



RECALL COMPLETION PRIOR TO SALE OF VEHICLE

Federal law requires that all recalls be completed before a new vehicle may be sold or leased, as outlined in the Warranty Administration Manual (WAM), Section 2.3.12.

In support of this requirement, FCA US LLC policy requires that **all recalls including 78D** be reported as completed and closed in VIP prior to New Vehicle Delivery Reporting (NVDR).

Once the recall has been completed, the associated claim must be submitted immediately to update the status in VIP and allow for NVDR completion.

Please ensure all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS



CHRYSLER DODGE



FIAT

Jeep

