

Technical Service Bulletin (TSB)
Service Air Suspension Message

REFERENCE:	TSB: 08-231-26 REV. C GROUP: 08 - Electrical	Date:	August 25, 2026	REVISION:	08-231-26 REV. B
VEHICLES AFFECTED:	2026 (DT) RAM 1500 Pickup This bulletin applies to vehicles equipped with 14.4" Touchscreen Display (Sales Code RHZ) and Air Suspension, 4-Corner (Sales Code SER).			MARKET APPLICABILITY: ☒ NA☐ MEA ☒ SA☐ IAP ☐ EE☐ CH NOTE: This bulletin applies to the North and South America markets.	
CUSTOMER SYMPTOM:	Customers may experience the following: "Service Air Suspension" warning message after altering ride height using the digital buttons on the Display Screen Module (DSM).				
CAUSE:	Radio Software				

This bulletin supersedes Technical Service Bulletin (TSB) 08-231-26 REV. B, date of issue July 10, 2026, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include a new Discussion section.

DISCUSSION:

****This Information Only** bulletin is to advise of a known issue. Manually raising or lowering the Air Suspension ride height will trigger a "Service Air Suspension" warning message because the ASCM thinks that the up/down buttons are stuck. As a result, technicians may find that the following Diagnostic Trouble Codes (DTC)s C15A8-2A and C15A7-2A are set in the ASCM. The air suspension will still achieve the selected ride height prior to warning, and the system overall will continue to perform all normal "automatic" functions. A sleep cycle will allow the codes to go stored, and the warning message will clear until the next manual ride height change is requested. Engineering is currently developing a radio software solution for this issue with a current eta for release 4th Quarter 2026.**

NOTE: DO NOT replace the Touchscreen display, ASCM, Radio, etc. or any other parts. Replacing parts will not fix the issue.

POLICY:

Information Only.