

Dealer Re-Work (DRW60) – 2026MY CX-50 and Hybrid – Rear Door Glass Holder Detach Issue

NOTE: If the vehicle is sold but the DRW60 is listed in eMDCS, please complete the repair and submit the claim.

CONDITION OF CONCERN

On certain subject vehicles, the rear door glass holder may detach from the door glass due to improper urethane adhesion. If the glass holder separates from the door glass, a rattling noise may occur and the door glass may not roll down.

OUTLINE OF REPAIR:

Replace both rear door glass windows (right and left) in the vehicle (part numbers are below). Please do not replace the quarter glass window.

SUBJECT VEHICLES

Model	Subject VIN range	Subject production date range
2026 – CX-50 AND HYBRID	7MMVA**** TN 176390 – 606054	From May 18, 2026, through May 28, 2026

The asterisk symbol “*” can be any letter or number. Only VINs in this range and with “Open” status in eMDCS are subject to this DRW.

PARTS INFORMATION:

Description	Part Number	Quantity	Note
Rear Door Glass (RH)	VA4072510	1	Order from Mazda PDC
Rear Door Glass (LH)	VA4073510	1	Order from Mazda PDC
Fastener (optional, if needed)	GJ6A68AB1	Use qty only if needed	Order from Mazda PDC

WARRANTY CLAIM PROCESSING INFORMATION

IMPORTANT NOTE ON SUBLETTING REPAIRS – DO NOT SUBLET OUT THIS REPAIR AS THE DRW CAN BE REPLACED BY ANY MAZDA CERTIFIED TECHNICIAN.

	Replace Rear Door Glass (both are required RH and LH)
Process Number	J2602A
Symptom Code	99
Damage Code	99
PNMC	VA4072510 (RH glass)
Related Part	VA4073510 (LH glass)
Related Part (if replaced) Door Clips	GJ6A68AB1 (Fastener)
Labor Operation Number	YY856XRX
Labor Hours	0.9 hrs.

THERE IS NO RENTAL CAR INFORMATION FOR THIS REPAIR