



Connection offline

Technical Service Bulletin

Transaction No.: **2082948/1**

34 Gearbox: transmission position cannot be selected

Release date: Aug 5, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, S5 (FU), Q5, Q5 Sportback, SQ5, and SQ5 Sportback (GU)	2025	All	00A5 Front sensor for driver assistance systems Software version: 0250 0295 0381
A6	2026		

Customer states:

- Transmission position D or R cannot be selected. The selector lever can be moved in the direction of R or D/S but the transmission position is not selected. The vehicle therefore cannot be driven.

Workshop findings:

- The customer complaint can generally be reproduced if an attempt is made to select a transmission position immediately after unlocking the vehicle and pressing the start button. The desired transmission position cannot be selected in this situation.
- The only current remedy is to switch the ignition (terminal 15) off and then on again. It is important to make sure that both the ignition and the engine are switched on again. Only then is it possible to select a transmission position again.
- No relevant event memory entries are logged in the engine electronics control unit (diagnostic address 0001) or the transmission electronics control unit (diagnostic address 0002).

Technical Background

When starting the engine, some customers do not notice that the vehicle (ignition) and engine can be switched on separately. The corresponding transmission positions **can only be selected once the engine has been switched on**.

Production Solution

Not applicable.

Service

This TSB replaces Pending Service Solution (PSS) TSB 2081926: *34 PSS Gearbox: Transmission position cannot be selected*.

Procedure for solution via KD2* package



Note before workshop visit:

The service technician should check that a combined software update TSB is available for this vehicle.

The combined software update is now available for some of the affected vehicles. Before asking the customer to bring the vehicle into the workshop for repairs, please check whether a combined software update TSB is already shown for this vehicle in ElsaPro. You can also find this information in the central service info 2081477, *00 Service info: central overview of combined software updates for cluster 3, PPE/PPC*. If a combined software update TSB is not displayed, the combined software update is still being prepared and a measure is not yet available for this vehicle. The planned release schedule can also be found in the central service info 2081477.

Combined software update

The combined software update is now available for some of the affected vehicles. This complaint is solved in VR target state 03.11.00/C. Please check the column VR target state 03.11.00/C (KD2* package) in the central service info 2081477 *"00 Service info: central overview of combined software updates for cluster 3, PPE/PPC."* Here you can find information on whether the measure is already available via a combined software update TSB or whether the measure will be made available later. Please run the combined software update if available. Proceed according to the combined software update TSB which is specified for this vehicle in the central service info 2081477.

Procedure for all vehicles (additional tips) if combined software update KD2* package is not yet available:

Recommended procedure for customers for switching the engine on:

1. Unlock vehicle
2. Fasten seat belt
3. Press and hold brake pedal
4. Switch ignition and engine on by pressing START ENGINE STOP button in center console
5. Then select desired transmission position

Warranty



Important for billing under warranty:

Billing is performed via this complaint-related TSB. The service number and damage code from this complaint-related TSB must be stated when billing.

The repair operations for the combined software update can be found in the central service information 2081477.

Billing combined software update:

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
Service Number:	3410
Damage Code:	KD2S

Labor Operations:	Please refer to central service information 2081477	Work for a combined software update	Please refer to central service information 2081477
Claim Comment:	As per TSB 2082948/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Additional Information

Information on starting the engine

When starting the vehicle, customers may not notice that the **ignition and engine are switched on separately**. A transmission position can only be selected **once the engine has been switched on**.

What should the customer do if a transmission position cannot be selected?

In this case, please perform the following steps one after the other:

1. **Switch the ignition off:** Switch the vehicle off entirely. Make sure that the instrument cluster and selector lever position display have gone out.
2. **Wait briefly:** Then wait for approx. **one minute** without operating the vehicle. Do not open any doors, do not press any buttons and do not use the MMI.
3. **Start the vehicle again:** Start the vehicle again and make sure that **both the ignition and the engine are switched on**. Proceed slowly and calmly:
 - Switch on ignition
 - Fasten seat belt
 - Wait briefly
 - Then select desired transmission position

If restrictions continue to occur, please visit an Audi Partner.

All part and service references provided in this TSB (**2082948**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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