

ATTENTION:

GENERAL MANAGER ☐
PARTS MANAGER ☐
CLAIMS PERSONNEL ☐
SERVICE MANAGER ☐

IMPORTANT - All
Service Personnel
Should Read and
Initial in the boxes
provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2024MY Crosstrek

NUMBER: 12-264-26

SUBJECT: Front Fender Garnish Design Change

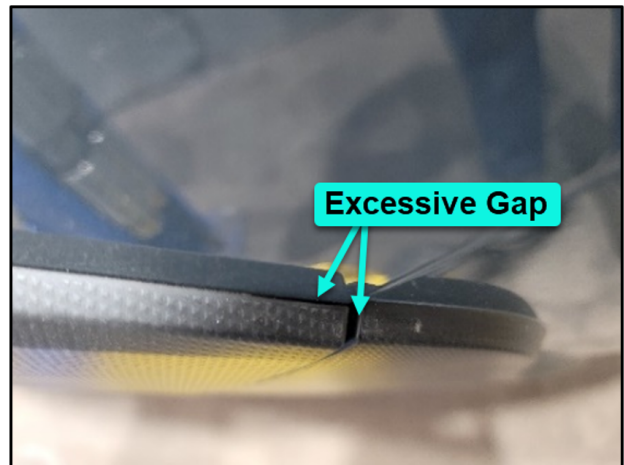
DATE: 08/29/26

INTRODUCTION:

This bulletin announces the availability of new front fender garnishes fitted with new clips to provide a more secure and streamlined fit. If excessive gap between the fender and the fender garnish is reported by a customer, replace the affected garnish with the new part(s).

PRODUCTION CHANGE INFORMATION:

The new left and right front fender garnishes were incorporated into vehicle production starting with VIN **RH248904**.



CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

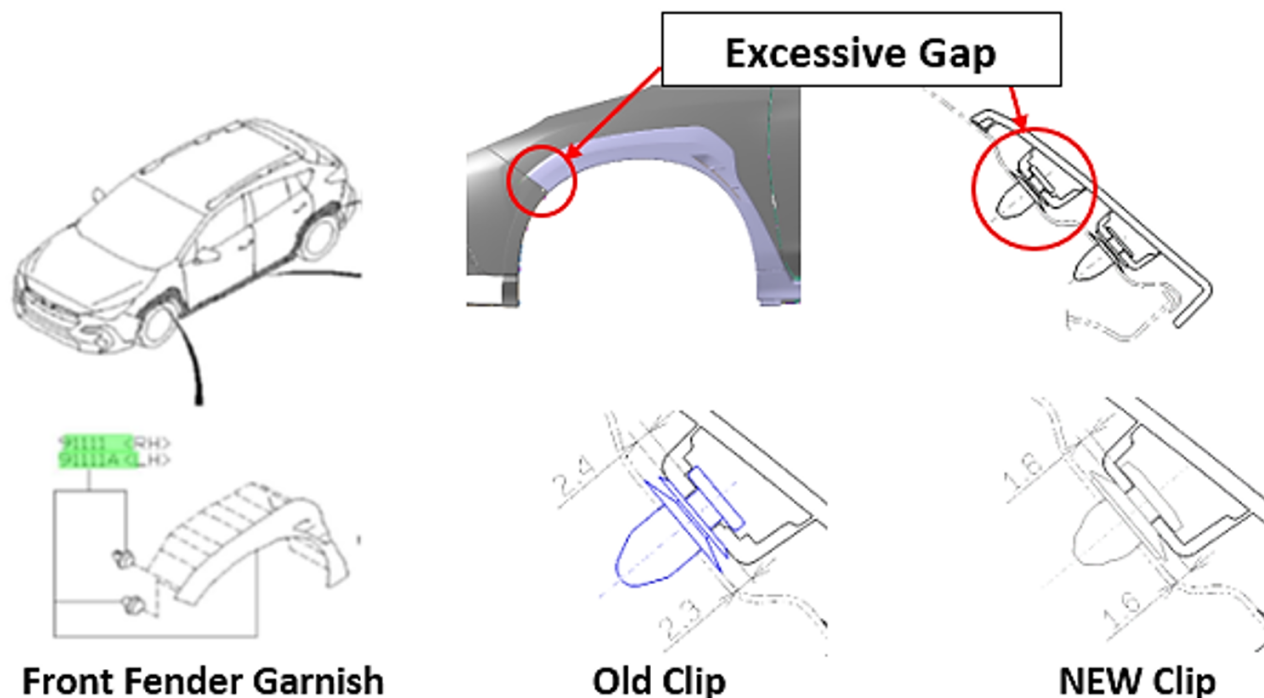
Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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DESCRIPTION OF DESIGN CHANGE:



PART INFORMATION:

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

Part Description	Part Number
GARNISH-FRONT FENDER, RIGHT	91112FN001
GARNISH-FRONT FENDER, LEFT	91112FN21B

SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

The service procedures for front fender garnish replacement remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time, every time. This includes but is not limited to important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

Refer to STIS: Body & Electrical/WIRING SYSTEM > EXTERIOR/INTERIOR TRIM > Side Garnish & Spoiler

Continued...

WARRANTY / CLAIM INFORMATION:

Ensure that the Fender Garnish panel is marked as the failed part. For vehicles within the Basic New Car Limited Warranty period this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code	Skill Level
ONE FENDER PANEL GARNISH R&R	B926186	0.3	XBM23	SG 1/ SL All
OPPOSITE SIDE FENDER PANEL GARNISH R&R	C926986	0.2		

The Skill Group and Skill Level listed in this bulletin define the qualifications recommended for this work. Repairs should be dispatched to a technician who is trained at the specified level. For more information on Labor Operation Skill Group/Level assignments, [click here to access the Gear Reduction](#). To request a Skill Group/Skill Level change, [fill out this form](#).

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.