

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, and S5	2025 – 2026	All	0044 Power steering With software: 0304
A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025 2027		
A6 (FN)	2026		

REVISION HISTORY		
Revision	Date	Purpose
6	-	Revised <i>Service</i> (Updated Information, J500 terminal 30 reset) Revised Header (Updated Model Years) Revised <i>Warranty</i> (Updated labor operations)
5	07/30/2026	Revised <i>Service</i> (Updated Information) Revised <i>Warranty</i> (Updated labor operations)
4	07/23/2026	Revised <i>Warranty</i> (Updated labor operations)

Customer states:

Power steering symbol lights up in instrument cluster.

Workshop findings:

The complaint is caused by the steering rack.

The following DTC is shown in diagnostic address 0044 (J500).

- **B200009** Control module faulty Component malfunction
- Symptom: 13631508

and/or

- Symptom: 5242900

Technical Background

Software issue.

Production Solution

Implemented at the end of January 2026 with steering software SW 0105.

Service

Note before workshop visit:

- The service technician should check that a combined software update TSB is available.
- The combined software update is now available for some of the affected vehicles. Before asking the customer to bring the vehicle into the workshop for repairs, please check whether a combined software update TSB is already shown for this vehicle in ElsaPro.

You can also find this information in the central service info 2081477.

If a combined software update TSB is not displayed, the combined software update is still being prepared, and a measure is not yet available for this vehicle.

The planned release schedule can also be found in the central service info 2081477.

Combined software update:

The combined software update is now available for some of the affected vehicles.

This complaint is solved in VR target state 03.11.00/C. Please check the column VR target state 03.11.00/C in the central service info 2081477.

Here you can find information on whether the measure is already available via a combined software update TSB or whether the measure will be made available later.

Please run the combined software update if available. Proceed according to the combined software update TSB which is specified for this vehicle in the central service info 2081477.

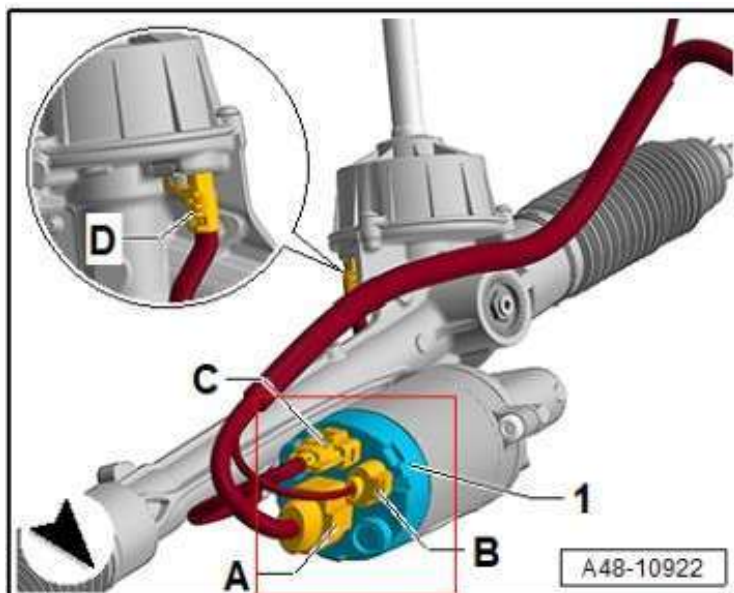
Note:

Before performing the combined software update, perform a terminal 30 reset on J500 (DA0044). Otherwise, the combined software update may not be completed successfully in individual cases.

Proceed as follows:

A5 FU / A6 FN: Disconnect the 12V battery.

A6 e-tron GH / Q6 e-tron GF: Unplug the connector for power supply A (refer to photo).



Warranty

When billing, please always attach the diagnostic log showing the complaint to the TAC case/ SAGA claim.

The TSB number must always be stated for ease of processing.

For combined software update:

Important for billing under warranty:

Billing is performed via this complaint-related TSB. The service number and damage code from this complaint-related TSB must be stated when billing.

The repair operations for the combined software update can be found in the central service information 2081477.

If you are billing AoA according to the warranty guidelines, please note the accounting instructions below.

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	For Combined Software update		
	4835		
Damage Code:	KD2S		
Labor Operations:	Work for a combined software update	Please refer to central service information TSB 2081477	
	Loosen and secure earth strap (A5/A6)	9785 0950	See SRT with associated operations
	Remove and install front cover (A6 e-tron; Q6 e-tron)	5192 1999	30 TU
	Check and adjust electromechanical steering rack (reset) (A6 e-tron; Q6 e-tron)	4835 0599	10 TU
Claim Comment:	As per TSB 2080711/6		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Additional Information

Customer Information:

The software must be updated on a control unit in this vehicle, or the software must be updated on several control units in this vehicle to ensure they function correctly in conjunction with the other control units in the vehicle. Please inform the customer about the software update in question and ask whether they or other third parties have modified the software (e.g. tuning or retrofitting involving modifications to the vehicle's software). Please inform the customer that this software update may neutralize previous modifications to the vehicle's software performed either by the customer or other third parties.

If the customer declines the software update, please inform them that this could lead to issues or restrictions with the use of the vehicle or individual components.

Make a note to this effect on the order before it is signed by the customer. Include this information in the customer file.

It is also possible to reset individual user settings for the assist systems to the default settings. These settings can be adjusted individually by the vehicle users themselves after the software update.

All part and service references provided in this TSB (**2080711**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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