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Technical Service Bulletin

Transaction No.: **2076945/2**

74 Service info: leather care and repair of seats

Release date: Aug 20, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
All Audi vehicles	2015 – 2027	All	Not applicable

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Production Solution</i> (Removed reference to repair kit)
1	02/18/2025	Initial publication

The customer complains about the visual appearance of leather or leatherette seat covers.

Technical Background

Visual issues are e.g. dirt, discoloration or abrasion. These can be caused by insufficient care or mechanical damage, for example. However, there may also be a fault in the leather or an assembly-related issue.

Production Solution

To assess the fault, we recommend using the catalogue “Assessment of leather and coated textiles in automotive interior”.

The catalogue can be ordered at:

mailbox@filkfreiberg.de

www.filkfreiberg.de

Service

The catalogue “Assessment of leather and coated textiles in automotive interior” helps with the assessment of visual complaints. It can be used as an aid when talking to customers and helps when making decisions on the further procedure. The information collected in the catalogue also improves service employees’ knowledge of the material. The leather assessment catalogue also provides information relating to basic knowledge, an overview of potential damage scenarios and the features of leather and leatherette as well as tips about cleaning, care and repair.



Figure 2. FILK assessment catalogue.

It must be assessed whether a fault covered by the warranty is involved or whether the customer is at fault. The complaint must always be documented with photos clearly showing the issue.

As a general rule, it is preferable to repair the affected seat covers rather than to replace them.

The work may be outsourced to a service provider in exceptional cases and must be billed for as leather work.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

The catalogue “Assessment of leather and coated textiles in automotive interior” was compiled by the independent institute FILK. It offers assistance for the assessment of visual complaints. The leather assessment catalogue also provides information relating to basic knowledge, an overview of potential damage scenarios and the features of leather and leatherette as well as tips about cleaning, care and repair.

All part and service references provided in this TSB (**2076945**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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