

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Teresa Clemmer - Senior Manager, Warranty, Anthony Washington – Senior Manager, Regulations and Certifications
RE: Emission Extended Warranty - Exhaust System Model Year 2017-2018 Model 906 Mercedes-Benz Sprinter	DATE: August 11, 2026

IMPORTANT EXTENDED WARRANTY INFORMATION

In our continuing efforts to assure the proper performance of our products and to ensure the satisfaction of our customers, the warranty for the Exhaust System in the vehicles listed below has been extended from the original 5 years/100,000 miles to 11 years/120,000 miles, whichever occurs first.

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz Sprinter vehicles, has determined that on certain MY17-18 Mercedes-Benz Sprinter vehicles, the diesel particulate filter may crack due to an insufficient weld. MBAG also determined that specific environmental influences in the form of corrosion could have a negative effect on the long-term durability of the diesel particulate filter. This can lead to stresses within the exhaust system which could cause the diesel particulate filter to crack. In addition, in individual cases, it is possible that during repairs to the exhaust system that were unrelated to a defect of the diesel particulate filter, the exhaust system was not replaced in accordance with the MBAG specifications. Specifically, the issue might have arisen where it was necessary for the workshop to replace the exhaust system (including the diesel particulate filter) but that the replacement system was not fitted according to MBAG specifications. This could lead to stresses within the exhaust system which may also cause the diesel particulate filter to crack. In both cases, a fault code is stored in the engine control unit software and the engine diagnostics warning lamp (MIL) is activated. The driver would become aware of the issue due to noise from the exhaust system.

This extended warranty is applicable to the following vehicles:

Baumuster(s): 906153, 906155, 906633, 906635, 906637, 906653, 906655, 906657, 906733, 906735

Model Year	Motor	Model Name(s)
2017-2018	OM642	Mercedes-Benz Sprinter 2500
		Mercedes-Benz Sprinter 3500
		Mercedes-Benz Sprinter 2500 4x4
		Mercedes-Benz Sprinter 3500 4x4

Mercedes-Benz USA, LLC

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Please be advised that all repairs being claimed under this extended warranty must have a Quick Test uploaded with the following fault code information and may be audited.

An authorized Mercedes-Benz Sprinter dealer will perform the replacement of the exhaust system free of charge to the customer. In the event of an illuminated MIL, which leads to a diagnosis of fault with the exhaust system, the following damage codes and parts can be claimed for the repairs:

Damage Code(s)/type: 14370

Part(s): A 906 490 06 00 64 – Exhaust System Compl FRT (front)

Please check the VIN in Netstar/VMI before scheduling the appointment for the repair. Applicable vehicles will be visible in Netstar/VMI by **August 11, 2026**.

Approximately two weeks after the posting of this NCU, a letter will be sent to owners notifying them of the warranty extension. If customers have already paid to have the exhaust system replaced, they may be eligible for reimbursement. Please advise the customer to follow the instructions detailed below.



Reimbursement to Customers for Valid Repairs Performed Prior to Warranty Extension

Customers who have already paid to have any of the included components replaced, resulting in the related fault codes and warning messages, may be eligible to receive reimbursement.

Requests for reimbursement may include expenses for Mercedes-Benz replacement parts, labor, fees and taxes. Requests for reimbursement costs that were not related to the aforementioned conditions will not be honored.

Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz Sprinter dealership and repairs performed by a non-Mercedes-Benz dealership might not be reimbursed.

The following documentation must be presented to the servicing or closest Mercedes-Benz Sprinter dealership for reimbursement.

Original or clear copy of all receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when it was done and who repaired it.
- Only Mercedes-Benz Sprinter replacement parts were used for the repair.
- Fault Code (DTCs) information belonging to this Warranty Extension (if any).
- The total cost of the repair expense that is being claimed.
- Proof of payment of repair (copy of front and back of cancelled check or copy of credit card receipt).
- Reimbursement will be paid by a check from an authorized Mercedes-Benz Sprinter dealership, which may take up to 60 days.

Should you have any questions or concerns, please do not hesitate to open Warranty Services case online.

