

Technical Information

Service

50/26

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Warranty Information: Warranty Extension for Additional Coolant Pump (50/26)

Change Over-view:	Revision	Date	Change
	0	07/17/26	• First Publication
	1	08/27/26	• Update to Fault Location

Model Line: Panamera (971)

Country/Market: USA (C02)
Puerto Rico (C02/C0A)
Canada (C36)

Equipment: Hybrid drive system PHEV (M No. 0K3)

Concerns: Additional coolant pump (part-ID. 1945)

Cause: **Technical warranty extension (TGV) additional coolant pump**

The warranty for the additional coolant pump is **valid for 15 years from the new vehicle delivery date or until a total mileage of 150,000 mi (241,400 km) is reached.**

In particular, the coverage refers to the following fault memory entries **actively** stored in the thermal management control unit (TME) and the possible resulting replacement of the additional coolant pump:

- **P2C6800** - Additional coolant pump, low-temperature circuit (P1), blocked (00D301)
- **P2B2A00** - Additional coolant pump, low-temperature circuit (P1), dry run (00D302)
- **P2C6600** - Additional coolant pump, low-temperature circuit (P1), sluggish (00D303)

You will find the exact warranty period of a vehicle in the vehicle information in the Porsche Central Service System (PCSS).

The warranty extension is displayed as additional new vehicle warranty coverage and contains the added information "**Additional coolant pump**" in the "Coverage" column.

The warranty applies **to all vehicles assigned to the warranty extension** and is transferred automatically to every subsequent vehicle owner.

The other warranty conditions apply unchanged.

Overview of components covered by the warranty extension in conjunction with the specific damage category

Fault location (FES5)	Designation	Damage category (SA4)	Designation
19450	Additional coolant pump	9735	Processing in accordance with PAG instructions

Information: **Scopes not covered by this warranty extension**

All damage or malfunctions caused by external influences, such as damage due to accidents, vehicle misuse or neglect.

Coverage restrictions of the warranty extension

The warranty and maintenance information contains information regarding the warranty conditions for the vehicle. Vehicle owners should read these warranty conditions carefully, as the rights and obligations listed there also apply to the warranty extension.

Customer communication

Please do not actively inform affected customers about the warranty extension unless this is a legal requirement in your market. Otherwise, no active customer communication is planned.

Invoicing: The warranty is invoiced via **warranty type 111** in accordance with the existing damage pattern within the scope covered.

The documentation requirements of the Porsche Warranty Guidelines must be strictly observed.

If a mobility option is required in relation to repairs covered by the technical warranty extension, this can be invoiced as part of the existing customer mobility program. The customer mobility program regulations apply unchanged.

If you have further questions and concerns relating to this warranty extension, get in touch with the contact person responsible for warranty enquiries at your importer's office.

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