



FCA CARIBBEAN WARRANTY BULLETIN

TO: Dealer Principal, Service Manager,
Service Advisor and Warranty Claims
Administrator

SUBJECT: Dealer Incentive for the
Completion of Customer Satisfaction
Notification (CSN) 66D

NO: ID-26-38

DATE: August 24, 2026

FOR: Puerto Rico and US Virgin Islands

PURPOSE:

To announce an incentive for each completed 66D CSN.

TIMING:

Effective Immediately

ACTION:

Starting August 24, 2026, dealers can earn \$75 for each completed 66D CSN.

The purpose of the incentive is to encourage dealers to perform customer outreach to complete CSN 66D.

Dealers should add Special Service LOP 95-08-17-50 to each completed CSN 66D claim during warranty submission.

This incentive will run through September 30, 2026.

Please ensure all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS



CHRYSLER DODGE



FIAT

Jeep



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FCA International Operations LLC reserves the right to change any or all of the rules set forth in the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.