

Reference	SSM76498
Models	New Range Rover / L460 New Range Rover Sport / L461
Title	Door Handle Will Not Deploy When Unlocked Or Button Pressed
Category	Body
Last modified	24-Aug-2026 07:57:00
Symptom	112000 Latches/Locks & Security

Content**Model / Model Year / Derivative**

Range Rover Sport / 23MY onwards / All

Range Rover / 22MY onwards / All

Situation:

JLR Engineering investigations have identified a number of reports for front and rear door handle replacement, where only the lower-level handle cover was required.

Action:

Refer to the service information below.

Service Information:

Where a customer reports that the door handle is not deploying or unlocking when the handle button is pressed, carry out the following steps:

1. Remove the handle cover.
2. Inspect the handle cover to see if the button is physically broken.
3. If broken replace the handle cover and return the vehicle to the customer.
4. If not broken continue to follow the workflow for 'Body > Handles, Locks, Latches and Entry Systems > Side Door Latch – Will Not Unlock/Open/Unlatch.

Note: A new diagnostic workflow for broken button is currently under development and will be released in the future.

(Ref 000366464 / 10879)

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