



Connection offline

Technical Service Bulletin

Transaction No.: **2069331/8**

90 Instrument Cluster: Warning "Instrument cluster: fault. Limited warning messages.
Please contact workshop" B200096

Release date: Aug 26, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A4, A4 allroad, S4, A5 Sportback, and S5 Sportback	2020 – 2025	All	FPK2+ With PR Code: 7J3 or 9S9 or 9S8
A5, A5 Cabriolet, S5, and S5 Cabriolet	2020 – 2024		
A6 allroad, RS 6 Avant, RS 7, Q7, and SQ7	2021 – 2026		
Q8, SQ8, and RS Q8	2021 – 2027		
A8, S8	2021 – 2027		
RS 5 Sportback, A6, S6, A7, S7, Q5, Q5 e quattro, Q5 Sportback, SQ5, and SQ5 Sportback	2021 – 2025		
RS 5	2021 – 2024		
e-tron, and e-tron Sportback	2021 – 2023		
A7 e quattro	2021 – 2022		
A8 e quattro	2021		
A3, S3, RS 3, and RS e-tron GT	2022 – 2026		
e-tron GT	2022 – 2024		
Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback e-tron	2024		
S e-tron GT	2025 - 2026		

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
TT, TTS, and TT Roadster	2016 – 2023	All	FPK1 With PR Code: 9S8
R8, and R8 Spyder	2017 – 2018		
	2020 – 2023		

TT RS	2018 – 2022
Q5, and SQ5	2018 – 2020
Q5 e quattro	2020
R8 GT	2023

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
Q3	2024 – 2025	All	FPK2 + 0017 – Instrument cluster Software Part Number: *83A*.920.790.H* *83A*.920.790.K* *83A*.920.790.L* *83A*.920.790.M* *83A*.920.890.H* *83A*.920.890.K* *83A*.920.890.L* *83A*.920.890.M*

REVISION HISTORY		
Revision	Date	Purpose
8	-	Revised header (Adjusted model years)
7	06/23/2026	Revised header (Adjusted model years) Revised <i>Condition</i> (Added model table) Revised <i>Service</i> (updated verbiage)
6	10/07/2025	Revised header (Added model years) Revised <i>Service</i> (updated production date of cluster)

Customer states:

The following message appears in the driver information system of the Audi virtual cockpit:

“Instrument cluster: fault. Limited warning messages. Please contact workshop”.

Workshop findings:

The customer statement is confirmed. The entry ***“B200096 - Faulty control module, symptom 10485828”*** is logged in the event memory for the Audi virtual cockpit (diagnostic address 0017).

Technical Background

Hardware issue in the Audi virtual cockpit

Production Solution

Measure taken by a supplier of an active component (digital/analogue converter) to avoid contamination in the manufacturing process.

Measure was implemented in the Audi virtual cockpit on **June 30, 2026** (production date of the Audi virtual cockpit).

Service

Check whether this TSB is relevant based on the production date of the Audi virtual cockpit. Read out the production date in the self-diagnosis of the Audi virtual cockpit as follows using the workshop tester: *Self-diagnosis* → *Diagnostic address: 0017 - Instrument cluster* → *Identification* → *Expanded identification* → *FAZIT identification* → *Production date*. If the production date read out is **BEFORE 06/30/2026**, this TSB applies and the Audi virtual cockpit must be replaced.

Warranty

The TSB number must always be noted in the “HST number” field in SAGA for ease of processing.

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9025		
Damage Code:	0040		
Labor Operations:	Remove and install/replace instrument cluster	9025 XXXX	See SRT with associated operations
	Self-diagnosis	0129 0050	See SRT with associated operations
	GFF	0150 0060	Time stated on the diagnostic protocol
Claim Comment:	As per TSB 2069331/8		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations as well as any associated tasks.

Additional Information

All parts and service references provided in this TSB (**2069331**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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