

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, S5 (FU), Q5, Q5 Sportback, SQ5 and SQ5 Sportback (GU)	2025 – 2026	All	With PR Code: 2F1
A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025 2027		
A6 (FN)	2026 – 2027		

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header (added model years) Revised Service (added directions for ODIS instructions)
2	05/06/2025	Revised header (Added models) Revised <i>Condition</i> (Added image)
1	07/31/2025	Initial publication

Customer states:

- The digital key cannot be adapted. A message appears in the myAudi app.

Workshop findings:

- The customer statement can be reproduced.
- There are connection errors and/or a message that the vehicle key (digital key) cannot be added (Figure 1.).

Figure 1. Message in myAudi application.

Technical Background

The basic setting for the RSAD modules (relay station attack defense / control units for break-in protection) was not performed correctly. This restricts the Bluetooth-based functions of the RSAD modules. The digital key cannot be adapted without the correct function.

Production Solution

Not applicable.

Service

Please perform a basic setting for all control units for break-in protection using the relevant ODIS test program. You will find this test program under the functions of diagnostic address 0009 or via the search function:

Guided Functions -> 0009 – Electronic central electrics – J519 (HCP4) -> 0009 – Electronic central electrics, functions -> Burglary Protection Control Modules Basic setting.

If the digital key cannot be adapted after performing the basic setting, please observe TSB 2077331: *91 Audi Connect Digital Key activation cannot be completed in the MMI.*

Warranty

The TSB number must always be noted in the “HST number” field in SAGA for ease of processing.

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9667		
Damage Code:	0011		
Labor Operations:	GFF / Guided Functions	0150 0010	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Labor according to the diagnostic log
Claim Comment:	As per TSB 2078794/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2078794**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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