contact with the rear glass.
Record the measurement.

Specification
0mm +0 / -3mm

Profile Tool
WT10719 RHS
WT10714 LHS

If the measurement is out of specification refer to ElsaPro

Repair Group 64
'Slide glass checking and adjusting'

PROFILE POINT 4 ROOF DOWN (DIGITAL DTI GAUGE)



Align and position the tool on the front window so that its contact face rests flat against the lower bright ware trim, zero the tool.



Then slide it along the surface until it makes full, even contact with the rear glass.
Record the measurement.

Specification
0mm +0 / -3.5mm

Profile Tool
WT10719 RHS
WT10714 LHS

**If the
measurement is
out of
specification
refer to ElsaPro**

**Repair Group 64
'Slide glass
checking and
adjusting'**

BEFORE SW UPDATE RECORDED MEASUREMENTS

Record all measured results as per the table below and attach to Technical DISS query.

	Point	Position	Specification	LH	RH	In/Out of specification (Tick/Cross)
Interlock	Interlock Point 1	50mm in front of front div bar	RECORD ONLY			N/A
	Interlock Point 2	100mm in front of front div bar	RECORD ONLY			N/A
	Interlock Point 3	150mm from front corner of window glass	RECORD ONLY			N/A
	Interlock Point 4	50mm from rear edge of the front door glass	RECORD ONLY			N/A
	Interlock Point 5 (Roof up)	50mm from corner	11mm ± 1mm			
	Interlock Point 5 (Roof down)	50mm from top of glass	11mm ± 1mm			
	Interlock Point 6 (Roof up & down)	50mm from corner	11mm ± 1mm			
	Interlock Point 7	50mm behind rear div bar	RECORD ONLY			N/A
	Interlock Point 8	100mm from corner	RECORD ONLY			N/A
Profile	Profile Point 1	50mm in front of front div bar	RECORD ONLY			N/A
	Profile Point 2	50mm in front of front div bar	RECORD ONLY			N/A
	Profile Point 3 Roof up (DTI Gauge)	50mm from upper corner	0mm +0 / -3mm			
	Profile Point 3 Roof down (DIT Gauge)	50mm from upper corner	0mm +0 / -3.5mm			
	Profile Point 4 Roof up (DTI Gauge)	50mm from lower corner	0mm +0 / -3mm			
	Profile Point 4 Roof down (DTI Gauge)	50mm from lower corner	0mm +0 / -3.5mm			

POST SW UPDATE RECORDED MEASUREMENTS

Record all measured results as per the table below and attach to Technical DISS query.

	Point	Position	Specification	Before adjustment		After adjustment (IF RQD)		In/Out of specification
				LH	RH	LH	RH	(Tick/Cross)
Interlock	Interlock Point 1	50mm in front of front div bar	RECORD ONLY			N/A	N/A	N/A
	Interlock Point 2	100mm in front of front div bar	RECORD ONLY			N/A	N/A	N/A
	Interlock Point 3	150mm from front corner of window glass	RECORD ONLY			N/A	N/A	N/A
	Interlock Point 4	50mm from rear edge of the front door glass	RECORD ONLY			N/A	N/A	N/A
	Interlock Point 5 (Roof up)	50mm from corner	11mm ± 1mm					
	Interlock Point 5 (Roof down)	50mm from top of glass	11mm ± 1mm					
	Interlock Point 6 (Roof up & down)	50mm from corner	11mm ± 1mm					
	Interlock Point 7	50mm behind rear div bar	RECORD ONLY			N/A	N/A	N/A
	Interlock Point 8	100mm from corner	RECORD ONLY			N/A	N/A	N/A
Profile	Profile Point 1	50mm in front of front div bar	RECORD ONLY			N/A	N/A	N/A
	Profile Point 2	50mm in front of front div bar	RECORD ONLY			N/A	N/A	N/A
	Profile Point 3 Roof up (DTI Gauge)	50mm from upper corner	0mm +0 / -3mm					
	Profile Point 3 Roof down (DIT Gauge)	50mm from upper corner	0mm +0 / -3.5mm					
	Profile Point 4 Roof up (DTI Gauge)	50mm from lower corner	0mm +0 / -3mm					
	Profile Point 4 Roof down (DTI Gauge)	50mm from lower corner	0mm +0 / -3.5mm					

Retailer Glass Measurement Procedure for GT BY634



*For measurement specifications refer only to the
information in this TPI, refer to ElsaPro for all
adjustment instructions as required.*

INTERLOCK POINT 1

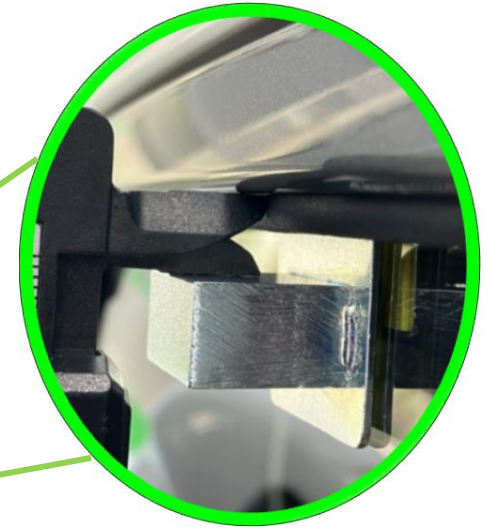
The steel rule shown in the images is for reference purposes only. To avoid potential damage to vehicle surfaces, it is recommended to use a plastic rule when performing measurements or alignments.



Place block 50mm in front of front div bar



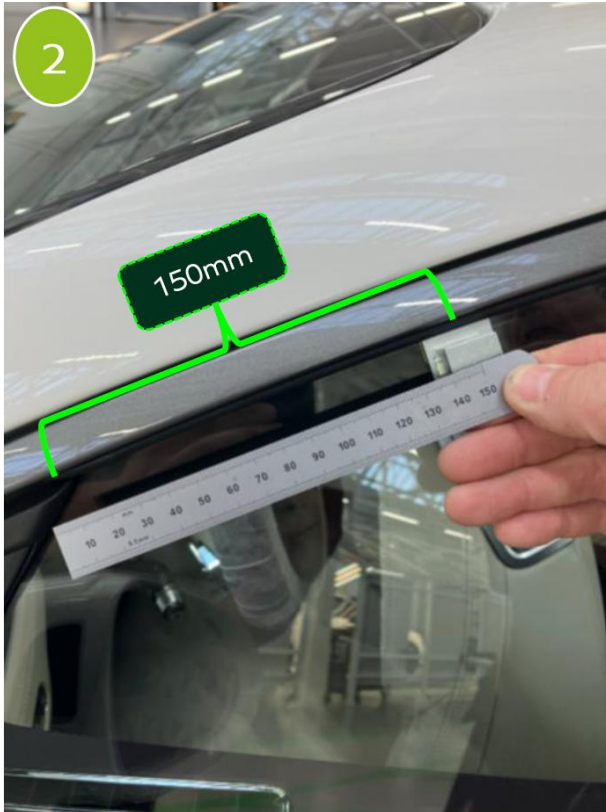
Record measurement for all interlock points



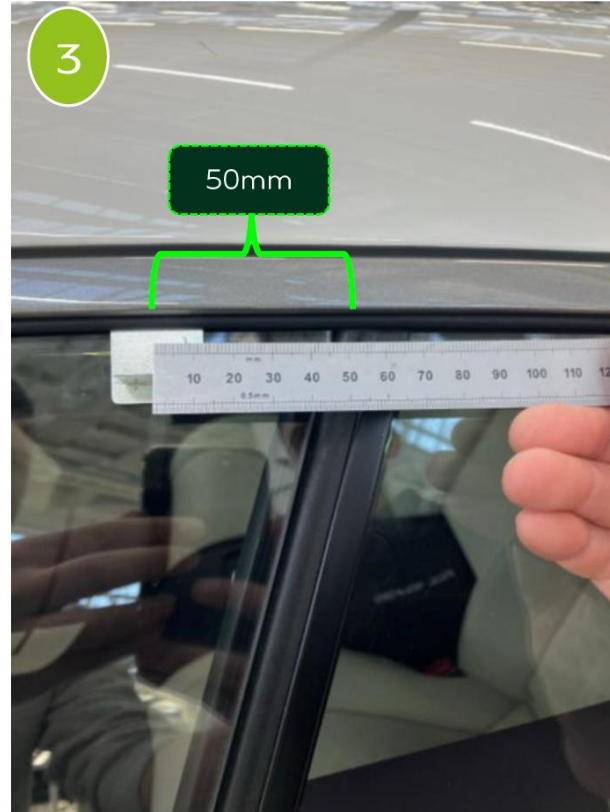
From block to bright ware for all interlock points

(Interlock Tool WT10549/1)

INTERLOCK POINTS 2, 3, 4



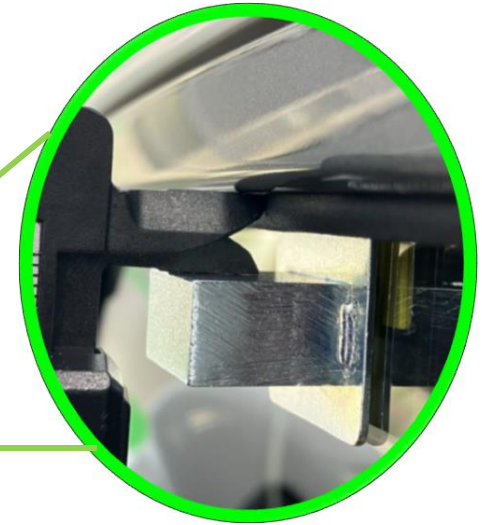
Place block 150mm
behind corner of
front div bar



Place block 50mm
in front of rear div
bar



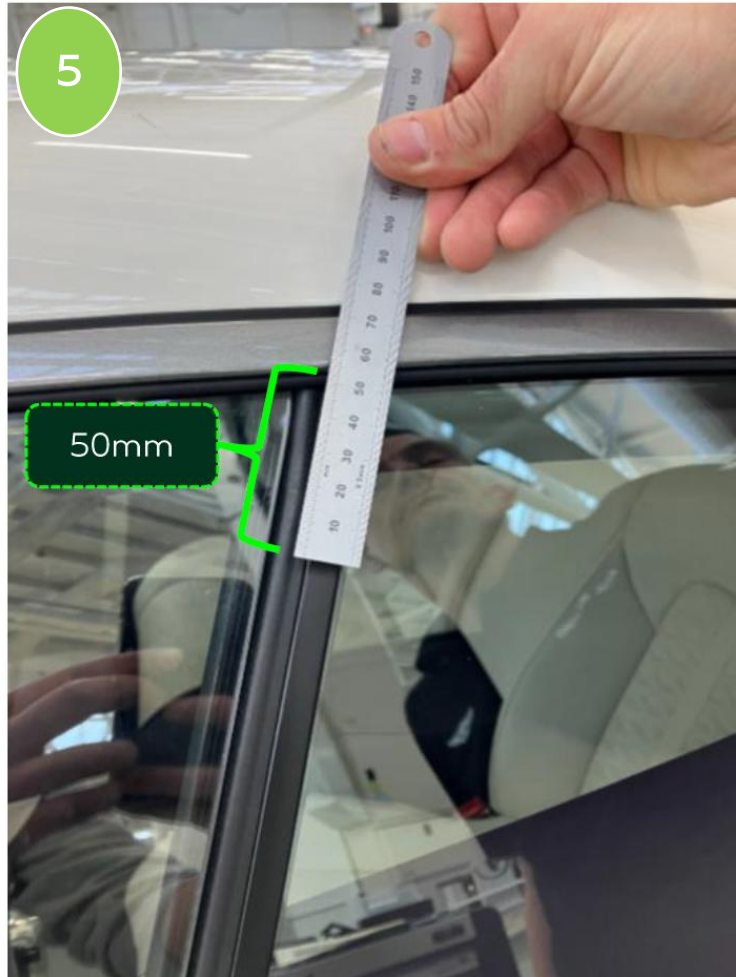
Place block 50mm
to rear of rear div
bar



Record measurements
(Interlock Tool WT10549)

INTERLOCK POINT 5

Do not use a Steel Rule against the div bar to measure, use a plastic vernier/rule



50mm from seal



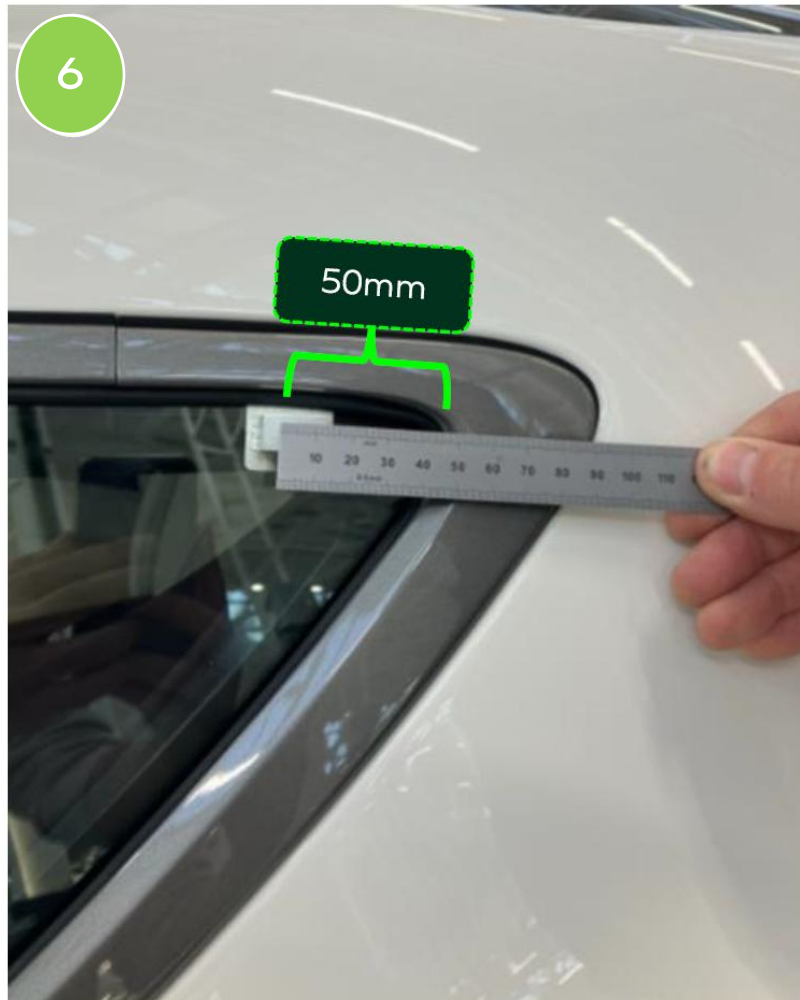
Record measurement

Specification
11mm $\pm$ 1mm
(Ruler/vernier)

If the measurement is
out of specification refer
to ElsaPro

**Repair Group 64 'Slide
glass checking and
adjusting'**

INTERLOCK POINT 6



Place block 50mm from corner point of bright ware

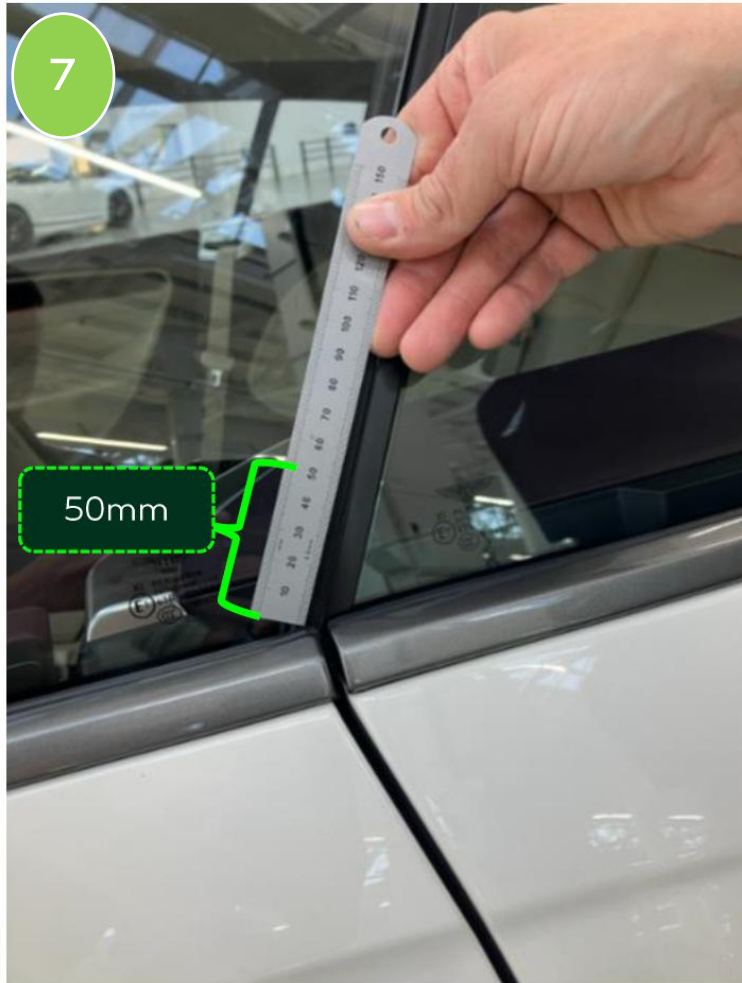


Record measurement for all interlock points

(Interlock Tool WT10549/1)

INTERLOCK POINT 7

Do not use a Steel Rule against the div bar to measure, use a plastic vernier/rule



50mm from seal



Record measurement

Specification

11mm $\pm$ 1mm
(Ruler/vernier)

**If the measurement is
out of specification refer
to ElsaPro**

**Repair Group 64 'Slide
glass checking and
adjusting'**

PROFILE POINT 1



50mm in front of front div
bar



Record measurement
(Profile Tool WT10549/2)

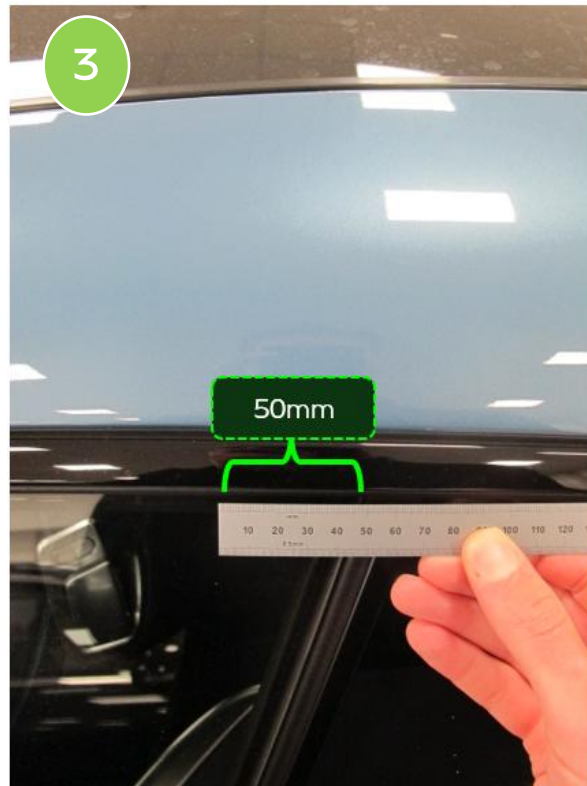


Flat against glass to
brightware

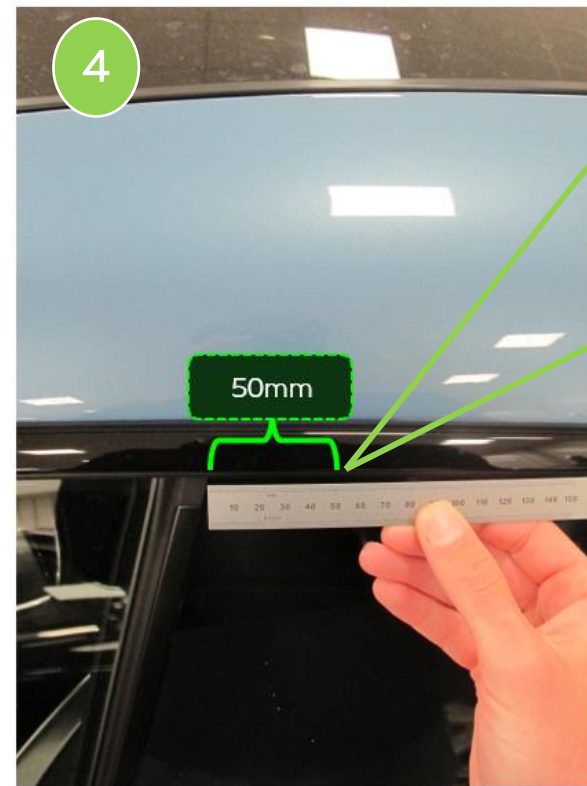
PROFILE POINT 2, 3, 4



150mm behind front
div bar



50mm in front of
rear div bar



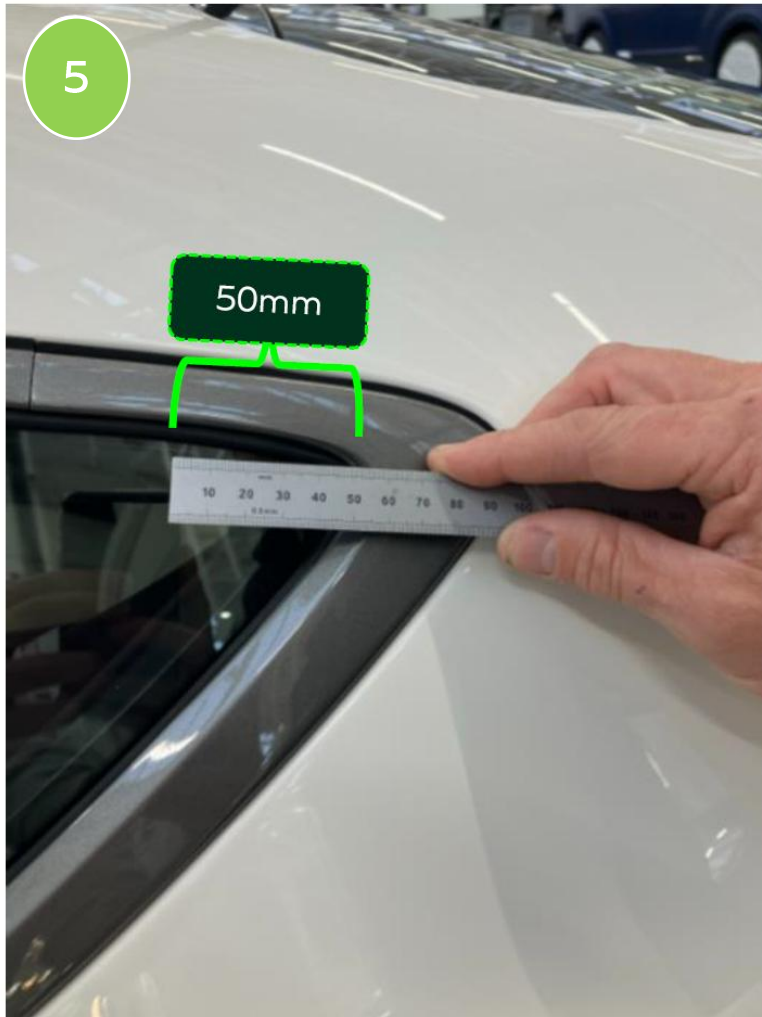
50mm behind
rear div bar



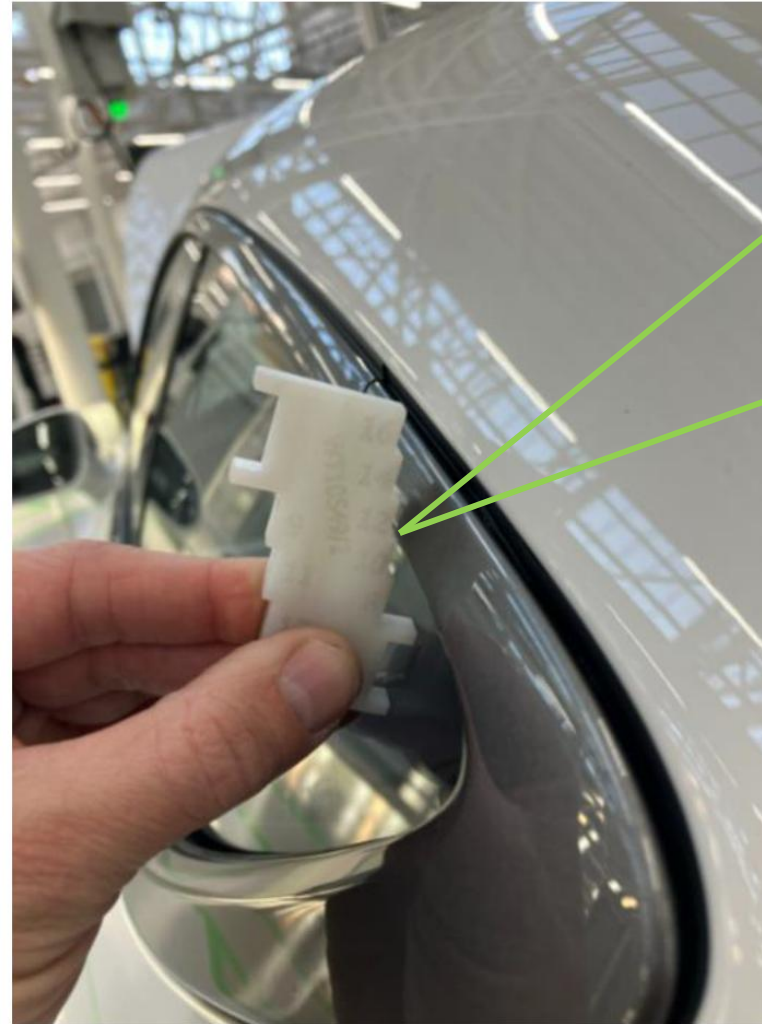
Flat against glass to
brightware

Record measurement
(Profile Tool WT10549/2)

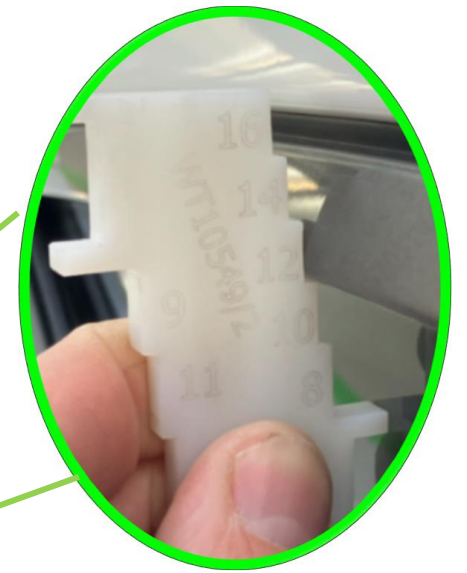
PROFILE POINT 5



50mm from corner
point of bright ware



Flat against glass to
brightware



Flat against glass to
brightware

Record measurement

(Profile Tool WT10549/2)

PROFILE POINT 6 (DIGITAL DTI GAUGE)



Align and position the tool on the front window so that its contact face rests flat against the upper bright ware trim, zero / origin the tool.



Then slide it along the surface until it makes full, even contact with the rear glass.
Record the measurement.

Specification
0mm +0 / -3mm

Profile Tool
WT10719 RHS
WT10714 LHS

If the measurement is out of specification refer to ElsaPro

Repair Group 64
'Slide glass checking and adjusting'

PROFILE POINT 7 (DIGITAL DTI GAUGE)



Align and position the tool on the front window so that its contact face rests flat against the lower bright ware trim, zero / origin the tool.



Then slide it along the surface until it makes full, even contact with the rear glass.
Record the measurement.

Specification
0mm +0 / -3mm

Profile Tool
WT10719 RHS
WT10714 LHS

If the measurement is out of specification refer to ElsaPro
Repair Group 64
'Slide glass checking and adjusting'

BEFORE SW UPDATE RECORDED MEASUREMENTS

Record all measured results as per the table below and attach to Technical DISS query.

	Point	Position	Specification	LH	RH	In/Out of specification (Tick/Cross)
Interlock	Interlock Point 1	50mm in front of front div bar	RECORD ONLY			N/A
	Interlock Point 2	150mm behind corner of front div bar	RECORD ONLY			N/A
	Interlock Point 3	50mm in front of rear div bar	RECORD ONLY			N/A
	Interlock Point 4	50mm to rear of rear div bar	RECORD ONLY			N/A
	Interlock Point 5	50mm from seal	11mm ± 1mm			
	Interlock Point 6	50mm from corner point of bright ware	RECORD ONLY			N/A
	Interlock Point 7	50mm from seal	11mm ± 1mm			
Profile	Profile Point 1	50mm in front of front div bar	RECORD ONLY			N/A
	Profile Point 2	150mm behind front div bar	RECORD ONLY			N/A
	Profile Point 3	50mm in front of rear div bar	RECORD ONLY			N/A
	Profile Point 4	50mm behind rear div bar	RECORD ONLY			N/A
	Profile Point 5	50mm from corner point of bright ware	RECORD ONLY			N/A
	Profile Point 6 (DTI Gauge)	50mm from upper corner	0mm +0 / -3mm			
	Profile Point 7 (DTI Gauge)	50mm from lower corner	0mm +0 / -3mm			

POST SW UPDATE RECORDED MEASUREMENTS

Record all measured results as per the table below and attach to Technical DISS query.

	Point	Position	Specification	Before adjustment		After adjustment (IF RQD)		In/Out of specification
				LH	RH	LH	RH	(Tick/Cross)
Interlock	Interlock Point 1	50mm in front of front div bar	RECORD ONLY			N/A	N/A	N/A
	Interlock Point 2	150mm behind corner of front div bar	RECORD ONLY			N/A	N/A	N/A
	Interlock Point 3	50mm in front of rear div bar	RECORD ONLY			N/A	N/A	N/A
	Interlock Point 4	50mm to rear of rear div bar	RECORD ONLY			N/A	N/A	N/A
	Interlock Point 5	50mm from seal	11mm ± 1mm					
	Interlock Point 6	50mm from corner point of bright ware	RECORD ONLY			N/A	N/A	N/A
	Interlock Point 7	50mm from seal	11mm ± 1mm					
Profile	Profile Point 1	50mm in front of front div bar	RECORD ONLY			N/A	N/A	N/A
	Profile Point 2	150mm behind front div bar	RECORD ONLY			N/A	N/A	N/A
	Profile Point 3	50mm in front of rear div bar	RECORD ONLY			N/A	N/A	N/A
	Profile Point 4	50mm behind rear div bar	RECORD ONLY			N/A	N/A	N/A
	Profile Point 5	50mm from corner point of bright ware	RECORD ONLY			N/A	N/A	N/A
	Profile Point 6 (DTI Gauge)	50mm from upper corner	0mm +0 / -3mm					
	Profile Point 7 (DTI Gauge)	50mm from lower corner	0mm +0 / -3mm					