

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, S5 (FU), Q5, Q5 Sportback, SQ5, and SQ5 Sportback (GU)	2025 – 2026	All	7AL – Alarm System
A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025 2027		
A6	2026		

Customer states:

- The anti-theft alarm goes off for no reason.

Workshop findings:

- The customer complaint cannot always be reproduced.
- In onboard supply control unit J519 (diagnostic address 0009), the measured value for **“Anti-theft alarm history data for alarm trigger”** contains the entry **“Sounder alarm” more than once**.

AND

- In onboard supply control unit J519 (diagnostic address 0009), the measured value for **“Anti-theft alarm history data”** contains the entry **“No communication” more than once**.

AND

- The customer is using a digital key.

Technical Background

Software issue in onboard supply control unit J519 in connection with the use of a digital key.

Production Solution

Not applicable.

Service

In onboard supply control unit J519 (diagnostic address 0009), please check the measured values for **“Anti-theft alarm history data for alarm trigger”** and **“Anti-theft alarm history data”**.

- If the measured value for **“Anti-theft alarm history data”** contains the entry **“Sounder alarm” more than once**

AND

- the measured value for “Anti-theft alarm history data for alarm trigger” contains the entry “No communication” more than once

AND

- the customer is using a digital key, then this TSB applies.

If this is the case, advise the customer to deactivate the digital key on the MMI until further notice to prevent the anti-theft alarm from being triggered again.

Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in Audi Now; *Service | AU-US > Pending Service Solutions (PSS)*.

Please postpone repair. A technical measure is currently being analyzed. This analysis is expected to be completed in the first quarter of 2027.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9710		
Damage Code:	0039		
Labor Operations:	GFF / Guided Functions	0150 0010	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Labor according to the diagnostic log
Claim Comment:	As per TSB 2082943/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Additional Information

It is recommended to deactivate the digital key on the MMI until further notice to prevent the anti-theft alarm from being triggered again for no good reason.

The digital key should not be reactivated until a technical solution is made available, as the issue could otherwise occur again.

A technical measure is currently being analyzed. This analysis is expected to be completed in the first quarter of 2027.

Note: The target date communicated here is based on planning and is not binding. During the validation, technical and regulatory approval of measures, there may be delays or hindrances in providing the measure throughout the entire process. This must be considered accordingly when communicating with customers.

All part and service references provided in this TSB (**2082943**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair

Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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