

ATTENTION:
GENERAL MANAGER ☐
PARTS MANAGER ☐
CLAIMS PERSONNEL ☐
SERVICE MANAGER ☐

IMPORTANT - All
Service Personnel
Should Read and
Initial in the boxes
provided, right.

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QUALITY DRIVEN® SERVICE

PRODUCT CAMPAIGN BULLETIN

APPLICABILITY: 2025-26MY Forester (Including SHEV)
2026MY Crosstrek SHEV
2019-26MY Ascent

NUMBER: WRH-26R
DATE: 07/20/26
NHTSA ID: 26V436
REVISED: 08/25/26

SUBJECT: Non-Compliance Recall and Stop Sale:
Certification Label Non-Compliance

Subaru of America, Inc. (Subaru) has initiated a non-compliance recall for certain 2026 model year Crosstrek Hybrid vehicles, 2025-2026 model year Forester & Forester Hybrid vehicles, and 2019-2026 Ascent vehicles due to incorrect information listed on the certification label.

DESCRIPTION OF THE NON-COMPLIANCE AND SAFETY RISK

The affected vehicles were manufactured with an incorrectly stated GAWR on the Part 567 certification label. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) 110 "Tire selection and rims and motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR of 4,536 kilograms (10,000 pounds) or less".

An incorrectly stated GAWR may lead to vehicle overloading, increasing the risk of a crash.

REMEDY

The remedy will include a corrective certification label overlay to be installed over the existing one. For all potentially affected vehicles, Subaru will mail a corrective certification label overlay to owners, including instructions on how to apply the label to their vehicle. Owners can also choose to have the label affixed by their preferred retailer, free of charge. Corrective certification label overlays will also be made available to retailers for in stock, SSLP and other potential requirements.

AFFECTED VEHICLES

A total of 541,237 U.S. vehicles will be affected by this recall, as listed below. Not all vehicles in the production range listed are affected by this recall. Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair.

Model Year	Carline	Production Date Range
2026	Crosstrek Hybrid	June 26, 2025 – June 12, 2026
2025-2026	Forester	January 26, 2024 – June 11, 2026
2025-2026	Forester Hybrid	November 28, 2024 – June 15, 2026
2019-2026	Ascent	March 19, 2018 – June 11, 2026

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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RETAILER RESPONSIBILITY

Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$27,874 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin, once the parts become available

Until the recall remedy parts are available, this recall cannot be performed. If an affected vehicle is in for service, please inform the owner that their vehicle is affected by this recall and that remedy parts are not yet available. Owners will be mailed a corrective certification label overlay, including instructions on how to apply the label to their vehicle. Owners can also choose to have the label affixed by their preferred retailer, free of charge.

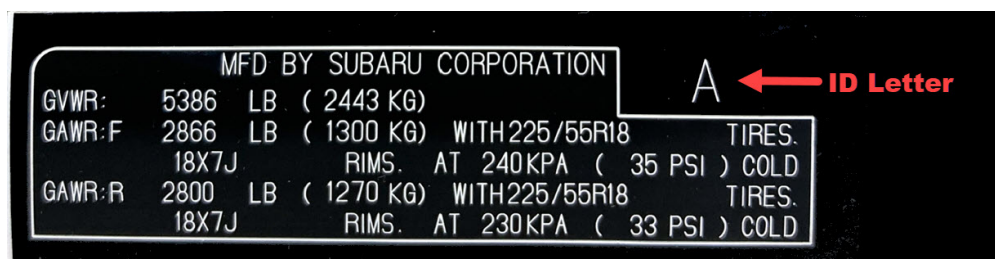
OWNER NOTIFICATION

Subaru will notify affected vehicle owners by first class mail within 60 days. Retailers will be advised when owner notification is scheduled.

PART INFORMATION:

Important: Each sticker has been assigned an ID letter to indicate which vehicle corresponds to each part number. This ID letter can be found in the upper-right corner of the sticker, near the cutout for the manufacturing date.

Models	Part Number	ID Letter
Crosstrek- SBR built VINs starting with JF2	99095FN000	F
Forester (Gas)- SBR built VINs starting with JF2	99095SL000	M
Forester (hybrid, 18 inch)- SBR built VINs starting with JF2	99095SL030	C
Forester (hybrid, 19 inch)- SBR built VINs starting with JF2	99095SL040	D
Ascent- SIA built VINs starting with 4S4	99095XC000	H
Forester (Gas)- SIA built VINs starting with 4S4	99095SL020	K
Forester (hybrid, 18 inch)- SIA built VINs starting with 4S4	99095SL060	A
Forester (hybrid, 19 inch)- SIA built VINs starting with 4S4	99095SL070	B



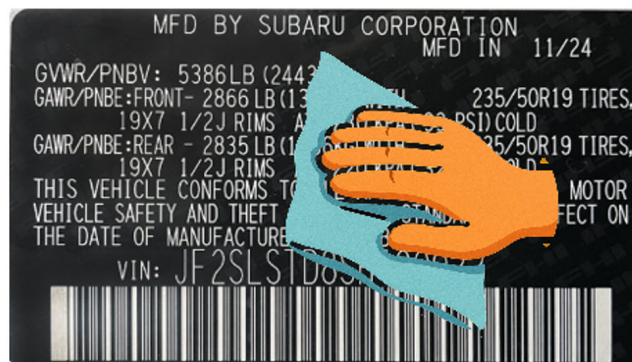
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SERVICE PROCEDURE / INFORMATION:

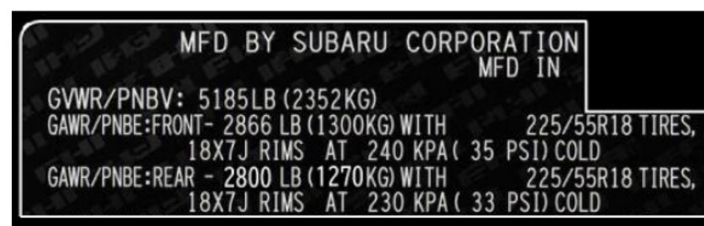
Step 1: Locate the label on the bottom of the driver's B-pillar.



Step 2: Moisten a small area of a clean cloth with isopropyl alcohol and clean the surface of the original label. **NEVER** attempt to peel off the original label as it includes the Vehicle Production Date and label damage will occur. Dry the label thoroughly.



Step 3: Prepare the overlay label. Carefully peel the overlay label from its backing sheet, taking care not to damage the label.

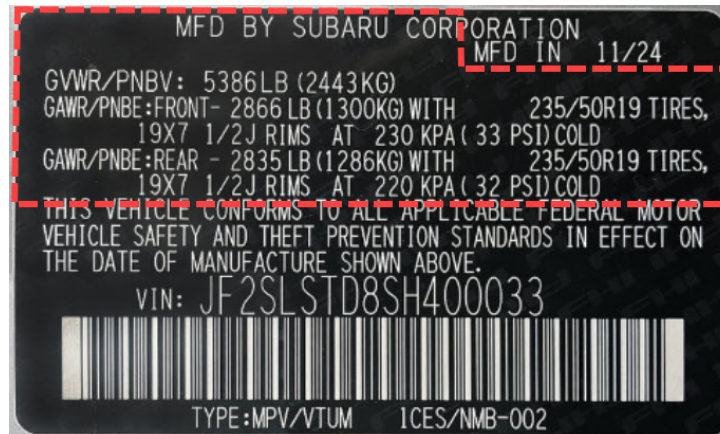


Peel the overlay label off its backing sheet.

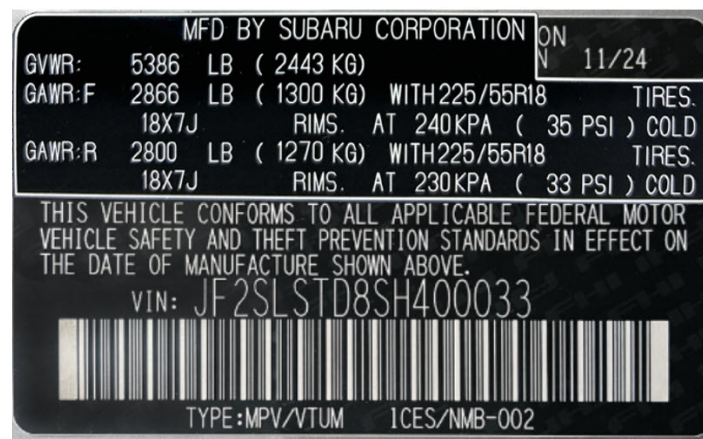


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Step 4: Align the overlay label with the position indicated by the dashed line, and slowly apply the label from one edge to the other to avoid trapping air.



Step 5: Press firmly on the overlay label to ensure it adheres completely to the label.



CLAIM REIMBURSEMENT AND ENTRY PROCEDURES:

Credit to perform this recall will be based on properly completed repair order information. Retailers may submit claims through Subarunet.com.

Warranty Type	Labor Description	Labor Operation #	Labor Time	Fail Code	Skill Level
RC	WRH-26 Tire Load Capacity Label INSTALL	A100699	0.2h	WRH26	All

The Skill Group and Skill Level listed in this bulletin define the qualifications recommended for this work. Repairs should be dispatched to a technician who is trained at the specified level. For more information on Labor Operation Skill Group/Level assignments, [click here to access the Gear Reduction](#). To request a Skill Group/Skill Level change, [fill out this form](#).

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.

IMPORTANT SAFETY RECALL

This notice applies to the VIN identified in the address section printed below

**SUBARU**

Subaru of America, Inc
PO Box 9103
Camden, NJ 08101-9877
844-373-6614
www.subaru.com

Subaru Safety Recall WRH-26
NHTSA Recall ID 26V-436
August 2026 - Interim Notification

Dear Subaru Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Subaru of America, Inc. (Subaru) has decided that certain 2026 model year Crosstrek Hybrid vehicles, 2025-2026 model year Forester & Forester Hybrid vehicles, and 2019-2026 Ascent vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 110 "Tire Selection and Rims," which specifies requirements for vehicle tire and load-carrying information. As a result, Subaru is conducting a recall.

You received this notice because our records indicate that you currently own one of these vehicles.

DESCRIPTION OF THE DEFECT AND SAFETY RISK

Your vehicle was manufactured with an incorrect Gross Axle Weight Rating (GAWR) listed on the certification label. The GAWR specifies the maximum allowable weight for each axle. Because the label contains incorrect information, your vehicle does not comply with FMVSS No. 110.

If your vehicle is loaded based on an incorrectly stated GAWR, it could become overloaded, increasing the risk of a crash.

WHAT SUBARU WILL DO

The corrective certification label overlay is not yet available. Once the label becomes available, Subaru will send you a follow-up letter along with a corrective certification label overlay and installation instructions. You may apply the label overlay yourself or have it installed by your preferred Subaru retailer (dealer) free of charge.

WHAT YOU SHOULD DO

We appreciate your patience as we prepare the labels needed for this recall. Once you receive the follow-up letter and corrective certification label overlay, you may apply the label overlay yourself by following the instructions that will be enclosed. If you prefer, you can contact your Subaru retailer (dealer) upon receipt of the follow-up letter to schedule an appointment to have the label overlay installed at no cost to you. Please present the follow-up letter at the time of service. You may also check the current status of this recall at <https://www.subaru.com/recalls> and enter your 17-digit VIN shown at the top of this letter.

Notice to Lessors:

The lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s) within 10 business days from receipt. The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable vehicle identification number (VIN). (For the purposes of this section, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)

OWNER INFORMATION

Government regulations require that recall notifications be sent to the last known owner of record. That information is based primarily on state registration and title data. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

If you have moved or sold your vehicle, please go to <https://www.subaru.com/support/customer-support.html> to send us your information.

IF YOU HAVE PREVIOUSLY PAID FOR A REPAIR

If you have already paid for repairs associated with this condition, you may be eligible for reimbursement. Reimbursement consideration will be based on the amount an authorized Subaru retailer in your area would charge for the same repair.

Please submit the original service repair order, which has the name of the repair facility, date of repair, mileage at the time of repair, complete 17-digit vehicle identification number (VIN), and your name, with correct mailing address and telephone number online at <https://subaruclaims.autosolutionteam.com>, or send to the address listed below:

**Subaru of America, Inc.
Attention: WRH-26 Recall
2670 Executive Dr
Indianapolis, IN 46241**

Please send original receipts only and retain a photocopy for your records. Please be assured that we will attempt to process your reimbursement request as quickly as possible, but it may take up to 60 days for this process to be completed.

IF YOU NEED FURTHER ASSISTANCE:

To locate the nearest Subaru retailer, you can access our website at www.subaru.com and select 'Find a Retailer'.

For additional information, please go to: <http://www.wrh26.service-campaign.com>.

If you need additional assistance, please contact us directly:

- By e-mail: Go to <https://www.subaru.com/support/customer-support.html> and select 'Email Us'
- By telephone: 1-844-373-6614

Monday through Friday between 8:00 a.m. and 7:00 p.m. ET

- By U.S. Postal mail:
Subaru of America, Inc.
Attn: Customer Advocacy Department
P.O. Box 9103, Camden, NJ 08101-9877

To subscribe to the NHTSA Recall Notification email System, please go to: <https://www.nhtsa.gov/email-subscriptions>.

Please contact us immediately if the Subaru retailer fails or is unable to make the necessary repairs free of charge.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration (NHTSA), 1200 New Jersey Ave., SE, Washington, DC 20590 or call the toll-free

Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.nhtsa.gov>.

Your continued satisfaction with your Subaru is important to us. Please understand that we have taken this action in the interest of your safety and your vehicle's proper operation. We sincerely apologize for any inconvenience this matter may cause and urge you to schedule an appointment as soon as possible.

Sincerely,

Subaru of America, Inc.