



Connection offline

Technical Service Bulletin

Transaction No.: **2064535/4**

48 Steering column clicks when it is adjusted vertically

Release date: Aug 21, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
Q7	2017 – 2026	All	Not applicable
Q8	2019 – 2027		
SQ8 and RS Q8	2020 – 2027		
SQ7	2020 – 2026		

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised <i>header</i> (added Model Years) Revised Service (Updated Information)
3	06/29/2023	Revised <i>header</i> (added Model Year)
2	04/28/2022	Revised <i>header</i> (added Model Year)

Customer states:

- Noises when adjusting the steering column vertically.

Workshop findings:

- Noises can be reproduced.
- The noise comes from the pin/hinge area of the steering column.

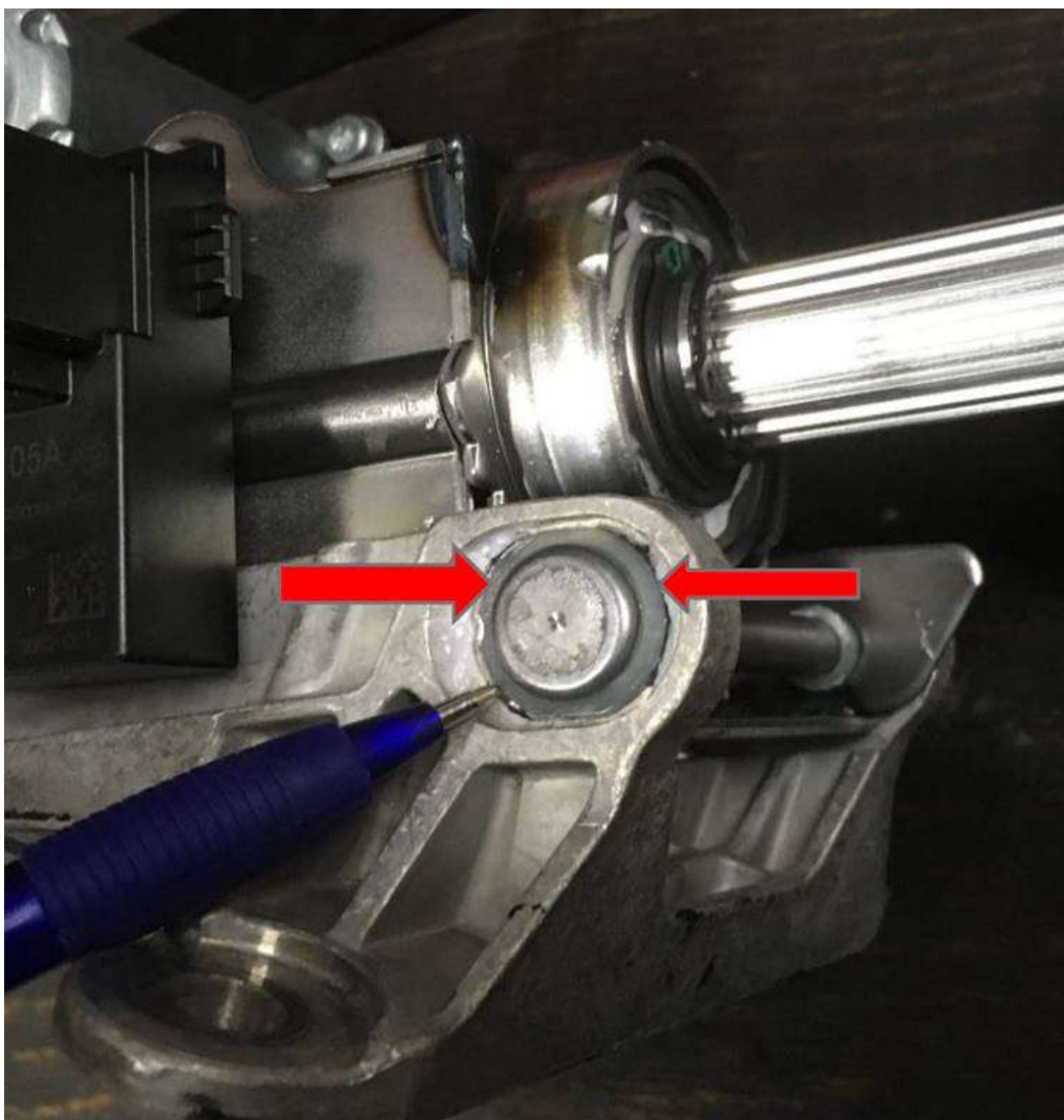


Figure 1. Lower pin/hinge – steering column.

Technical Background

Steering column was assembled under tension.

Production Solution

Not applicable.

Service

Unscrew bolts on steering column (refer to image) and screw steering column back on according to specifications in ELSA. It is crucial to follow the tightening sequence.

Important: use new bolts!

Try to reproduce the customer complaint (based on the description/cause of the issue), so that it can be clearly assigned to this TSB. The following repair must only be carried out if all the criteria (model/type, chassis number,

engine/motor and gearbox code, PR number(s), part number, software version, code etc.) apply exactly. Otherwise, this solution will not eliminate the problem and repeat repairs may be necessary. In such a case, the warranty claim may be rejected and the cost of the parts charged back.

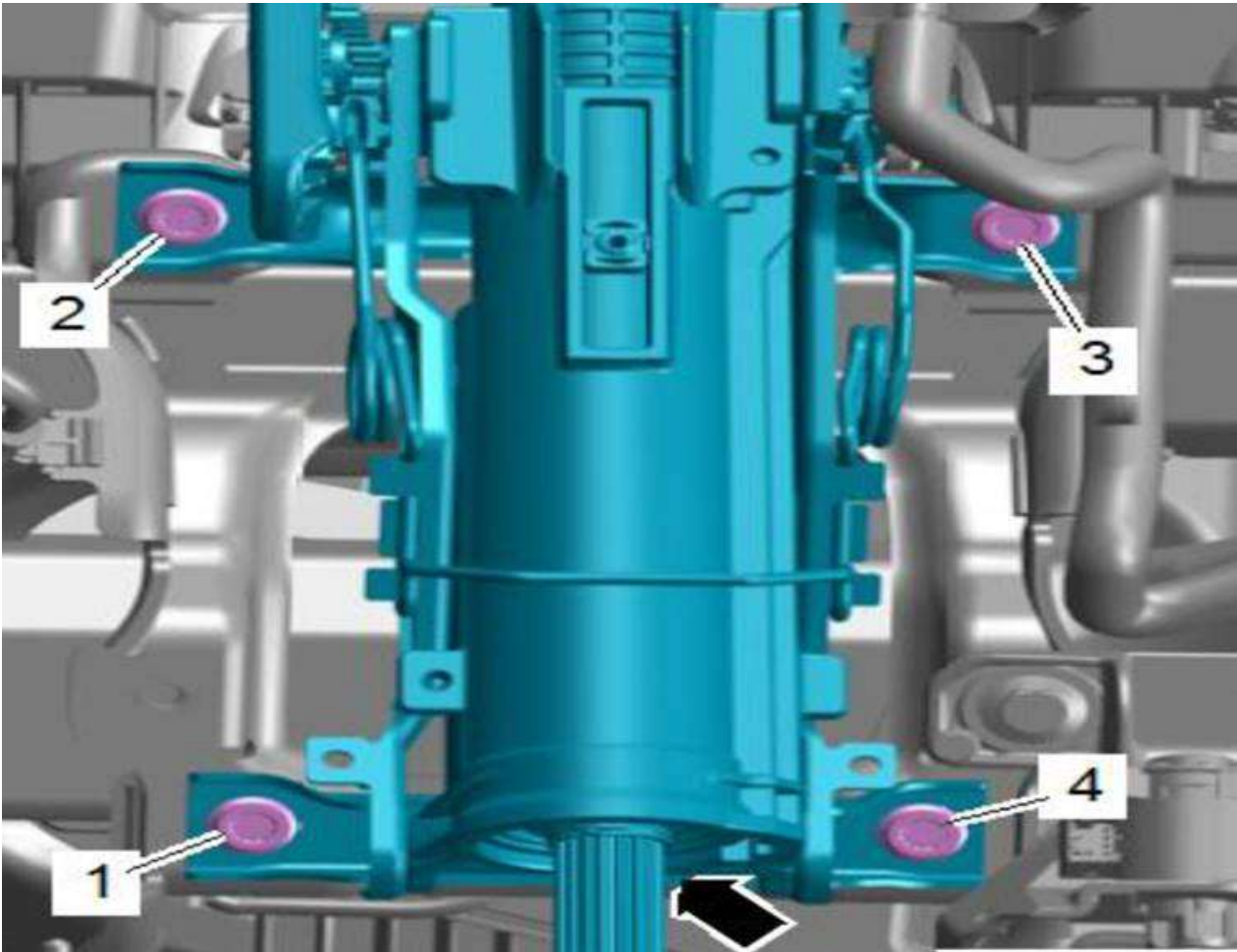


Figure 2. Steering column bolts.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4818		
Damage Code:	0020		
Labor Operations:	Unscrew and secure steering column(top)	4814 0999	50 TU
Claim Comment:	As per TSB 2064535/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2064535**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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