

ATTENTION:

GENERAL MANAGER ☐
 PARTS MANAGER ☐
 CLAIMS PERSONNEL ☐
 SERVICE MANAGER ☐

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2024-26MY Impreza & Crosstrek
 2025-26MY Forester
 2024-26MY WRX

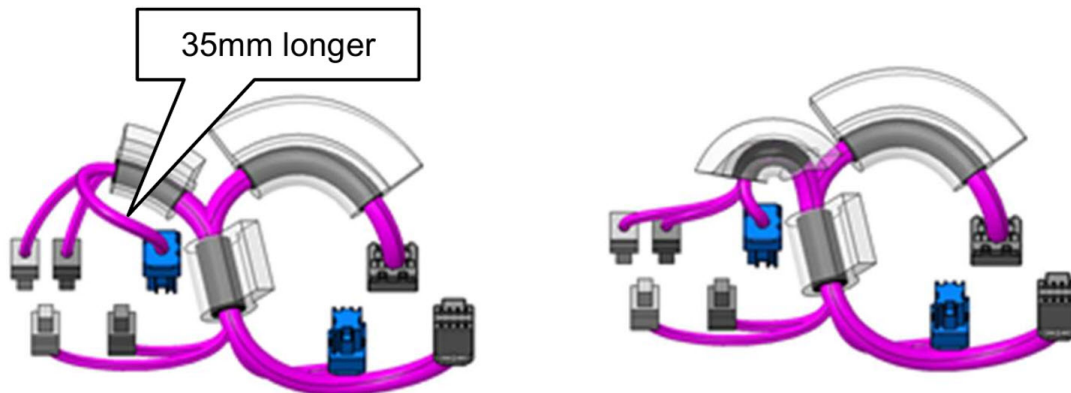
NUMBER: 15-341-26

DATE: 08/20/26

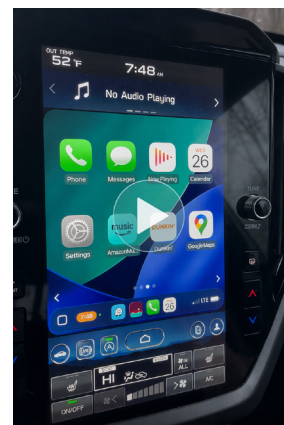
SUBJECT: CID to CCU Cord / Design Change

INTRODUCTION:

This bulletin announces a design change to the cord assembly that connects the Center Infotainment Display (CID) to the CCU, addressing reports of CID screen flickering. The redesigned cord is 35 mm longer to improve fitment. If the Center Infotainment screen is flickering, please follow the procedure outlined below.



EXAMPLE VIDEOS:



CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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PRODUCTION CHANGE INFORMATION:

The design change was implemented in the production for the VINs below:

Model	Production Location	VINs
Impreza & Crosstrek	Japan(SBR)	JF2GUHNC0T8256389
	Indiana(SIA)	4S4GUHL60T3785619
Forster	Japan(SBR)	JF2SLDTC1TH463253
	Indiana(SIA)	4S4SLDF61T3119645
WRX	Japan(SBR)	JF1VBAH65T9807134

PART INFORMATION:

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

New Part Number	Part Name	Vehicles Production Location
86458FN530	CORD ASSEMBLY	Japan (SBR) Production
86458FN53A		Indiana (SIA) Production

SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

The service procedures for the CID to CCU wiring harness remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time, every time. This includes but is not limited to important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

Body & Electrical/WIRING SYSTEM > ENTERTAINMENT & MONITORING > Cockpit Display > Disassembly

WARRANTY / CLAIM INFORMATION:

For vehicles covered by the Basic New Car Limited Warranty or an active Subaru Added Security Gold Plan, this repair may be claimed using the labor operation information provided bellow. If the customer's concern matches the condition described in this bulletin, be sure to select the CCU Cord Assembly as the failed part when submitting the claim:

Warranty Type	Labor Description	Labor Operation #	Labor Time	Fail Code	Skill Level
WC / SAS	CCU CORD ASSEMBLY R&R	031086	0.6h	ZTE41	SG 6 / SL 2

The Skill Group and Skill Level listed in this bulletin define the qualifications recommended for this work. Repairs should be dispatched to a technician who is trained at the specified level. For more information on Labor Operation Skill Group/Level assignments, [click here to access the Gear Reduction](#). To request a Skill Group/Skill Level change, [fill out this form](#).

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IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.