



Service Bulletin

Bulletin No.: PIT6538A

Date: August, 2026

PRELIMINARY INFORMATION

Subject: Shudder or Vibration Under Moderate to Wide Open Throttle Events

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Traverse	2024-2027		ALL	ALL	LK0	ALL
GMC	Acadia	2024-2027		ALL	ALL	ALL	All

Involved Region or Country	North America
Additional Options (RPO)	2Z7, 4SB
Condition	Some customers may comment on a minor shudder or vibration during moderate to wide-open-throttle acceleration. The condition may also occur while turning.
Cause	This concern may be caused by half-shaft-induced forces resulting from the joint angles associated with the increased trim height of Z71 and AT4 vehicles. Engineering is investigating the condition.

Correction

Engineering is currently investigating the concern. In the meantime, please advise the customer that the vehicle is safe to drive, and this condition does not pose a safety hazard.

The PI will be updated or replaced with a TSB once a determination has been made.

Version	2
Modified	08/24/2026 Created on 08/31/2026 Corrected RPO codes Z71/2Z7 and AT4/4SB

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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